



MINUTES
TECHNICAL ADVISORY COMMITTEE
WEDNESDAY APRIL 16, 2014, 2:00 P.M.

Board members Present: Bettendorf Police Chief Phil Redington, Davenport Police Chief Frank Donchez, Assistant Fire Chief Jim Bickford for Chief Washburn, Sergeant Tom Gibbs for Sheriff Conard, Conservation Executive Director Roger Kean, and Eldridge Police Chief Dave Kopatich.
Others Present: Keith Kimball, Justin Paul, Matt Hirst, Sam Fleege, Dave Donovan, Gloria Fitzpatrick, Mike Becker, and Annie Nugent.

Chair Kean called the meeting to order. A motion was made by Donchez to approve the March 19, 2014 meeting Minutes, seconded by, Gibbs. All ayes.

Approval of Four new SOPs: Four new SOPs have been created to modify how dispatch protocols are utilized by Center calltakers. SOPs were reviewed at the last TAC meeting in March. At that time, Interim Director Donovan asked that any comments or concerns be directed to him via e-mail. No concerns or comments were received to date. A motion to accept the new SOPs was made by Redington, seconded by Gibbs. All ayes.

SECC Technology Update:

- A. Scott County IT Update: A GIS update was done on April 7th. Ray/GIS recently sent Gloria the new maps for NWS. She will be pushing those out in the near future.
- B. Racom Update: Sam/Racom reported that the paging from SECC to Durant Ambulance works well and they are able to get out faster.
 - Windstream: Scheduled to do an update and they cancelled without telling anyone. Sam and Pam coaching them when would be the best times for the updates to be done.
 - IFERN radio: Sam will start working on this later this afternoon.
 - Eldridge open mic: Sam was not aware of this and will be following up with Ryan as he was the one that Chief Kopatich spoke with.
 - Buffalo signal strength issue: Sam reports that signal strength is good in the Buffalo area. Any coverage issues should be reported to SECC for investigation by Racom.
- C. Tech letter sent out: Making everyone aware of the new standards (Windows 7) for NWS Systems and NCIC security. Keep talking collectively so everyone is on the same page going forward. Matt/IT spoke of his concerns with the small towns facing this issue as they do not have their own IT departments like the larger agencies.

Other Business: Denise, SECC's new director was at the meeting telephonically and the group welcomed her. She will begin at SECC on May 5th.

- Access to Chat: Keith/BPD needed something pulled from Chat and asked Gloria about access. Currently Gibbs/SCSO, John/BPD, and Drew/DPD have access to Mobile to CAD. Mobile to Mobile is directly on the server and a person needs to have permission to log onto and access it.

John/BPD does have access and Gloria does as well. Gloria can be contacted to request what you are looking for to pull off information for an officer. She has put in a software suggestion to NWS to access Chat/Mobile.

- Thanks to our Interim Director: Chief Redington, along with the committee thanked Dave Donovan for stepping in for SECC as our interim director.

A motion to adjourn was made by Redington, seconded by Kopatich.

The next meeting is scheduled for Wednesday, May 21, 2014, at 2:00 p.m.

Adjournment was at 2:30 p.m.

Respectfully submitted by,

Attested by,

Annie Nugent, Administrative Assistant

Roger Kean, SECC TAC Chair