



Scott County Health Department

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Director's Report to the Board of Health November 13, 2020

Agenda #3A

Director's Attended Meetings – October 2020

1. Scott County Decategorization (DECAT) Fiscal Committee
2. DECAT Board
3. Scott County Department Head Meeting (4)
4. Iowa Local Public Health Administrators Meeting
5. EMA COVID Briefing (4)
6. QC COVID Coalition (4)
7. Live Lead Free QC Coalition
8. Dr. Barbara Harre, ME, and David Farmer on ME Budget
9. COVID Press Briefings (8)
10. Dr. Michael Reisner, Augustana College
11. Joint Press Briefing with Genesis, Unity Point, City of Davenport
12. Scott County Department Heads w/ NAACP
13. Board of Supervisors and Center for Drug and Alcohol Services
14. Scott County Budget Kickoff Meeting

I would like to recognize the following employees for their years of service with the Department:

Danielle Freund, Correctional Health Nurse	1 year	November 4
Chris Varnes, Community Health Consultant	5 years	November 16
Anna Copp, Child Health Consultant	6 years	November 10
LaNae Ramos, Per Diem Nurse	7 years	November 14
Christina McDonough, Community Transformation Consultant	7 years	November 25
Kim Mills, Community Tobacco Consultant	9 years	November 7

Assessment

Assess and monitor population health status, factors that influence health, and community needs and assets

2021 Community Health Assessment Planning Continues

The Community Health Assessment Steering Committee met to discuss the 2021 Community Health Assessment. The group discussed the contract with Professional Research Consultants (PRC) and additional assessment tools available for additional funds. The group continues to remain interested in utilizing the Mobilizing for Action through Planning and Partnerships (MAPP) process. Johnson County Public Health is currently using a modified version of the MAPP process for its assessment. Further information will be gathered from other community partners to determine the best steps forward.

Investigate, diagnose, and address health problems and hazards affecting the population

Communicable Disease Program

One thousand, nine hundred and fifty communicable diseases were reported during October. They included one thousand nine hundred and forty-eight cases of COVID-19, one case of hepatitis B, and one case of hepatitis C.

Rabies Risk Assessments

Ten individuals required rabies risk assessments after exposures to seven dogs and three cats.

Childhood Lead Poisoning Prevention Program

In October, there were eight children receiving individual case management. Of those, four had a blood lead level less than 15 ug/dL, three had a blood lead level between 15-19 ug/dL, and one had a blood lead level between 20-44 ug/dL. Eight children with an initial blood lead level between 10-14 ug/dL received supportive services (visual inspections, education over the telephone, appointment reminders) for lead poisoning this month. Of those, four had a blood lead level between 10-14 ug/dL, and four had a blood lead level less than 10 ug/dL. These children receive public health nursing support until two consecutive blood lead levels equal to or below 5 ug/dL are obtained.

Sexually Transmitted Disease Program

Thirty-six clients received sexually transmitted disease (STD) clinic services during October. Eight clients tested positive for chlamydia and three tested positive for gonorrhea at the Health Department's clinic. In total, eighty cases of chlamydia, thirty-nine cases of gonorrhea, one case of syphilis, and one HIV case were reported in Scott County during the month.

Policy Development

Communicate effectively to inform and educate people about health factors that influence it, and how to improve it

COVID-19 Community Education

COVID-19 communication been a collaborative effort between the Scott and Rock Island County Health Departments. Coordination between the two counties has ensured that messages, methods, and timelines have mirrored and supported one another, allowing for a Quad Cities area-wide response. The Quad Cities Public Information Officer (PIO) group continues to meet once weekly to connect public health, local government, and health care PIOs and organize messages. The Scott and Rock Island County Health Departments continue to host weekly press briefings with the local media. Messages shared include the number of positive cases in the county, testing information, and public health guidance. Community partners that are responding to COVID-19 have also joined the Health Departments on the call, sharing important information for providers and members of the public. Community PIOs filmed a public service announcement (PSA) to promote being COVID-conscious in the indoors. It is anticipated this PSA will be released in November, once Rock Island County is no longer in mitigation status.

The Department's Health Promotion Team continues to meet weekly to strategize health promotion efforts regarding COVID-19. Newsletter article topics were chosen, social media posts were developed, and plans are underway for the creation of additional videos and marketing efforts. The team has drafted content for the CDC's travel website related to COVID-19 and continues to communicate with targeted groups regarding the situation via email listservs and the website.

Teen Health Presentation at Safer Foundation

Staff provided a presentation for the students at the Safer Foundation on teen health, hand washing, and the effects of tobacco and vaping. The students interacted with the pig lungs, completed the GermBuster hand washing activity, asked questions and were engaged in the presentations and discussions.

Strengthen, support, and mobilize communities, and partnerships to improve health

IA SOPHE Board Meeting

Staff attended the Iowa Society of Public Health Educators (IA SOPHE) board meeting in October. The board made plans for an annual meeting to be held on November 12th. The meeting will be open to all members and prospective members. Erica Thomas, President, has secured a speaker from Transitions Mental Health for the first half of the meeting, who will discuss COVID's impact on mental health and functioning. The second half of the meeting will focus on operations with a review of the strategic plan and a membership discussion. The board continues to brainstorm continuing education, outreach, and fundraising opportunities.

Scott County Oral Health Network

Staff hosted a virtual Quarterly Scott County Oral Health Network meeting. The meeting was well attended by staff from various agencies including Genesis Health System, Child Health Specialty Clinic, Eastern Iowa Community Action, Amerigroup, Davenport Schools. Aetna Insurance was a spotlight speaker presenting on dental benefits available for members. UnityPoint Parish Nursing Program also presented on compassionate care and what a parish nurse provider can offer. The network is currently working on key oral health messaging that can be promoted in the community when there is hesitation to maintain preventive dental care.

Following the meeting, staff met with Dennis Croquart, an Aetna insurance representative, regarding health plans available for dual enrolled Medicaid & Medicare beneficiaries. They also reviewed dental benefits available through Medicaid Advantage plans. The meeting allowed staff to learn more about the increased reimbursement allowance for dental services available for members.

Scott County Kids Provider Panel

Staff attended the Scott County Kids Provider Panel. Staff from Breaking Traffik, shared information on human trafficking prevention education that is available for schools with lessons adapted for different age groups. Family Resources staff presented on domestic violence, how it typically operates, some not-so-safe behaviors in a relationship, and how to connect with and help a survivor find services.

Vaccination Partnership with St. Ambrose University

Staff partnered with the St. Ambrose University Nursing Program to vaccinate two hundred and fifty students and staff from their Nursing, Occupational Health and Physical Therapy Programs. This is the third year of this partnership.

Trunk or Treat Event at Mississippi Valley Area Education Agency

Staff attended a Trunk or Treat event at the Mississippi Valley Area Education Agency to provide information regarding the I-Smile program. Thirty-five families were served and received toothbrushes and toothpaste. The event targeted families of special needs children.

I-Smile™ Coordinators' Meeting

Staff attended the quarterly I-Smile™ Coordinator meeting held virtually with all twenty-three I-Smile™ Coordinators. Agenda topics focused on compassionate leadership and how to empathize with the clients served and the community partners with whom relationships are built. Other agenda items focused on identifying areas of need as the coordinators continue to navigate I-Smile™ activities during COVID-19. Each agency has encountered different barriers and challenges in providing services and completing grant activities.

Create, champion, and implement policies, plans, and laws that impact health

Pre-Audit Immunization Reviews Offered

Staff offered pre-audit immunization reviews to licensed child care centers and preschools to assist with preparing records for the upcoming audits. Three centers/preschools scheduled onsite visits for a pre-audit. If the records were up-to-date during the pre-audit, the audit was completed the same day.

Immunization Audit Planning

Staff met to discuss the annual school and child care immunization audits. A plan was made to utilize minimum staff this year due to COVID-19 contact tracing and request the schools to bring all records to one location in each district for review using a team approach. This change will also minimize additional individuals entering the schools. The child care, preschool and school audits will begin the second week of November and must be completed by March 2021.

Efforts to Align Public Health and Human Services Programs at the State Level

Becky Nowachek, Iowa Department of Public Health (IDPH) Regional Community Health Consultant, shared at the Regional Public Health meeting that there are efforts underway to align programs for the Iowa Department of Human Services (DHS) and IDPH to create a health and human services system at the state level. IDPH will be releasing a request for proposal to bring a vendor onboard to conduct an independent, neutral review of the connection points between DHS and IDPH. The consultant will also be charged with seeking stakeholder input in the process to formulate recommendations to consider in a potential new agency structure.

Utilize legal and regulatory actions designed to improve and protect the public's health

Founded Food Service Complaints

Facility	Reason	Complaint Status
Ross' Restaurant, Falcon Ave, Bettendorf	Sanitation/food handling	Resolved

COVID-19 Complaint Follow-Up and Assessments

Staff are investigating COVID-19 related complaints and assessing for COVID-19 compliance during routine food inspections in food service establishments. A survey is completed during every routine inspection and complaint investigation to assess the establishment's compliance with the Governor's emergency proclamation. If the facility has a liquor license, staff have to verify that a Compliance Plan has been submitted to the Iowa Alcoholic Beverage Division (ABD). The facility must have a copy of the Compliance Plan onsite and inspectors have access to an ABD spreadsheet through Google Docs that lists what facilities across the state have submitted the Compliance Plan.

Assurance

Assure an effective system that enables access to the individual services and care needed to be healthy

Presumptive Eligibility

Staff continued to provide Presumptive Eligibility applications for pregnant women and families. Three pregnant women and two families were assisted and approved for immediate, temporary Medicaid. Staff are providing this service virtually.

Child Care Provide Vaccinations

Staff offered free influenza and Tdap (tetanus, diphtheria, and acellular pertussis) vaccine to child care providers. Child care centers with seven or more staff wanting vaccine could schedule an onsite clinic, or providers can schedule an appointment at the Health Department. Three centers held onsite visits for vaccine for staff. Sixty-six influenza vaccines were given this month. Scott County Kids Early Childhood Iowa funds the vaccine for the providers.

First Med Pharmacy Review

In September, one hundred and eighty-two inmates received six hundred and thirty-eight prescriptions. The use of generic medication was at ninety-eight percent with mental health medications at ninety-nine percent generic.

Build and support a diverse and skilled public health workforce

Motivational Interviewing Training

Staff attended *Motivational Interviewing Training* presented by Telligen QI Connect and the National Council for Behavioral Health. Motivational Interviewing offers the opportunity to help someone as they work through the change process. Key concepts include: motivation is fluid; ambivalence is normal in the change process; pushing too hard can cause resistance; and evoking the person's own change talk can help encourage behavior change. Providers need to meet people where they are at in the stages of change (i.e. pre-contemplation, contemplation, preparation, action, maintenance) and work to create "more of a dance" as opposed to a wrestling match with the change process. The training provided additional guidance on applying practical motivational interviewing skills, such as using open ended questions, affirmations, reflective listening statements, and summarizing. The information provided in the training is useful in both professional and personal interactions.

Change Management Training at Regional Public Health Meeting

Staff and I attended the Regional Public Health meeting virtually. Tom Atchinson provided an interactive training on *Change Management*. The training discussed critical factors of sustainable change, characteristics and metrics of behavior, dynamics of change, and change mapping.

Quad Cities Equity Summit

Staff participated in the Quad Cities Equity Summit session on *Diversity, Equity, and Inclusion in the Workplace*. Small groups were formed to discuss the current state of diversity, equity, and inclusion in workplaces in the Quad Cities. Questions were asked by the moderator and each participant had the opportunity to discuss and learn from one another. Resources were shared and all were invited to attend a session in November to discuss turning the equity ideas into solutions to create a more inclusive and successful Quad Cities.

Train the Trainer for Iowa Child Care Emergency Preparedness

Staff attended a Train the Trainer Event for Iowa Child Care Emergency Preparedness. This train the trainer opportunity is designed to help trainers prepare child care providers to effectively plan for emergency disaster events, respond appropriately in the aftermath of a disaster and recover quickly and efficiently.

Influenza Webinar

Staff attended an Iowa Influenza Webinar presented by the State Hygienic Laboratory and IDPH. Both agencies discussed the reporting and analysis of influenza and COVID-19 specimens and how that would be structured this year.

COVID-19 Webinars Continue

Staff attended weekly Local Public Health COVID-19 webinars, Long Term Care (LTC) webinars and Mass Vaccination Planning webinars this month. The webinars are hosted by IDPH. Staff also attended a webinar regarding how to allocate COVID-19 vaccine in the Iowa Immunization Information Registry System.

EPA Virtual Roundtable Discussion on Lead

Staff listened to the Environmental Protection Agency's (EPA) Virtual Roundtable Discussion, *Lead Is Still A Problem*. The EPA held this panel discussion during National Lead Poisoning Prevention Week (NLPPW). Speakers included: Amy Roberts (Kansas City, MO Health Department), Brenda Music (Founder of Iowa Parents Against Lead Poisoning), Tammi Holmes (St. Louis Public Health Department), Naudia McCracken (Douglas County (NE) Health Department), and Crystal McIntyre (EPA Region 7). The speakers discussed the history of lead in the United States, lessons learned, and how lead poisoning prevention can be impacted in future generations.

Model Aquatic Health Code Webinar

Staff listened to the National Association of County and City Health Official's Model Aquatic Health Code (MAHC), *Updating Local Pool Codes*. Staff from the City of Kansas City, Missouri Health Department and Cuyahoga County Board of Health, Ohio shared their experiences and lessons learned while reviewing their local pool codes and identifying gaps and areas of improvement using the MAHC.

Iowa Environmental Health Association's Fall Conference

Environmental Health staff attended the virtual Iowa Environmental Health Fall Conference:

Marlon Argueta opened the conference and discussed the secrets to building the highest performing and most innovative teams. He shared strategies to 1) maximize performance, engagement and inclusion; 2) build high levels of trust both internally and externally; and 3) engage more effectively to maximize teamwork and reduce conflicts.

National Environmental Health Association's (NEHA) President, Sandra Long, provided an update on NEHA activities and presented on her jurisdiction's experience with virtual food inspections. She provided details on what did and did not work and lessons learned in the time of COVID.

Cory Frank, Iowa Department of Natural Resources (IDNR), discussed local meat processors/on-farm processors and wastewater treatment requirements. He detailed the expectations and roles of DNR and local environmental health.

Carrie Pohjola, President-Elect of the Wisconsin Environmental Health Association, discussed the Wisconsin Food Safety Standardization Program. She provided details on how the Wisconsin program differs from the Food and Drug Administration's model that Iowa uses to standardize all food inspectors.

Amanda Beckett and Kevin Officer from IDPH and Alexa Andrews with the University of Iowa's Iowa Institute of Public Health Research and Policy presented how zip codes matter in regards to childhood lead poisoning. They provided anecdotal evidence from people working in the field and discussed where the most common areas for childhood lead poisoning are geographically in Iowa.

Improve and innovate public health functions through ongoing evaluation, research, and continuous quality improvement

Child Lead Environmental Scan

Staff prepared and hosted a WebEx meeting with regional partners on the Child Lead Environmental Scan, a requirement for the FY21 Maternal, Child, and Adolescent Health grant. Attendees discussed completing the scan similar to the process used for the Maternal Services Needs Assessment

Build and maintain a strong organization infrastructure for public health

Required Training Completed

Staff completed on-line bloodborne pathogens and tuberculosis education training this month. Staff also completed an on-line Sexual Harassment in the Workplace training.

Meetings Attended by Staff

Aetna
Be Healthy QC
Be Healthy QC Food Access Workgroup
Bi-State Regional Commission
City of Bettendorf Workplace Wellness Workgroup
City of Buffalo
City of McCausland
COVID-19 After Action Report Tool
COVID-19 Emergency Operations Center Meeting
Debbie Ackerman, Johnson County Public Health
Food Rescue Partnership
HIV End the Epidemic Strategic Planning Meeting
Iowa Environmental Health Association (IEHA) Annual Business Meeting
IEHA Fall Conference Moderator Zoom training
IEHA Fall Conference Planning Committee
Iowa HIV/AIDS Community Planning Group
Iowa SOPHE Board Meeting
Iowa Public Health Association Advocacy Committee (2)
Live Lead Free QC
Maternal, Child, and Adolescent Health Fall Seminar
Missy Gowey, Genesis Foundation; Melissa Pelham and Jenna Sondag, Genesis Health System
National Environmental Health Association (NEHA) Emerging Food Trends Workgroup
NEHA Food Safety Committee
Physical Activity Policy Research and Evaluation Network (PAPREN) Transportation Workgroup
PAPREN Workplace Workgroup
PAPREN Parks and Greenspaces Workgroup
Parker Audiology
Quad Cities COVID-19 Coalition
Quad Cities Public Information Officer Committee
Quad Cities Emergency Planning Committee (QCEPC)
Quad Cities Substance Abuse Council
Regional Public Health Meeting
Riverway Steering Committee
Scott County Kids Early Childhood Iowa Board meeting
Scott County Kids Provider Panel/Clinical Review
Scott County Oral Health Network
Tobacco-Free Quad Cities Community Education Workgroup

Attachment 1: Reports from our database on education the department provided to the community, education the department provided to service providers, media inquiries and press releases/conferences



Education provided between October 1, 2020 and October 31, 2020

<i>Education To:</i>	<i>Presentation Date</i>	<i>Total Audience</i>	<i>Requesting Organization</i>	<i>Description</i>
<i>Community</i>	10/7/2020	6	Safer Foundation	Tobacco and Adolescent Health



Media Inquiries between October 1, 2020 and October 31, 2020

<i>Request Date</i>	<i>Nature of Request</i>	<i>Request From</i>	<i>Newspaper</i>	<i>Radio</i>	<i>Television</i>
10/1/2020	CoVID-19	Television			WHBF-TV4
10/1/2020	Other Covid 19	Television			WHBF-TV4
10/16/2020	COVID-19	Television			WHBF-TV4
10/16/2020	CoVID-19	Television			WHBF-TV4
10/19/2020	CoVID-19	Newspaper	North Scott Press		
10/20/2020	CoVID-19	Television			WHBF-TV4
10/21/2020	CoVID-19	Television			WHBF-TV4
10/23/2020	COVID-19	Television			KWQC-TV6
10/27/2020	Other - Covid 19	Television			WHBF-TV4
10/27/2020	CoVID-19	Television			WHBF-TV4
10/28/2020	CoVID-19	Television			WHBF-TV4
10/29/2020	CoVID-19	Newspaper	North Scott Press		
10/30/2020	CoVID-19	Television			WHBF-TV4