



Scott County Health Department

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Director's Report to the Board of Health March 12, 2021

Agenda #3A

Director's Attended Meetings – February 2021

- Scott County Department Heads (4)
- Scott County Health Department (SCHD) Incident Command Team (4)
- Iowa Department of Public Health (IDPH) Local Public Health Webinar (3)
- Quad Cities COVID-19 Coalition (4)
- Scott County Emergency Management Agency (EMA) COVID Meeting (2)
- Scott County School Leadership (3)
- Public Health Leadership Interview with Jeneane Moody, Des Moines University
- Area 5 HealthCare Coalition
- IDPH COVID-19 Vaccine Provider Update (4)
- Scott County Community Vaccine Planning Group (5)
- Genesis VNA, MEDIC, & Scott County EMA Mobile Testing Discussion
- Scott County EMA Logistics Section Overview and Demobilization Plan
- Quad City Health Initiative Board
- Community Vaccine Planning with Community Health Care and Scott County EMA

I would like to recognize the following employees for their years of service with the Department:

Maggie Wright, MCAH Nurse	3 years	March 8
Larry Linnenbrink, Seasonal Health Worker	5 years	March 21
Lorna Bimm, Public Health Nurse	13 years	March 24
Brandon George, Correctional Health Nurse	14 years	March 9
Sherry Holzhauser, Correctional Health Nurse	16 years	March 7

I would like to introduce the following new employee:

Jennifer Stout, Public Health Nurse	Start	March 8
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I would like to acknowledge the following retirement:

Edward Rivers, Director	10 years	March 5
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Assessment

Assess and monitor population health status, factors that influence health, and community needs and assets

Community Health Assessment Steering Committee Continues Planning

The Community Health Assessment Steering Committee met to discuss plans for the upcoming Community Health Assessment. Timing of the assessment was a topic of conversation, with the plan to have questions finalized by early April for the phone survey, with a draft of the results finished by mid-September. The public comment period would begin in October, and a final report given at the end of October from Professional Research Consultants. The hope is to have the first stakeholder meeting take place by the end of March/early April. The committee also discussed the need for various focus groups; fourteen groups have been identified.

Investigate, diagnose, and address health problems and hazards affecting the population

Communicable Disease Program

Seven hundred and sixty-seven communicable diseases were reported during February. They included seven hundred and fifty-eight cases of COVID-19, four cases of hepatitis C, two cases of hepatitis B, one case of hepatitis A, one pertussis case and one case of salmonellosis.

Rabies Risk Assessments

Thirteen individuals required rabies risk assessments after exposures to five dogs, six cats, and two bats.

Childhood Lead Poisoning Prevention Program

In February, there were seven children receiving individual case management. Of those, four had a blood lead level less than 15 ug/dL, two had a blood lead level between 15-19 ug/dL, and one had a blood lead level between 20-44 ug/dL. Seven children with an initial blood lead level between 10-14 ug/dL received supportive services (visual inspections, education over the telephone, appointment reminders) for lead poisoning this month. Of those, three had a blood lead level between 10-14 ug/dL and five had a blood lead level less than 10 ug/dL. These children receive public health nursing support until two consecutive blood lead levels equal to or below 5 ug/dL are obtained.

Sexually Transmitted Disease Program

Thirty-nine clients received sexually transmitted disease (STD) clinic services during February. Two clients tested positive for chlamydia and three tested positive for gonorrhea at the Health Department's clinic. In total, sixty-four cases of chlamydia, thirty-two cases of gonorrhea, one case of syphilis, and two HIV cases were reported in Scott County during the month.

Policy Development

Communicate effectively to inform and educate people about health factors that influence it, and how to improve it

Education Provided at Safer Foundation

Staff presented to the students attending the Safer Foundation Program. The presentation included education on adolescent health, stress management and the dangers of tobacco/nicotine use. The students were allowed to participate in a relaxation exercise and handwashing activity.

Health Promotion Team Continues to Support COVID-19 Response

The Health Promotion Team continues to develop COVID-19 prevention messages for social media, including material related to new guidance on priority groups for the vaccine, vaccine hesitancy, travel recommendations, masking, etc. The team is also planning for National Public Health Week, which will take place in April. The theme is “Building Bridges to Better Health” with the hashtag #ThankYouPublicHealth.

Oral Health Messaging on Radio

Staff developed oral health messaging to broadcast on WGVV promoting the importance of healthy little teeth during children’s dental health month. Listeners were also provided with contact information for the I-Smile™ program and SCHD to receive assistance in accessing dental care.

Education Provided on National Black HIV/AIDS Awareness Day

Staff hosted a table at the QC Empowerment Network small business expo in observance of National Black HIV/AIDS Awareness Day (NBHAAD). Information on HIV, hepatitis C, and STD prevention strategies were shared. In addition, giveaways with contact information for service were distributed. The organizers are interested in having on-site HIV testing at the event in the future.

Strengthen, support, and mobilize communities, and partnerships to improve health

Quad Cities Breastfeeding Coalition Works to Support Parents and Providers

Staff attended the Quad Cities Breastfeeding Coalition and took the lead in creating a resource list for breastfeeding parents in the Quad Cities. The coalition is also working on ways to provide more education on breastfeeding to local providers, especially pediatricians.

Community Action of Eastern Iowa Head Start Advisory Committee

Staff attended the Community Action of Eastern Iowa Head Start Advisory Committee. Updates on current COVID-19 practices were provided regarding Head Start centers and plans for enrollment were discussed. Classrooms currently remain at half capacity and no outside agencies or individuals are allowed into the buildings, including parents. It is the hope that health services can be offered to children and families again starting in the fall.

Partnership on Shoveling Promotion

Staff collaborated with All Our Kids (AOK), Child Abuse Council, and University of Illinois Extension to develop a social media campaign to promote shoveling as a form of physical activity and a neighborly duty to help pedestrians walk safely on sidewalks. University of Illinois Extension launched a blog that offers safety tips on good form, fall prevention, and health benefits from local medical experts. Partners shared the blog on social media using the hashtag and call to action for Quad Citizens to be a #SnowHero.

Clinical Referral/Provider Panel Hears Presentations

Staff attended the Clinical Referral/Provider Panel meeting. Todd Noack from Life Connections shared about the peer run respite house, Rhonda's House. Rhonda's House is a place for individuals experiencing a mental health crisis to voluntarily choose temporary respite services to restore well-being and the ability to manage their lives. When there, residents receive recovery support from training and caring peer staff members who have experienced mental health challenges. Additionally, staff from Community Centered Counseling shared about their counseling services, partnerships with the Department of Human Service, behavioral health intervention services, and physicians.

Promotion of Maternal Health Services

Staff sent information to fifty-eight community partners to spread awareness of the Maternal Health Program in hopes of creating referrals. Maternal Health staff will follow up with each agency. Information was provided on Maternal Health services including education, breastfeeding support, presumptive eligibility insurance, linkage to community resources, medical and dental home navigation, behavioral health support services, and dental screenings.

Create, champion, and implement policies, plans, and laws that impact health

Phase 1B Shortage Order Implemented

During February, the department worked with its partners to vaccinate individuals against COVID-19 according to IDPH's Phase 1B Vaccine Shortage Order. Iowa officially moved to Phase 1B on February 1st. Phase 1B included persons 65 years of age and older, as well as five tiers of populations vulnerable to high risk of exposure or severity of illness. The focus in Scott County during February was on individuals 65 years of age and older as well as Tier 1: first responders, preschool-12th grade staff, early childhood educators, and child care workers. Local health care providers focused on the 65 and over population, while the department focused on Tier 1. The National Pharmacy Partnership was activated in February as well. Locally, Hy-Vee pharmacies as well as Main at Locust Pharmacy began receiving vaccine directly from the federal government. Throughout February, IDPH asked that the pharmacies focus on the 65 and over population.

Utilize legal and regulatory actions designed to improve and protect the public's health

Rental Housing Inspection in Bettendorf

Staff accompanied City of Bettendorf officials on the inspection of a rental building on State Street at the city's request. There were no significant issues to be addressed by SCHD. A few residents reported mice, but staff did not observe any evidence.

Founded Food Service Complaints

Facility	Reason	Complaint Status
Los Portales, East Kimberly Road, Davenport	Unintentional contamination of food by broken equipment	Resolved; Broken equipment discarded

Assurance

Assure an effective system that enables access to the individual services and care needed to be healthy

Maternal Health Services Continue

Staff continues to provide Maternal Health services. Referrals are received from local crisis pregnancy centers, obstetric offices, and WIC. In the last month, a virtual lactation class was provided for WIC and an in-person lactation class was conducted for Pregnancy Resources.

Staff provided a listening visit for a pregnant client. The client reported experiencing multiple life stressors, in addition to the current pregnancy, parenting her older children, and balancing work needs. A listening visit allows Maternal Health staff to act as an unbiased listener; to offer empathy and reflect back what is being discussed; to help with processing through the major issues that the client is experiencing; and to reinforce strengths.

First Med Pharmacy Review

In January, one hundred and seventy-four inmates received six hundred and twenty-two prescriptions. The use of generic medication was at ninety-nine percent with mental health medications at one hundred percent generic.

Build and support a diverse and skilled public health workforce

Maternal Cardiac Conditions Webinar

Staff viewed the webinar *Maternal Cardiac Conditions: Addressing a Leading Cause of Pregnancy-Related Death*, presented by the American College of Obstetricians and Gynecologists. Speakers addressed cardiac contributors to maternal mortality, specifically symptoms to watch for in pregnant and newly postpartum people. It emphasized educating women on the importance of the POST-BIRTH warning signs.

Quality Improvement Education

To address a Quality Improvement (QI) focused professional development goal of “increasing knowledge of common best practice QI activities utilized in maternal health,” staff viewed several webinars and reviewed a written Maternal Health QI toolkit document. *Introduction to QI for Family Planning* from the Reproductive Health National Training Center gave an overview of QI in the family planning realm. *Building a Culture of Quality for Family Planning* from the Reproductive Health National Training Center provided more practical application for the implementation of QI processes. *Improving Birth Care, Experiences and Outcomes for and with Black Mothers – A QI Approach* from the California Maternal Quality Care Collaborative discussed projects that the group was undertaking to address maternal mortality rates of black women in their geographic area. The written document was called *QI Essentials Toolkit: Maternal Health* from the Institute for Healthcare Improvement and gave instructions on how to complete cause and effect diagrams; driver diagrams; plan, do, study, act (PDSA) worksheets; run charts; and control charts.

Self-Bias Webinar

Staff viewed the webinar, *Coming Face to Face with My Biased Self*, presented by Dr. Clifton Kenon, Jr and the Maternal Health Learning and Innovation Center. This training was recommended by the Maternal, Child, and Adolescent Health (MCACH) team at IDPH to help local MCAH staff to build knowledge in the area of health equity. This training asked viewers to acknowledge that everyone has bias, both implicit and explicit.

Provider bias can be a major contributing factor to disparity in health outcomes. In addition, a perception of discrimination in health care relates to:

- delays in seeking care;
- a mistrust in providers or healthcare systems;
- poor patient satisfaction;
- increased patient stress levels;
- lack of adherence to treatment; and
- challenges in building continuity of care.

The presentation concluded by discussing six strategies to mitigate the biases.

Scott County Leadership Book Club

Several staff participated in a Scott County Leadership Book Club focused on, *The Boy, the Mole, the Fox and the Horse*, by Charlie Mackesy. The book tells the story of four unusual friends, who are journeying through the wilderness together. The book discusses friendship, kindness, and courage; and how the boy and the animals, all with different personalities and values can still be great support for each other. The focus of this book was on the human side of leadership.

New Year of COVID Webinar

Staff attended the webinar titled, *A New Year of COVID: The State of the Pandemic and U.S. Strategy in 2021*. The webinar of the COVID-19 Conversations series focused on the current

state of the pandemic in the U.S. and new and continuing federal-level initiatives to curb and control the virus.

OSHA and Infection Control Webinar

Staff attended a one hour course on Occupational Safety and Health (OSHA) and infection control guidelines for dental practices and providers. The course was virtually hosted and sponsored through the Davenport District Dental Society.

Staff Participate in Virtual Career Fair

One of the department's dental hygienists participated in a virtual career fair with the Catholic Schools in Scott County. Students were able to watch a pre-recorded video on what education and career opportunities are available in the field of dentistry. A number of other professions were also represented for students in a similar fashion.

Education on Value-Added Benefits Available Through Amerigroup

MCAH staff met with Jennifer Hager, Community Relations Representative with Amerigroup Iowa. Ms. Hager reviewed the value-added benefits available through Amerigroup, Managed Care Organization of Iowa Medicaid, for pregnant women, infants and children.

Webinar on the Resurgence of Gonorrhea

Staff attended the webinar *Mind the Clap: A Resurgence of Disseminated Gonococcal Infection (DGI)*. Presenters described the epidemiology of non-complicated gonorrhea and DGI. Education was provided on the recognition of clinical manifestations of DGI and the need for clinical suspicion for DGI in patients with joint pain. Eric Tang, MD, MPH demonstrated how to diagnose, manage, and treat DGI and emphasized the importance of prioritizing routine screening, testing, and treatment of STDs among high-risk patients.

COVID-19, Racism, and Vaccine Hesitancy

Staff attended the webinar *COVID-19 and the Legacy of Racism: Vaccine Hesitancy and Treatment Bias*. The presenters described the disproportionate burden of COVID-19 on people of color and the need to shift from focusing on mistrust to building trustworthiness. The presenters encouraged partnerships between health care, faith based groups, and voluntary organizations.

Food Program Orientation

In order to meet the Food and Drug Administration's requirements for new food inspectors, there is considerable practical and web-based training that must be completed. During February, the department's newest inspector completed forty-five online courses for retail food safety inspection officers. In addition joint restaurant inspections were completed with fellow members of the environmental staff. The inspections must include various risk categories.

COVID-19 and Schools Webinar

Staff attended the webinar *CDC Covid-19 Partner Update: Operational Strategy for K-12 Schools through Phased Mitigation*. The webinar gave an outline of the mitigation measures that allow for schools to safely open and remain open for in-person instruction.

Special Processes at Retail Course

Members of the Food Inspection Team attended a virtual session of the Food and Drug Administration's course, *FD312: Special Processes at Retail*. This multiple day course discusses various types of food preparation in the retail setting that would require a variance and a hazard analysis critical control point (HACCP) plan for compliance. The topic areas include the principles of HACCP, reduced oxygen packaging, sprouting operations, fresh juice, drying, smoking, curing and fermenting of meat, poultry, game and fish products, other fermentations such as Kimchee and Kombucha, and shellfish tanks.

Water Well Training

Staff attended the workshop, *Private Well Assessment and Outreach for Environmental Health Professionals* hosted by the University of Illinois. The workshop covered the use of a new assessment tool for the evaluation of private well vulnerability to contamination and best practices for well owner outreach. Participants learned about private well fundamentals, how to assess a private well using the assessment tool, how to effectively engage private well owners, how to develop a program for outreach to well owners, and best practices for managing a well owner program.

HIV in the Black Community Webinar

Staff attended the Gilead virtual presentation *HIV in the Black Community*. Presenters provided an HIV timeline demonstrating the effects of HIV on the black community. Presenters expressed the need to reach out to this population where they live and worship to provide education and break the stigma around HIV testing and treatment.

Sexually Transmitted Infections Update

Staff attended a sexually transmitted infections (STI) updated presented by the St. Louis STI/HIV Prevention Training Center. Presenters discussed evidence-based approaches to STI epidemiology, clinical presentations, diagnosis, treatment, and prevention. New treatment guidelines for gonorrhea were also presented.

Food Allergies in Babies Webinar

Staff attended a webinar *Preventing Food Allergies: The Impact of What and When We Feed Babies*. The guidelines for feeding babies have changed in many ways over the last two decades. At the same time, the number of children with food allergies have increased. The presenter shared the latest research on when and how babies should be fed potential allergens, including peanut and egg, to prevent food allergies.

Improve and innovate public health functions through ongoing evaluation, research, and continuous quality improvement

Community-Based Screening Services Year-End Quality Assurance Report

The department received its Community-Based Screening Services (CBSS) 2020 Year-End Quality Assurance (QA) Report. The total number chlamydia and gonorrhea test administered in 2020 was 1,134 compared to 1,986 in 2019. The total number of positive chlamydia tests was 95 (8.4 percent positivity rate) in 2020 compared to 160 (8.1 percent positivity rate) in 2019. The total number of positive gonorrhea tests was 85 (7.5 percent positivity rate) in 2020 compared to 101 (5.1 percent positivity rate) in 2019. The COVID-19 pandemic impacted the number of clients tested at the Scott County Health Department. The report also included a summary of unsatisfactory events. Out of 1,134 specimens submitted, eleven unsatisfactory specimens were submitted and eighteen forms had missing data. The percentage of unsatisfactory events was 2.26 percent.

Scott County Kids Child Care Nurse Consultant Contract Review

Staff met with Diane Martens from Scott County Kids for the annual Child Care Nurse Consultant contract review site visit. Three Scott County Kids Board members and one intern also attended. No concerns were noted.

Build and maintain a strong organization infrastructure for public health

Meetings Attended by Staff

Access to Healthy Foods
American Academy of Sanitarians Board
American Academy of Sanitarians By-Laws Committee
Amerigroup IA Medicaid Managed Care Organization
Be Healthy QC Looking Forward Seminar
Canva 101
Clinical Review/Provider Panel
Community Action of Eastern Iowa Head Start Health Services Advisory Committee
Tobacco-Free QC Community Education Workgroup
Community Health Assessment Steering Committee
Davenport District Dental Society
Food Rescue Partnership
IDPH Local Public Health Webinar (4)
IDPH Long-Term Care Webinar (2)
IDPH COVID-19 Vaccine Provider Update (4)
Iowa Environmental Health (IEHA) Connections Meeting
IEHA Membership & Marketing Committee
IEHA Past President's Committee
Iowa Physical Activity and Nutrition Virtual State Engagement (2)
Iowa Society for Public Health Education Board
Iowa Public Health Association Advocacy Committee (2x)

Live Lead Free QC
Maternal, Child, and Adolescent Health Site Visit
National Environmental Health Association Emerging Food Trends workgroup
National Environmental Health Association Food Safety Committee
Physical Activity Policy Research and Evaluation Network (PAPREN) Equity & Resilience
PAPREN Parks & Green Spaces (2)
PAPREN Transportation
Physical Activity Access Meeting
QC Behavioral Health Coalition
QC Behavioral Health Promotion Team
Quad Cities Breastfeeding Coalition
Quad Cities HEARTSafe Coalition
Quad Cities Youth Conference
Quad City Trauma Informed Consortium
Riverway Steering Committee
Scott County Library System
Scott County Community Vaccine Planning Group (5)
Sonya Loynachan, Iowa Department of Public Health
Suzanne Tanner, Iowa State University Extension & Outreach
Tobacco Free QC
YMCA of the Iowa Mississippi Valley Child Care Board

Attachment 1: Reports from our database on education the department provided to the community, education the department provided to service providers, media inquiries and press releases/conferences



Education provided between February 1, 2021 and February 28, 2021

<i>Education To:</i>	<i>Presentation Date</i>	<i>Total Audience</i>	<i>Requesting Organization</i>	<i>Description</i>
<i>Community</i>				
	2/2/2021	103	Assumption High School for CADS	Vaping and Tobacco
	2/3/2021	25	Davenport Parks and Recreation	Tobacco Free/Nicotine Free Parks
	2/3/2021	6	Safer Presentation	Tobacco, Vaping and Adolescent Health, Hand Washing
	2/5/2021	29	Be Healthy QC/QCHC	Looking Forward: Centering Nutrition & Physical Activity in 2021
	2/23/2021	45	Scott County Library System	Oral Health Education



Media Inquiries between February 1, 2021 and February 28, 2021

<i>Request Date</i>	<i>Nature of Request</i>	<i>Request From</i>	<i>Newspaper</i>	<i>Radio</i>	<i>Television</i>
2/3/2021	Influenza	Television			WHBF-TV4
2/5/2021	CoVID-19	Television			WHBF-TV4
2/10/2021	CoVID-19	Television			KWQC-TV6
2/11/2021	CoVID-19	Television			WQAD-TV8
2/12/2021	Medical Examiner	Newspaper	Quad City Times		