

Scott County Health Department

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Director's Report to the **Board of Health** December 12, 2020

Agenda #3A

Director's Attended Meetings - November 2020

- 1. Emergency Management Agency COVID Meeting (4)
- 2. QC COVID-19 Coalition (3)
- 3. Iowa Department of Public Health Local Public Health Webinar (3)
- 4. Scott County Department Head Meeting (5)
- Scott County Schools Webinar (3)
- 6. Press briefings (7)
- 7. Genesis Health System / Emergency Management Agency / SCHD webinar (3)
- 8. Logistics meeting (2)
- 9. Agenda Review (2)

I would like to recognize the following employees for their years of service with the Department:

Vicki Doner, Correctional Health Manager	December 3	2 years
Lenore Alonso, Senior Office Assistant	December 19	15 years
Debbie Olesen, Office Assistant	December 27	16 years
Tiffany Peterson, Community Health Manager	December 6	16 years
yould like to acknowledge the following retirement:		

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Ann Jepson, Public Health Nurse December 31 15 years

Assessment

Assess and monitor population health status, factors that influence health, and community needs and assets

Immunizations Audits Underway

Staff began conducting school immunization audits this month. Audits will continue into December and January. Preschool and child care audits will begin in January. In the schools, staff has modified their approach; a team of three staff is going to a central location in each district and auditing all records, rather than one nurse traveling to individual schools. Overall, the process is going well.

Information Shared on School Dental Screening Requirements

Staff reached out to school nurses regarding school dental screening requirements, and offered technical assistance and guidance regarding changes implemented regarding the requirement this school year. Students are still required to submit a certificate, but the Iowa Department of Public Health (IDPH) modified the number of attempts to acquire this information that school staff are required to complete as described below:

A Certificate of Dental Screening or financial hardship/religious exemption form is required for each newly enrolled kindergarten or ninth grade student. If evidence of a dental screening is not provided upon enrollment, **one** letter provided by IDPH requesting submission of a Certificate of Dental Screening form should be sent to the student's parent or guardian. If the Certificate of Dental Screening is not provided following the letter, **a follow up phone call attempt should be made if time permits.**

Investigate, diagnose, and address health problems and hazards affecting the population

Communicable Disease Program

Six thousand, two hundred and seven communicable diseases were reported during November. They included six thousand two hundred and two cases of COVID-19, four cases of campylobacteriosis, and one case each of salmonellosis, hepatitis B, and hepatitis C.

Rabies Risk Assessments

Thirteen individuals required rabies risk assessments after exposures to seven dogs, five cats (one person had exposure to three cats and was unable to determine which bit), one bat, and two ferrets. Five individual were recommended for rabies prophylaxis.

<u>Childhood Lead Poisoning Prevention Program</u>

In November, there were eight children receiving individual case management. Of those, four had a blood lead level less than 15 ug/dL, three had a blood lead level between 15-19 ug/dL, and one had a blood lead level between 20-44 ug/dL. Eight children with an initial blood lead level between 10-14 ug/dL received supportive services (visual inspections, education over the telephone, appointment reminders) for lead poisoning this month. Of those, four had a blood lead level between 10-14 ug/dL, and four had a blood lead level less than 10 ug/dL. These children receive public health nursing support until two consecutive blood lead levels equal to or below 5 ug/dL are obtained.

Sexually Transmitted Disease Program

Twenty-seven clients received sexually transmitted disease (STD) clinic services during November. Two clients tested positive for chlamydia and three tested positive for gonorrhea at the Health Department's clinic. In total, sixty-four cases of chlamydia, forty-five cases of gonorrhea, one case of syphilis, and one HIV case were reported in Scott County during the month.

Policy Development

Communicate effectively to inform and educate people about health factors that influence it, and how to improve it

COVID-19 Community Education

The Department's Health Promotion Team (HPT) continues to meet regularly to discuss and develop COVID-19 messages. The Centers for Disease Control developed a portal for counties and states to submit COVID-19 guidance on restrictions and requirements to be posted in a searchable database for travelers. HPT compiled information and it has been published in the portal. In addition, prevention messages related to the holidays were shared via social media, NextDoor, GovDelivery, Scott County Health Department website, and through printed materials sent to families newly eligible for Medicaid.

COVID-19 communication been a collaborative effort between the Scott and Rock Island County Health Departments. Coordination between the two counties has ensured that messages, methods, and timelines have mirrored and supported one another, allowing for a Quad Cities area-wide response. The Quad Cities Public Information Officer (PIO) group continues to meet once weekly to connect public health, local government, and health care PIOs and organize messages. The Scott and Rock Island County Health Departments continue to host weekly press briefings with the local media. Messages shared include the number of positive cases in the county, testing information, and public health guidance. Community partners that are responding to COVID-19 have also joined the Health Departments on the call, sharing important information for providers and members of the public. The PIO committee has begun to increase efforts to create a community-wide vaccination campaign, with initial emphasis on providing education on the vaccine candidates and expected distribution. Staff continues to respond to questions that come from the media outside of the scheduled press briefings.

Strengthen, support, and mobilize communities, and partnerships to improve health

Personal Protective Equipment in Facilities

Staff continued to assist facilities within the county to access personal protective equipment (PPE) supplies as needed. The increased number of COVID-19 positive cases with various facilities has caused an increased need for PPE supplies, specifically gowns and gloves. Both items are being distributed from the county stockpile. Planning efforts are under way to address the possibility of continued high demand that spans beyond initial distribution projections.

COVID-19 Vaccine Planning Efforts Continue

Scott County Health Department and Scott County Emergency Management Agency (SCEMA) representatives have been meeting regularly with representatives from Community Health Care, Inc., Genesis Health System, and UnityPoint – Trinity to plan for COVID-19 vaccine efforts. While many details are still being released by federal and state partners, local efforts are underway to be able to begin to provide vaccinations to eligible recipients. Legal, logistical, and

operational components are being addressed by the planning group. Health Department, SCEMA, Scott County Administration, and Scott County Information and Technology staff have met with a couple of software companies regarding technology that would streamline portions of the clinic process.

Trauma Informed Consortium Meeting

Staff attended the November 2020 Quad Cities Trauma Informed Consortium meeting. Alyssa Acton of the Child Abuse Council (CAC) facilitated the meeting. She reported that due to loss of funding, the full time CAC Trauma Informed Consortium Coordinator position has been eliminated. CAC will be working with their steering committee to determine how the group moves forward. Scheduled meetings will continue through the rest of this calendar year. Group members expressed concerns regarding: a continued desire to have access to information and education regarding trauma informed care (TIC); losing a consistent opportunity to stay connected with other agencies and hearing about other agencies' TIC endeavors; and missing opportunities to promote TIC especially in the middle of a pandemic and during a time when social justice and health equity movements are being seen in communities all across the country.

<u>Scott County Kids Provider Panel Receives Presentation from Robert Young Center</u>
Staff attended the Scott County Kids Provider Panel. Ellie Kenny-Myers, with Robert Young Center, shared information on alcohol and drug services the agency delivers. Ms. Kenny-Myers also shared about Your Life Iowa, the state's consolidated website and contact information to access services for substance abuse, addiction, mental health, suicide prevention, and crisis support.

Planning for Potential Oral Health Campaign

Staff is working with local radio broadcasting station WGVV on an oral health promotion campaign. I-Smile™ submitted a letter of support for a grant proposal to fund the campaign through the Delta Dental Foundation. The station is requesting \$20,000 to run the campaign for one year. I-Smile™ and the Scott County Oral Health Network will work to draft educational messaging and awareness advertisements for the campaign if funded.

Create, champion, and implement policies, plans, and laws that impact health

Walk Audit Results Shared with City Staff

Bi-State Regional Commission and Health Department representatives met with staff from the Cities of Davenport and Bettendorf to review walk audit and senior needs assessments results for the Physical Activity Access project. City staff agreed to review and consider the recommendations presented to increase opportunities for older lowans with low income, who live independently, to be physically active in their neighborhoods and local communities.

CHANGE Tool Results Presented McCausland City Council

Staff presented Community-at-Large Community Health Assessment aNd Group Evaluation (CHANGE) Tool results and recommendations to the McCausland City Council. The City of

McCausland expressed interest in strengthening its tobacco-free policy to prohibit the use of nicotine, promoting Quitline Iowa, and improving walkability to parks.

Workplace CHANGE Tool Results

Staff met with the owner of Parker Audiology to review the workplace Community Health Assessment aNd Group Evaluation (CHANGE) tool results and recommendations. Staff drafted a tobacco-free and nicotine-free policy for the Davenport and Bettendorf offices and provided Quitline Iowa cards. Parker Audiology will review the policy for adoption. Staff also offered to provide education to Parker Audiology staff that want to quit tobacco or vaping. A draft employee wellness needs assessment was reviewed and technical assistance to implement CHANGE Tool recommendations was offered.

Utilize legal and regulatory actions designed to improve and protect the public's health

Preopening Inspections at Tattoo Establishments

Staff conducted preopening inspections of two new tattoo establishments in Scott County. One is a salon that offers scalp micropigmentation. Scalp micropigmentation is a process where tiny, layered dots of ink are added to the scalp to give the illusion of hair.

<u>Swimming Pool Inspections Find Hotel Pools/Spas Closed</u>

In the pool inspection program, Environmental Health staff members are finding some hotels are voluntarily keeping their swimming pools and spas closed for added safety due to the pandemic. A few pool facilities use a reservation system for guests to control the number of bathers in the pool area.

Assurance

Assure an effective system that enables access to the individual services and care needed to be healthy

First Med Pharmacy Review

In October, one hundred and ninety-two inmates received seven hundred and forty-four prescriptions. The use of generic medication was at ninety-nine percent with mental health medications at ninety-nine percent generic.

Presumptive Eligibility Services Continue

Staff continues to provide Presumptive Eligibility application services for pregnant women and families remotely. One pregnant woman, two families, and two children were assisted and approved for immediate, temporary Medicaid.

Dental Care Coordination Connects Adults with Care

Staff provided coordination of oral health care for eleven people in Scott County during November. Staff also helped two veterans with applications for the Iowa Veterans Trust Fund

to obtain a payment source for needed dental care.

HIV and Hepatitis C Outreach Testing Completed

HIV and hepatitis C virus (HCV) outreach testing services were provided during November to clients of New Horizons substance abuse treatment facility in Muscatine and by appointment outside of clinic hours at the Health Department. Ten individuals received HIV testing and five received HCV testing in outreach settings.

Employee Hearing Test Conducted

Staff conducted employee hearing tests during November. A total of one hundred and fifty-one tests were conducted. Several employees were referred to outside services for further evaluation.

Vaccine Providers to Child Care Providers

Staff offered free influenza and Tdap (tetanus, diphtheria, and acellular pertussis) vaccine to child care providers. Child care centers with seven or more staff wanting vaccine could schedule an onsite clinic, or providers can schedule an appointment at the Health Department. One center held onsite visits for vaccine for staff. Thirteen influenza vaccines were given this month. Several vaccine clinics had to be cancelled this month due to the Center/preschool having COVID-19 cases in their facility. Scott County Kids Early Childhood Iowa funds the vaccine for the providers.

Build and support a diverse and skilled public health workforce

Public Information Officer Training

Two staff members completed the two-day Federal Emergency Management Agency's Basic Public Information Officer (PIO) training. The course emphasized the basic skills needed to be a PIO and addressed the impact of technology on emergency public information. Staff were originally scheduled to attend this training in person in March; it was reworked to be delivered electronically.

Hawki Virtual Fall Conference

Staff attended the Hawki Virtual Fall Conference along with a Hawki Orientation led by Jean Johnson, IDPH. Anna Ruggle from the Iowa Department of Human Services, shared updates along with Adrian Oliveres from Iowa Medicaid Enterprise and Vicki Shear, Operations Manager of the Iowa Medicaid Call Center. Hawki staff had a discussion of successful outreach during 2020, possible outreach ideas, updated release of information forms, and circumstances to offer Presumptive Eligibility only Medicaid.

Health Equity Committee Members Attend Training

Several members of the department's Health Equity Committee participated in two equity trainings hosted by the Trauma Informed Care Consortium. The trainings, Transgender 101, addressed steps providers can take to be culturally sensitive and understanding when serving members of the transgender community.

Staff Training of STD Clinicians

Typically, STD Clinician training involves classes and clinical experience at a Training Center. Due to COVID-19, the process has changed. The department's two new public health nurses completed online training during August. Since then, as COVID-19 work has allowed, they have been shadowing and training in our department's STD Clinic. The training is going well. One of the clinicians will complete her training in mid-December and be ready to see clients by herself.

Body Art Webinars

Staff attended the webinar, *Body Art Regulations and Innovations*. The panel of experts included Food and Drug Administration regulators, environmental health specialists, and body artists that specialize in different techniques.

Staff also attended the webinar *Body Art & COVID-19, Your Questions Answered by Regulators*. The panel consisted of environmental health specialists from around the country that discussed how the body art industry is adapting to COVID-19 and what has changed in the body art shops in their jurisdictions.

Iowa Environmental Health Association Meeting

Staff attended a virtual lowa Environmental Health Association Connections meeting where water quality training, local tanning programs, and Grants to Counties programming were discussed.

Improve and innovate public health functions through ongoing evaluation, research, and continuous quality improvement

<u>Discussion of MAPP Evolution Process</u>

Staff arranged for Pooja Verma, National Association of County and City Health Officials (NACCHO), to meet virtually with Nicole Carkner, Quad City Health Initiative, and Janet Hill, Rock Island County Health Department, to discuss the Mobilizing for Action through Planning and Partnerships (MAPP) evolution. NACCHO is spearheading a multi-year effort to redesign the MAPP process to align with the most current field needs. The MAPP evolution process aims to adapt the MAPP framework and enhance related training, technical assistance, and resources to better enable communities to improve population health through community health improvement. In the proposed plan for MAPP, the process would be reduced from six phases to three phases. The three phases would include:

- 1) Build the CHI Foundation;
- 2) Tell the Community Story; and
- 3) Continuously Improve the Community.

Phase two would include the following assessments:

- 1) Community Status Assessment;
- 2) Community Partners Assessment;
- 3) Community Context Assessment.

It was helpful for the planning committee to understand how the process will change for long-term planning purposes.

Build and maintain a strong organization infrastructure for public health

Budget Process

The department's fiscal year 2022 budget and any proposed fiscal year 2021 amendment needs were due to County Administration in November. More details regarding these submissions will be presented at the meeting.

Meetings Attended by Staff

Bi-State Regional Commission and the City of Bettendorf

Bi-State Regional Commission and the City of Davenport

Bi-State Regional Trails Committee

COVID-19 After Action Report Toll Workgroup

Food Rescue Partnership

Iowa Dental Board

Iowa Environmental Health Association Conference Planning Committee

Iowa Public Health Association Advocacy Committee

I-Smile® Silver Quarterly Meeting

Lifelong Smiles Coalition

Live Lead Free QC Coalition

Mass Vaccination Planning

Maternal Health Technical Assistance with Sylvia Navin and Molly Gosselink

McCausland City Council

Mobilizing for Action through Planning and Partnerships (MAPP) Evolution Discussion with Pooja Verma, NACCHO

Mouth Care Matters

National Association of County and City Health Officials (NACCHO) Performance Improvement Workgroup

National Environmental Health Association's Emerging Food Trends Workgroup

National Environmental Health Association's Food Safety Committee

Parker Audiology

Physical Activity Access

Physical Activity Policy Research and Evaluation Network Equity & Resilience

Quad Cities Trauma Informed Consortium

Riverway Steering Committee

Scott County Kids Health Committee

Scott County Kids Provider Panel/Clinical Review

Tobacco Free QC Coalition

Tobacco-Free QC Community Education Workgroup

WISEWOMAN

Attachment 1: Reports from our database on education the department provided to the community, education the department provided to service providers, media inquiries and press releases/conferences





Education provided between November 1, 2020 and November 30, 2020

Education To:	Presentation Date	Total Audience	Requesting Organization	Description
Community				
	11/12/2020	50	Davenport NAACP	Update on Coronavirus in the QC Area
	11/16/2020	2	Scott County Kids Early Childhood Iowa	Safe Sleep
	11/18/2020	7	Safer Foundation	Tobacco, Teen Health, & Hand Washing
Service Providers				
	11/20/2020	1	Juvenile Detention Center	Tuberculosis
	11/20/2020	1	Juvenile Detention Center	Bloodborne Pathogens

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Media Inquiries between November 1, 2020 and November 30, 2020

Request Date	Nature of Request	Request From	Newspaper	Radio	Television
11/2/2020	CoVID-19	Radio		\ St. Ambrose Uni	ve
11/9/2020	CoVID-19	Television			WQAD-TV8
11/9/2020	CoVID-19	Television			WHBF-TV4
11/9/2020	CoVID-19	Television			WHBF-TV4
11/9/2020	CoVID-19	Television			WQAD-TV8
11/10/2020	CoVID-19	Television			WQAD-TV8
11/16/2020	Covid-19	Television			WHBF-TV4
11/16/2020	Covid-19	Television			WHBF-TV4
11/17/2020	CoVID-19	Television			WQAD-TV8
11/18/2020	CoVID-19	Television			WQAD-TV8
11/19/2020	CoVID-19	Television			WQAD-TV8
11/20/2020	CoVID-19	Newspaper	Des Moines Register		
11/24/2020	CoVID-19	Newspaper	Other		
11/24/2020	CoVID-19	Television			WHBF-TV4
11/24/2020	CoVID-19	Television			KWQC-TV6

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