



## Scott County Health Department

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### **Director's Report to the Board of Health May 15, 2020**

#### Director's Attended Meetings –March – April 2020

##### **March**

1. Quad City Health Initiative (QCHI) Board
2. Roger Kean, Scott County Conservation
3. Live Lead Free QC
4. Ruhl Commercial Realty – COVID-19
5. COVID-19 Coalition Organizational Meeting
6. Scott County Schools Superintendents
7. Emergency Management Agency (EMA) COVID-19 Conference Calls\*
8. COVID-19 Coalition Conference Calls\*
9. COVID-19 Press/media Calls\*
10. Genesis Health System Surge Discussions
11. Bi-State Regional Commission on Transportation Issues
12. UnityPoint Surge Conference Call

##### **April**

1. EMA COVID-19 Conference Calls\*
2. COVID-19 Coalition Conference Calls\*
3. COVID-19 Press/media Calls\*
4. Genesis Health System Surge Discussions\*
5. Logistics Allocation Conference Calls
6. EMA /SCHD Conference Calls\*
7. Bruce Berger, City of Davenport
8. Tony Knobbe, Supervisor
9. Testlowa Coordination Calls\*
10. Paul Rumler, QC Chamber

\* Multiple per week

I would like to recognize the following employees for their years of service with the Department:

**April**

Kershanna Harris, Correctional Health Nurse	1 year	April 23
Briana Boswell, Community Health Consultant	12 years	April 9
Jackie Hall, Environmental Health Specialist	44 years	April 5

**May**

Eric Bradley, Environmental Health Manager	14 years	April 8
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I would like to introduce the following new employees:

Julia Lotta, Public Health Nurse	Start	April 27
Brittany Wall, Public Health Nurse (has been a per diem nurse with the Department for almost 5 years)	Start	April 27

Retirement note: Announced that Jane Morehouse was going to retire at the end of March; she delayed her retirement to May 29 to assist with the response to the COVID-19 pandemic.

*Monitor Health Status*

Communicable Disease Program

A total of twenty-seven communicable diseases were reported during March. They included twenty-one cases of COVID-19, two cases of shigellosis, and one case each of hepatitis B, giardiasis, mumps, and hepatitis C.

In April, two hundred and twenty-three communicable diseases were investigated. The diseases investigated included two hundred and sixteen cases of COVID-19, two cases of campylobacteriosis, two cases of hepatitis C, and one case each of giardiasis, mumps, and salmonellosis.

Rabies Risk Assessments

In March, twelve individuals required rabies risk assessments after exposures to twelve dogs and three cats. One individual was exposed to three dogs and one individual was exposed to two cats. In April, fifteen people were exposed to eight dogs, three cats, two bats, and one raccoon. One bat exposed two individuals.

Childhood Lead Poisoning Prevention Program

In March, there were eleven children receiving individual case management. This number decreased to six in April; three of the March cases relocated out of Scott County. Of those six, two had a blood level less than 15 ug/dL, three had a blood level between 15-19 ug/dL and one had a blood lead level between 20-44 ug/dL. Nine children with an initial blood lead level between 10-14 ug/dL received supportive services (visual inspections, education over the

telephone, appointment reminders) for lead poisoning. Of those, five had a blood lead level between 10-14 ug/dL and four had a blood lead level less than 10 ug/dL. These children receive public health nursing support until two consecutive blood lead levels equal to or below 5 ug/dL are obtained.

No children attending Scott County Health Department's (SCHD) Immunization Clinic accepted lead testing services during their March or April visits. Scott County WIC locations completed eight tests in March prior to offices closing; offices remained closed in April.

### *Diagnose/Investigate Health Problems and Hazards*

#### Sexually Transmitted Disease Program

Ninety-five individuals received sexually transmitted disease (STD) clinic services during March. Nine clients tested positive for chlamydia, twelve tested positive for gonorrhea, and one tested positive for syphilis at the Health Department's clinic. In total, eighty-five cases of chlamydia, thirty-two cases of gonorrhea, four cases of syphilis, and no HIV cases were reported in Scott County during the month.

In April, fifty-eight clients received STD clinic services. Seven clients tested positive for chlamydia and two clients tested positive for gonorrhea at the Health Department's clinic. Due to COVID-19, STD clinic clients were only seen by scheduled appointments, instead of the routine walk-in clinics. All clients were screened for temperature and symptoms at the front door of the building before being allowed to come up to the clinic area. In total, there were forty-three cases of chlamydia and nineteen gonorrhea cases reported in Scott County during the month.

#### Technical Assistance Provided to Long-Term Care Facilities

Staff from the department as well as the Iowa Department of Public Health (IDPH) and Scott County Emergency Management Agency (EMA) have been actively involved with local long-term care facilities (LTC). LTC facilities report the status of their personal protective equipment (PPE), staffing, and COVID-19 patients/staff to the Regional Medical Coordination Centers (RMCC). The RMCC then shares that information with our department and EMA. Our staff work with EMA to address PPE and staffing needs.

If a case of COVID-19 is reported in a resident or a staff member of a LTC facility, our staff and IDPH staff have a conference call with facility leadership and staff to review their operations, provide recommendations, and respond to needs. Our staff continue to have daily contact with the facility to respond to questions and address any other needs. Fortunately, Scott County has not had any outbreaks (three or more positive residents) identified.

## *Evaluate Effectiveness, Accessibility and Quality*

### First Med Pharmacy Review

In March 2020, two hundred and six inmates received seven hundred and sixty-six prescriptions. Ninety-nine percent of the prescriptions were for generic medications. In April 2020, one hundred and thirty-six inmates received four hundred and forty-seven prescriptions. The use of generic medications remained at ninety-nine percent. The significant decline is the result of the decrease in the population of the Scott County Jail as a result of COVID-19.

### IDPH Vaccine Storage and Handling Audit

Immunization team members prepared for the annual IDPH Vaccine Storage and Handling audit. Due to the COVID-19 pandemic, the IDPH auditor was not able to conduct a face-to face visit. A list of requested documentation was emailed to him. The documentation included copies of the following items:

1. Digital data logger reports for the last three months;
2. Temperature logs for the last three months;
3. The Department's Storage and Handling plan;
4. Copies of the current and valid certificates of calibration testing for each temperature monitoring device in each unit;
5. Pictures of each storage unit used to store vaccines;
6. Pictures of the digital data logger in each unit to verify proper placement.

## *Develop Policies and Plans*

### Plan to Deliver Limited Childhood Immunizations

In March when the Scott County Administrative Center closed due to concerns regarding COVID-19, Childhood Immunization Clinics were temporarily put on hold. The Immunization Team then began to discuss how to continue to provide immunizations to infants birth to two years of age. These children are at a higher risk of being diagnosed with a vaccine reportable disease because they have not received a minimum of one dose of each recommended vaccine. During the month of April, the department held immunization clinics on the first floor of the building in the board room. Each child, and any accompanying family members, had their temperatures taken and were questioned regarding signs and symptoms of COVID-19.

### Adjustment to STD/HIV Follow-up

Due to the increased number of COVID-19 cases, IDPH offered to provide contact tracing for all gonorrhea, syphilis, and HIV cases in Scott County. During the month of April, as cases started to increase across the state, IDPH began using their disease intervention specialists to provide COVID-19 follow up, and as a result were unable to continue to provide this service for our department. IDPH suspended all gonorrhea contact tracing across the state. After discussion with Dr. Katz, the department decided to provide contact tracing for pregnant women and for untreated gonorrhea cases to assure they receive treatment. IDPH has agreed to continue to provide contact tracing on all syphilis and HIV cases.

### Process of Reviewing and Updating Mass Clinic Plans

In an effort to assure that the department is ready to respond if/when a vaccine for COVID-19 becomes available and if it is distributed to local public health departments, the department's mass clinic plan is beginning to be reviewed. The current plan was tested by full-scale exercise within the last four years, but some concerns were identified with the main site designated for use during a real event. Issues identified primarily had to do with the building being used as a mass clinic site. Additional potential clinic locations will also be identified through the review and in partnership with Scott County Emergency Management.

### *Enforce Laws and Regulations*

#### Question Regarding Swimming Pool in a Boutique Hotel

Staff handled an inquiry from an individual about opening a boutique hotel that would be offered to one single group at a time. Boutique hotels are typically small and designed to create the ambiance of being a personal guest in a private home, rather than being a hotel occupant. The facility in question had at one time been permitted with a public swimming pool. Staff contacted IDPH and confirmed that such a use would still be considered a public pool. Staff offered to meet the individual at the facility to explain how it would be regulated, but has not heard anything from the individual.

#### Public Water Well and Septic System at Kwik Star Location on Highway 67 near I-280

Staff, along with other County and City departments, met with Kwik Star in December of 2018 regarding a proposed Kwik Star at Highway 67 and Interstate 280. At that time it was brought to Kwik Star's attention that a public well and public septic system would be necessary if the facility was not going to have access to municipal sewer and water. This information was also provided in an email to Scott County Planning and Zoning in December of 2019 as part of a sketch plan review for the site.

In January 2020, staff received a call from an engineer, stating that he was designing a septic system for this facility and that he believed there would not be enough water usage to require a public system. Department staff was not of the same opinion and asked that he provide the department with the information he was using for his design. Additional conversations were held in February and March, however no additional design information was provided until late March. At that time, staff reviewed the estimated flow data and found the estimates (0.73 gals/day/customer ) were well below what Chapter 23 of the Scott County Code of Ordinances and Chapter 69 of the Iowa Administrative Code calls for (5 gals/day/customer) when designing a system for retail. Staff forwarded this information to the Iowa Department of Natural Resources (IDNR) for review as a public sewage system. Staff was informed by IDNR that they had previously told the engineer that the system would be a public sewage system on information submitted to them.

In April, IDNR, the engineer, a representative from Kwik Star, and department staff had a conference call. IDNR agreed to let the engineer submit justification for his estimated flow

rates to review the proposed system. IDNR is still waiting for information to be submitted to make a final determination regarding the permitting for this system.

#### Complaints Regarding Business Operations During COVID-19 Closures

Staff has responded to numerous complaints regarding various businesses who were allegedly continuing to operate in Scott County in violation of Governor Reynolds’ proclamations. Staff contacted facilities that are licensed by our department initially; follow-up complaints and complaints received for facilities not licensed and inspected by the department were routed to Captain Joe Caffery with the Scott County Sheriff’s Office. Captain Caffery is the lead for the law enforcement emergency support function of the Scott County Emergency Operations Center.

#### Guidance for Christians Who Care

Staff has been working with Christians Who Care, an organization who feeds a hot breakfast to those in need. A hand sink was the only thing needed in the kitchen of a church where food is being prepared. At this time, they are just providing a “brown bag” meal; individuals are unable to come inside to eat.

#### Founded Food Service Complaints

<b>Facility</b>	<b>Reason</b>	<b>Complaint Status</b>	<b>Month</b>
Hy-Vee, West Kimberly Road, Davenport	Nasal discharge of employee handling food	Resolved	March

#### Facility Closures

The majority of facilities inspected by the department were ordered closed by Governor Reynolds in March. Staff prepared multiple messages to be sent electronically to the facilities through the GovDelivery System to share resources and guidance. Although inspections have been suspended, staff have been responding to questions from the facilities during the closures.

#### *Research for new insights and innovative solutions*

#### Revisions to Public Health Nuisance Database

Staff met with Scott County Information Technology (IT) staff to discuss integrating the Public Health Nuisance database with OnBase. OnBase is the county’s electronic content management system. IT staff is going to make changes to the Public Health Nuisance Database to allow for better tracking of how complaints are handled (refer to other agency, provide information or investigate). Once the changes are made, the process to integrate with OnBase will begin. The integration will allow documents and photos to be linked to the complaint electronically.

#### Discussion of Software to Support Parkview Rental Property Ordinance Enforcement

Representatives from the Sheriff’s Office, Health Department, IT, and Planning and Development met to discuss what is needed and who needs access to software to be purchased

for enforcing the new Parkview Rental Property ordinance. The Sheriff's Office will be conducting background checks and investigating all criminal complaints. Planning and Development will be conducting rental property inspections and all complaints involving property maintenance. The Health Department will still investigate nuisance complaints (garbage, insects, etc.).

## **Assurance**

### *Link People to Needed Personal Health Service*

#### Assistance Provided through Presumptive Eligibility

In March, staff helped three pregnant women, a family (three individuals), and two additional children become approved for Medicaid through the presumptive eligibility process. Both of the children recently moved to Iowa. Families were provided with lists of medical and dental providers accepting Medicaid. One pregnant woman just relocated from central Iowa. She was living with her siblings and at a homeless shelter. She was given information on how to apply for housing in Davenport. She also received information on available food services as well as list of doctors and dentists. She was referred to Pregnancy Resources for help with baby items. The other pregnant women had been uninsured for several years. She did not have a doctor or dentist. She was referred to the Maternal Health Program through the Women's Choice Center. The client was approved for an obstetrics appointment the same day she was presumptively approved for Medicaid.

An additional five pregnant mothers were assisted with completing Presumptive Eligibility Medicaid applications in April. Three were referred from Pregnancy Resources, one was referred by a friend, and one found the Maternal Health Program through Facebook. All five were approved for Medicaid through the presumptive eligibility process. Each woman was provided with resources in the community and one was connected to WIC.

#### Dental Care Coordination Occurring

I-Smile™ Silver had success with two local veterans in obtaining funds for dental treatment through the *Iowa Veterans Trust Fund*. One veteran has been awarded \$7,487 for dental care and the other has been awarded \$4,328. Staff began the application process with another veteran in March, but with COVID-19 there will be a long delay in the process.

I-Smile™ Silver helped a Genesis Health System transcatheter aortic valve replacement (TAVR) nurse coordinator obtain a dental consult and care for a hospitalized patient in need of an aortic valve. The individual was not able to leave the hospital to see a dentist for an oral health clearance. Complicating this case was the fact that dental offices were closed and because the patient could not leave the hospital, the dental providers had to have hospital privileges. A local pediatric dentist and oral surgeon provided dental services at the hospital bedside.

### Developmental Assessment Provided

In the process of informing a family about their Medicaid benefits, a mom expressed concern about her child's development and emotions. Staff offered to provide developmental screening via telehealth per current Maternal, Child, and Adolescent Health guidelines. After mom's verbal consent, the screenings were completed over the telephones as the parent declined video. The results showed that there were some developmental areas that needed further assessment and some social-emotional supports to be evaluated. Staff referred the child to the Mississippi Bend Area Education Agency and information was also faxed to the child's primary doctor.

### HIV and Hepatitis C Outreach Services Suspended

Routine and special HIV and hepatitis C outreach counseling, testing, and referral services were suspended in March. The department continues to promote the availability of STD services by appointment, distribute condoms to partner agencies that remain open, and implement a plan to provide free condoms for pickup during clinic hours.

### *Assure a Competent Public and Personal Health Workforce*

### CDC You Call the Shots Modules Completed

The department's Immunization Team completed *CDC You Call The Shots 2020 Vaccine Handling, Storage and Transporting* module and *Vaccine for Children (VFC)* modules. The modules are required before completing the VFC re-enrollment which takes place in April.

### Tackling Data Training

In March, staff attended a Tackling Data training hosted by The University of Iowa College of Public Health. During the training, SCHED staff learned how to explain, compare, describe, and illustrate quantitative data while ensuring data integrity. The training advanced knowledge of quantitative data, shared online resources, and provided skill building to assist in community and visualizing various data.

### COVID-19 Webinars

Staff participated in multiple webinars hosted by the Iowa Department of Public Health as well as other national partners on COVID-19. In March, the webinars were focused on preparing for COVID-19 in various settings (schools, child care, long-term care facilities, businesses, hospitals, food facilities etc.). In April, many of the webinars were directed toward functioning during COVID-19 and developing plans for reopening when it is allowed.

All Health Department staff assigned to do COVID-19 interviews completed the modules *Contact Tracing for COVID-19* presented by the Association of State and Territorial Health Officials and the National Coalition of STD Directors.

### PFAS in Private Water Wells Webinar

Staff watched the webinar *PFAS in Private Wells*. PFAS are perfluoroalkyl and polyfluoroalkyl substances. The Minnesota Department of Health, shared insights on what PFAS are and where



they come from, how they behave in the environment, health risks associated with PFAS, and what to do when PFAS are found in private wells.

#### Leading with Empathy Webinar

Staff watched the webinar *Leading with Empathy*. Sarah Noll Wilson was the presenter; the webinar was made available by Scott County Human Resources. The speaker shared that during uncertain times, businesses need to think logically and adapt in new ways. The webinar 1) examined what happens to a brain on stress and how that impacts productivity and creativity; 2) disproved myths of empathy related to leadership effectiveness; 3) introduced three specific empathetic practices known to reduce stress in others and increase trust; and 4) showed how to be empathetic in a challenging relationship.

#### Webinar on Administrative Law

Staff attended the webinar, *The ABC's of Administrative Law in Public Health Practice-Part 1*. The webinar discussed public health law competencies, defined administrative law and why it is important for public health, and described the legal principles that influence a range of public health powers such as administrative agency, separation of powers, legislation versus regulations, as well as limitations on agency authority to protect individual rights.

#### Children's Product Safety Webinar

Staff attended a webinar on children's product safety presented by Kids In Danger. The webinar provided information on how to prevent unintentional injuries, focusing on safe sleep for infants, recalled children's products, furniture tip-overs and choking hazards.

#### 340B Recertification Webinar

Staff attended a webinar on 340B Recertification. Each year in May the department must recertify with the 340B Drug Pricing Program administered by the Health Resources and Services Administration's Office of Pharmacy Affairs in order to continue to receive free STD treatment medication.

#### Special Processes Training

Food Program staff have been approved to attend the Food and Drug Administration's Special Processes at Retail Training. This is a two-day course that covers types of food preparation at retail that would require a variance and a Hazard Analysis Critical Control Point (HACCP) plan. While this course is scheduled for later this year, staff have started to complete pre-requisite modules on topics such as reduced oxygen packaging.

#### *Inform, Educate, and Empower People About Health Issues*

#### Presentation to Davenport District Dental Society

The department's I-Smile™ Program staff members presented at the Davenport District Dental Society's March meeting. They gave program updates and informed the group of new projects that have begun such as the Genesis Oral Care Project aimed at reducing hospital acquired

infections. There is much interest in the Genesis Oral Care Project and five members of the Dental Society desired further education.

#### Scott County Kids Board Presentation

Staff presented at the March Scott County Kids Board meeting as requested by Diane Martens. Information from the recent Community Health Assessment, quarterly Scott County Maternal, Child, and Adolescent Health (MCAH) indicators, as well as vital statistics from the Iowa Department of Public Health were provided.

#### ServSafe Class

In March, environmental health staff taught the fifteen-hour ServSafe class to twenty-seven participants and had an additional two individuals who registered to take the exam only. Twenty-two of the twenty-nine test takers earned a passing score of seventy-five percent or higher. An additional class that was scheduled had to be cancelled due to COVID-19.

#### COVID-19 Educational Efforts

As you can expect, the department has received a significant volume of calls and e-mails regarding COVID-19. Callers have been given guidance and recommendations based off the orders outlined in the Governor Reynolds' proclamations, the CDC, and the Iowa Department of Public Health.

#### Virtual Breastfeeding Classes Provided

Staff provided virtual breastfeeding classes to two Maternal Health clients in April. The clients were very receptive to the class in this format. Staff has scheduled additional virtual classes in May.

#### Virtual Adolescent Health and Handwashing Education

Staff provided virtual adolescent health and handwashing education to students at the Safer Foundation. Discussing healthy handwashing is a routine piece of the adolescent health presentation, however the topic was even more relevant during the current pandemic.

#### Coordination of Messaging through Public Information Officers

For multiple years, the department has had staff designated as public information officers (PIO) for both the department and to support Scott County Emergency Management. The PIO function supports the communication needs of an event and ensures public messaging supports those responding to the emergency. The PIO effort for COVID-19 has been a collaborative effort between the Scott and Rock Island County Health Departments. Coordination between the two counties has ensured that messages, methods, and timelines have mirrored and supported one another, allowing for a Quad Cities area-wide response.

A Quad Cities PIO group has been meeting multiple times a week to connect public health, local government, and health care PIOs and organize messages. The Scott and Rock Island County Health Departments have been hosting daily press briefings with the local media since the event began in mid-March. Daily messages shared are the number of positive cases in the

county, testing information, and public health guidance. Community partners that are responding to COVID-19 have also joined the calls sharing important information for providers and members of the public. Department PIOs continue to respond to questions that come from the media outside of the scheduled press briefings.

#### Health Promotion Team Supports COVID-19 Educational Efforts

The Health Promotion Team has put other work on hold and has been meeting regularly to work on COVID-19 communication. Multiple social media posts are shared daily on Facebook, Instagram, and Twitter. In addition, the department joined Nextdoor, a neighborhood application, where timely information can be shared with households who have signed up. The team continues to ensure that the content on the department's website is up-to-date and messages are shared via GovDelivery to targeted groups. The team discusses what questions are being received from the public and clients, as well as what is new from IDPH and the CDC that needs to be shared. Information from IDPH and the CDC is regularly shared on the department's social media sites.

The Health Promotion Team and public information officers at Scott County and Rock Island County have developed videos to reinforce messaging. The following videos have been created, posted to the department's website and social media, and shared with partners: Keep Staying Home, Thank You, Food Safety Question and Answer, Public Question and Answer, Social Distancing, and three videos targeted to disparate populations including African Americans, Hispanic, and Vietnamese. The team continues to work on additional ways to reach the disparate populations, including seeking feedback on message development, creation of additional videos with different languages and groups, delivery of flyers and messages to the Hispanic grocery stores, and mailings to newly eligible Medicaid families.

#### Sexual Health Panel Discussion

Staff participated in a panel discussion on sexual health, sexuality and healthy relationships via Zoom, organized by students and staff at St. Ambrose University. Staff was able to answer questions about safer sex during the COVID-19 response and provide updated STD clinic information for participants.

#### *Mobilize Community Partnerships*

#### Coordination of Personal Protective Equipment Requests

Health Department staff, in partnership with Scott County Emergency Management, has been facilitating logistics to support the COVID-19 response. In this situation, all medical facilities providing emergency care in Scott County were told to reach out to the Health Department if they were unable to meet their personal protective equipment (PPE) resource needs on their own. Many PPE vendors are currently experiencing shortages in stock and increased delivery times that could not be corrected in the short term. Staff reviews the medical facility requests and (along with a multi-agency committee) determines if those resource needs meet the criteria for allocation. Allocation of goods includes face shields, gloves, masks, respirators,

gowns, and hand sanitizer. Scott County Emergency Management was able to purchase some items and well as put requests in to the state for needed items.

#### Quad Cities Area Trauma-Informed Consortium

Staff attended the March Quad Cities Area Trauma-Informed Consortium (QCTIC) meeting. The group's mission, "create a comprehensive trauma-informed community with individuals, children, and families through outreach, education, training, and support," was reviewed and trauma-informed training opportunities offered through the Child Abuse Council were discussed. Small groups examined current policies and other living situations in the Quad Cities area that affect the lives of the families with whom the agencies work. Some of the scenarios discussed included:

- The Cliff Effect – increased income leads to decreased benefits even though the amount of increased income is not enough to counteract poverty issues;
- The Hidden Costs of Poverty – check cashing/banking fees, laundromat costs, and higher interest rates due to lower credit scores/less money to put down as a deposit; and
- Housing Issues – red lining, lead in homes, not qualifying for home loans, rent costing more than mortgage.

The Essentials for Childhood framework from the CDC was discussed as a way to start to promote trauma-informed services in the community. This framework recommends the following activities: 1) raise awareness and commitment, 2) use Adverse Childhood Experiences (ACEs) data to inform action, 3) create context through norms change and programs, and 4) create context through policies. The QCTIC is now entering a planning phase and will then begin to take action to promote a trauma-informed community in the Quad Cities.

#### Food Rescue Partnership Facilitates Food Donations

When Governor Reynolds closed food service establishments, she was unable to provide the businesses much advance notice. Many had fresh and prepared food that could not be frozen for later use. The Food Rescue Partnership (FRP) facilitated a variety of food donations to reduce food waste due to cancelled events and business closures following COVID-19. The FRP estimated rescuing over 4,000 pounds of food to feed those in need.

#### Presentation on Safe & Together Model

Staff attended the March Clinical Review/Provider Panel meeting. Information about the Safe & Together Model used statewide by the Iowa Department of Human Services (DHS) since 2015 was shared. The model includes evidence-supported tools and interventions that DHS professionals can learn to become domestic violence informed. The program includes a Connect And Protect (CAP) team which includes professionals from multiple programs at DHS, domestic violence advocates, community providers, and parent partners. Each CAP team serves one of the five IDHS service areas and has ten to fifteen members that provide coaching to other staff.

### Medicaid and Hawki Information Shared

To ensure the distribution of updated Medicaid and Hawki income guideline and SCHD MCAH program information in English, Spanish, and Vietnamese languages, while still adhering to safe social distancing practices, staff completed outreach electronically and by mail. The following received the information: four community program email listservs; virtual backpacks for Davenport and Bettendorf Community School Districts; electronic newsletters for North Scott and Pleasant Valley Community School Districts; school nurses and paraprofessionals for all Scott County school districts; main offices at all non-public schools; student services programs at all Scott County public and private colleges; seventy dental offices; fifty-six health care provider offices; twenty-one community programs and agencies; nineteen faith-based groups; eleven pharmacies; as well as twenty-seven other non-traditional outreach locations including local Hispanic and Asian food markets; libraries; fitness centers; thrift stores; and other low-cost shopping facilities like Dollar Tree, Dollar General, Aldi's, and Save-a-Lot. It is imperative to disseminate this information in a timely manner as having access to affordable health insurance coverage and health care services is extremely important during the COVID-19 pandemic.

### FRP Receives Second Food Recovery Challenge Award

For the second time, the FRP was selected as a U.S. Environmental Protection Agency awardee of the Food Recovery Challenge. This national recognition was made possible by the hard work and commitment of FRP stakeholders and community partners to keep food a valuable resource.

### Meetings Attended by Staff-March

American Academy of Sanitarians Board  
Bethany Bus for Adults  
City of Donahue  
Clinical Review/Provider Panel  
EPA Food Recovery Challenge Conference Call  
FDA 50-State Conference Call  
Food Rescue Partnership  
Iowa Environmental Health Association Fall Conference Planning Committee  
Iowa Public Health Association (IPHA) Advocacy Committee  
I-Smile™ Silver Coordinators  
Jadyn Caves, Grand View University  
Kelsey Feller, IDPH  
Live Lead Free QC Coalition  
Park View Sidewalk Inventory  
Peoria Regional Environmental Health Directors  
Physical Activity Access Conference Call  
Quad Cities Earth Coalition  
Quad Cities HEARTSafe Coalition  
Quad Cities Trauma-Informed Consortium  
Quad Cities Youth Conference  
Quad City Elderly Consortium

Quad-Cities Waterfront Convention Center  
Renee Bryant, Johnson County, Kansas  
Scott County Oral Health Network  
Tobacco-Free QC Community Education Workgroup Meeting

**Meetings Attended by Staff-April**

Eastern Iowa Mental Health-Disability Services Region, Children's Behavioral Health System  
Iowa Department of Inspections and Appeals Contractors  
IPHA Advocacy Committee  
Laura Mahn, NEST Café  
Park View Rental Ordinance workgroup  
Quad Cities COVID-19 Coalition (12)  
Quad Cities COVID-19 Emergency Operations Center Update (12)  
Quad Cities Earth Coalition  
Quad Cities PIO (10)  
Quad City Behavioral Health Promotion Team  
Ride the River Committee  
River Way Steering Committee

Attachment 1: Reports from our database on education the Department provided to the community, education the Department provided to service providers, media inquiries and press releases/conferences



## Education provided between March 1, 2020 and April 30, 2020

<b>Education To:</b>	<b>Presentation Date</b>	<b>Total Audience</b>	<b>Requesting Organization</b>	<b>Description</b>
<i>Community</i>				
	3/3/2020	13	Scott County Kids	Early childhood data and trends in Scott County
	3/6/2020	69	Lourdes Catholic School	Dental hygiene/public health profession
	3/7/2020	300	Gather of Women Tea Party	HIV, STDs, and COVID-19 Booth with information regarding HIV, STD;s COVID-19
	3/10/2020	27	ServSafe	Food Rescue Partnership
	3/11/2020	16	Peoria Regional Environmental Health Directors	Food Rescue Partnership
	3/12/2020	8	Rivermont Collegiate	Puberty

<i>Education To:</i>	<i>Presentation Date</i>	<i>Total Audience</i>	<i>Requesting Organization</i>	<i>Description</i>
	3/12/2020	10	Vera French	Tobacco cessation
	3/13/2020	24	All Saints Catholic School	Puberty
	4/23/2020	5	Safer Foundation	Adolescent health and handwashing
	4/27/2020	25	St. Ambrose University	Sexual health during COVID-19
<i>Service Providers</i>				
	3/3/2020	10	Community Action of Eastern Iowa	Creating tobacco-free/electronic smoking device free policies in daycare
	3/4/2020	25	SLC and WKI Pool Consultants	Pool inspection requirements
	3/4/2020	10	Juvenile Detention Center	Cardiopulmonary resuscitation
	3/4/2020	7	Juvenile Detention Center	Cardiopulmonary resuscitation



<i>Education To:</i>	<i>Presentation Date</i>	<i>Total Audience</i>	<i>Requesting Organization</i>	<i>Description</i>
	3/5/2020	9	Juvenile Detention Center	Cardiopulmonary resuscitation
	3/5/2020	25	Rosecrance New Life	Tobacco
	3/12/2020	30	Genesis	Oral health care
	3/13/2020	35	Morning Star Academy	Kindergarten Roundup
	3/16/2020	3	Jail	Bloodborne pathogens
	3/16/2020	3	Jail	Tuberculosis education and testing
	3/23/2020	1	Jail	Bloodborne pathogens
	3/23/2020	1	Jail	Tuberculosis education and testing
	4/8/2020	6	Genesis	Oral health care

<i>Education To:</i>	<i>Presentation Date</i>	<i>Total Audience</i>	<i>Requesting Organization</i>	<i>Description</i>
	4/13/2020	2	Jail	Tuberculosis education and testing
	4/13/2020	2	Jail	Bloodborne pathogens
	4/20/2020	1	Health Department	Bloodborne pathogens
	4/20/2020	1	Health Department	Tuberculosis
	4/20/2020	1	Health Department	Right to Know



## Media Inquiries between March 1, 2020 and April 30, 2020

<i>Request Date</i>	<i>Nature of Request</i>	<i>Request From</i>	<i>Newspaper</i>	<i>Radio</i>	<i>Television</i>
3/9/2020	COVID-19	Television			WHBF-TV4
3/9/2020	COVID-19	Newspaper	Des Moines Register		
3/9/2020	COVID-19	Television			WHBF-TV4
3/10/2020	COVID-19	Television			KWQC-TV6
3/12/2020	COVID-19	Television			WHBF-TV4
3/12/2020	COVID-19	Television			KWQC-TV6
3/12/2020	COVID-19	Newspaper	Quad City Times		
3/16/2020	COVID-19	Newspaper	Rock Island Dispatch		
3/18/2020	COVID-19	Television			WQAD-TV8
3/18/2020	COVID-19	Newspaper	Quad City Times		
3/23/2020	COVID-19	Radio		Other	
4/2/2020	COVID-19	Television			KWQC-TV6
4/6/2020	COVID-19	Television			WQAD-TV8
4/7/2020	COVID-19	Television			WQAD-TV8
4/9/2020	COVID-19	Newspaper	Other		
4/9/2020	COVID-19	Radio		Other	
4/13/2020	COVID-19	Newspaper	Other		

<i>Request Date</i>	<i>Nature of Request</i>	<i>Request From</i>	<i>Newspaper</i>	<i>Radio</i>	<i>Television</i>
4/13/2020	COVID-19	Radio		WVIK Augustana	
4/17/2020	COVID-19	Newspaper	Other		
4/17/2020	COVID-19	Television			WHBF-TV4
4/27/2020	COVID-19	Television			KWQC-TV6
4/27/2020	COVID-19	Television			WQAD-TV8
4/27/2020	COVID-19	Television			KWQC-TV6
4/29/2020	COVID-19	Radio		WVIK Augustana	
4/30/2020	COVID-19	Television			WHBF-TV4