

Scott County Health Department

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Director's Report to the Board of Health November 15, 2019

Director's Attended Meetings - October 2019

- 1. Quad City Health Initiative Project Committee
- 2. Scott County Decategorization (DECAT) Fiscal Committee
- 3. DECAT Board
- 4. Scott County Humane Society (Joe York, Pam Arndt)
- 5. Mahesh Sharma, County Administrator
- 6. Institute for Person Centered Care Community Research Group
- 7. Iowa Department of Public Health Region 6 Administrator Meeting
- 8. MEDIC EMS Executive Committee

I would like to recognize the following employees for their years of service with the Department:

Chris Varnes, Community Health Consultant	4 years	November 16
Anna Copp, Child Health Consultant	5 years	November 10
LaNae Ramos, Per Diem Nurse	6 years	November 14
Christina McDonough, Community Transformation Consultant	6 years	November 25
Kim Mills, Community Tobacco Consultant	8 years	November 7
Kevin Barker, Per Diem Nurse	8 years	November 30
I would like to recognize the following new employee: Danielle Freund, Part-Time Correctional Health Nur	November 4	
I would like to acknowledge the following retirement:		

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Denny Coon, Public Health Services Coordinator	November 15
(26 years and 9 months)	

Monitor Health Status

Communicable Disease Program

Ten communicable diseases were reported during October. They included three cases of hepatitis C, three cases of legionellosis, and one case each of campylobacteriosis, hepatitis A, hepatitis B, and salmonellosis.

A few days after investigating the hepatitis A case, staff was notified of another hepatitis A case outside Scott County that had similar risk factors as the first case. The Iowa Department of Public Health (IDPH) was notified and they emailed an online survey to close contacts of the two cases. This survey identified others who reported some of the symptoms associated with hepatitis A. Five individuals who reported some symptoms came to the Health Department to be tested for hepatitis A. All five tested negative. In addition, twenty-nine individuals were vaccinated for hepatitis A. No new cases have been reported and the source was not identified.

Rabies Risk Assessments

Twenty-four individuals required rabies risk assessments after exposures to fourteen dogs, nine cats, and one rat. Rabies post exposure prophylaxis was recommended for six individuals.

Childhood Lead Poisoning Prevention Program

In October, there were seven children receiving individual case management. Of those, two had a blood lead level less than 15 ug/dL, four had a blood lead level between 15-19 ug/dL and one had a blood lead level between 20-44 ug/dl. Nine children with an initial blood lead level between 10-14 ug/dL received supportive services (visual inspections, education over the telephone, appointment reminders) for lead poisoning this month. Of those, seven had a blood lead level between 10-14 ug/dL and two had a blood lead level less than 10 ug/dL. These children receive public health nursing support until two consecutive blood lead levels equal to or below 5 ug/dL are obtained.

Twenty-one children attending Scott County Health Department's (SCHD) Immunization Clinic accepted lead testing services during their visit. Eleven children were between the ages of one and two years and ten children were between the ages of three and six years. Scott County WIC locations completed sixteen lead tests during October. No new cases of lead poisoning were identified at either location.

Diagnose/Investigate Health Problems and Hazards

Sexually Transmitted Disease Program

One hundred clients received sexually transmitted disease (STD) clinic services during October. Fifteen clients tested positive for chlamydia, six tested positive for gonorrhea, and one client tested positive for syphilis and HIV at the Health Department's clinic. In total, one hundred and one cases of chlamydia, twenty-seven cases of gonorrhea, three cases of syphilis, and two HIV cases were reported in Scott County during the month.

Evaluate Effectiveness, Accessibility and Quality

First Med Pharmacy Review

In September, two hundred and forty-nine inmates received nine hundred and sixty-nine prescriptions. The use of generic medication was at ninety-eight percent.

PHAB Accreditation Year 1 Annual Report

On November 20, 2019, the department will celebrate its first anniversary of being a Public Health Accreditation Board (PHAB) accredited health department. The Accreditation Team has worked with the Quality Improvement Council to complete the various sections. The report requires departments to show their continued conformity with the standards and measures defined in initial accreditation and to describe efforts to build a continuous quality improvement culture.

Third Quarter Community-Based Screening Services Data Quality Assurance Report

The STD Program received the Third Quarter Community-Based Screening Services (CBSS) Data Quality Assurance Reports. CBSS saw a twenty percent increase in specimen submission in the third quarter as compared to the same time period in 2018. There were 9,192 specimens submitted in the third quarter of 2019, compared to 7,600 specimens submitted during the same period in 2018. Gonorrhea infections increased by 24 percent compared to last year.

LiveStories Data Reporting Product

The Department has purchased a subscription to LiveStories. LiveStories is an internet-based program that can be used to access, analyze, and publish data. The National Association of County and City Health Officials (NACCHO) has partnered with LiveStories to provide local health departments a discount for a license and the creation of sixteen customized and interactive health reports that will provide insights into our community's health. Through the license, staff will be able to update data and publish it on the department's website in an interactive and useful format.

Walk Audit Completed at Luther Crest

Staff completed a comprehensive walk audit for the Physical Activity Access Project at Luther Crest in Davenport. The intersection of North Gaines Street and West 55th Street ranked as "Fair: Sidewalks are in fair condition and moderate improvements are needed to increase safety for all users" and the intersection of North Gaines Street and West 53rd Street ranked "Poor: Sidewalks need major improvements to enable safe use". This information will be shared with planners from the City of Davenport as well as with Bi-State Regional Commission, the department's partner on this project.

Develop Policies and Plans

<u>Health Education, Health Promotion, and Marketing Team Begins Work to Formalize</u> The Health Education, Health Promotion, and Marketing team met three times in October to discuss the evolvement of the team to a more permanent group of the SCHD, rather than just a strategic plan team. The team has moved forward with the initial draft of a plan, including a purpose statement, scope, and philosophy, as well as defining membership and associated roles and responsibilities. The team determined key focus areas and is working on the development of an annual workplan. The team voted to change its name to "Health Promotion Team", rather than "Health Education, Health Promotion, and Marketing Team".

Department Strategic Planning Underway

Staff, administration, and Board of Health members participated in a two-day strategic planning event during the month of October. The process was facilitated by an external facilitator and was guided by key strategic issues solicited from staff as well as the 2018 & 2019 Community Health Assessment and Community Health Improvement Plan; PHAB Site Visit Report; Workforce Development Assessment; and Culture of Quality Assessment. The facilitator led staff through the process of identifying achievements and current efforts taking place across the department and then transitioned into short term goals the department would like to achieve, regardless of resources and external forces. Three goal areas were identified. Additional work to finalize the report and next steps is underway.

Enforce Laws and Regulations

Facility	Reason	Complaint Status
Coffee Hound, Competition	Improper labeling of baked	Resolved
Drive, Bettendorf	goods for sale from different	
	food service establishment	
Bela, North Cody Road,	Unlicensed facility	Resolved
LeClaire		
Meatheads, 53 rd Avenue,	General Facility	Resolved
Bettendorf	Sanitation/Equipment	
Hi Ho Mongolian Grill, East	General Facility	Resolved
Kimberly Road, Davenport	Sanitation/Pest Control	
Sippis, West 2 nd Street,	Food from unsafe	Resolved
Davenport	sources/adulterated food	
Sugar Shack, West 4 th Street,	Unlicensed facility	Resolved
Davenport		

Founded Food Service Complaints

Temporary Events

Event	Number of Inspections	Status
Buffalo Pumpkin Patch	1	Satisfactory
March of Dimes Signature Chef's Auction	3	Satisfactory

Pre-Audits and Immunization Audits Underway

Staff offered pre-audit immunization reviews to licensed child care centers and preschools to assist with preparing records for the upcoming audit. Eleven centers/preschools had onsite visits for a pre-audit. Several staff started immunization audits in the schools. The school and

child care audits must be completed and data entered into Iowa's Immunization Registry Information System by January 15, 2020.

Inspections of New Tattoo Establishments

Two new tattoo establishments in Davenport were inspected by staff and approved to receive their state permits. Staff also inspected and approved a new facility for a Davenport tattoo establishment moving to a new location. Staff also inspected a beauty salon in Bettendorf that applied for a tattoo establishment permit. Upon the initial inspection in September, the room that was intended to be used for micro-blading did not have a sink for handwashing as is required. The owner was advised the facility would not be approved without a sink. Staff did a second inspection in October and found a handwashing sink had been improperly installed without a plumbing permit. The owner was informed that the work had to be done by a licensed plumber and approved by the Bettendorf plumbing inspector.

Research for new insights and innovative solutions

Scott County Installs Wheelchair Charging Stations

Scott County has installed seven wheelchair charging stations in various locations to make its facilities even more accessible for visitors in battery-powered wheelchairs or scooters. The charging stations have been installed at the Scott County Courthouse, Scott County Administrative Center, Scott County Park Pool, and Americans with Disabilities Act (ADA) accessible campgrounds in Scott County and West Lake Parks. Funds received from IDPH through a Disability Inclusive Contract were used to purchase the stations.

Consultant Assists with Planning Focus Groups

Staff met with IDPH HIV Plan Development consultant, Jordan Selha, to discuss the development of focus groups to collect community input on SCHD HIV and STD prevention outreach. Focus group questions were drafted and possible community partners for participant recruitment were identified. Mr. Selha also shared advice and written resources to guide the facilitation, follow-up, and aggregation of data collected from the groups.

Assurance

Link People to Needed Personal Health Service

Assistance Provided to Family on Hawki

Staff assisted a family with children on Hawki health insurance with obtaining influenza shots through their medical home. There was confusion at the provider's office as to how to bill for the service through Hawki. After several calls and emails to Amerigroup Community and Provider Relations Representatives, and her follow-up communication with the office, the family was ultimately able to receive the needed shots for their children. Medicaid has sent a letter to providers and the managed care organizations in regards to immunizations and what is covered and is to be paid.

HIV and Hepatitis Community Testing Services

Routine HIV and hepatitis C (HCV) counseling, testing, and referral services were provided this month at Humility of Mary Shelter, Center for Alcohol & Drug Services, Scott County Juvenile Detention Center, Center for Behavioral Health, Rosecrance New Life Outpatient Center, MCSA Muscatine Center for Social Action, and Alcohol and Drug Dependency Services, Burlington, IA. Twenty-five individuals were tested for HIV and thirteen for HCV during routine outreach testing in October. One positive HCV case was reported from Muscatine. The person was referred for care to a local provider.

Maternal and Child Health Services Provided

Staff provided Medicaid Presumptive Eligibility services for six families and four pregnant women while providing services at the WIC offices. In addition, staff completed direct care services on twenty-four women at WIC during the month of October.

Immunizations Provided to Child care Providers

Staff offered free influenza and Tdap (tetanus, diphtheria, and acellular pertussis) vaccine to child care providers. Child care centers with seven or more staff wanting vaccine can schedule an onsite clinic, or providers can schedule an appointment at the Health Department. Eleven centers held onsite visits for vaccine for staff. One hundred and thirty-eight influenza vaccines and four Tdap vaccines were given during October. Scott County Kids Early Childhood Iowa funds pay for the influenza and Tdap vaccine.

Assure a Competent Public and Personal Health Workforce

PHAB Prepared Public Health Workforce Committee

Staff participated in the October 2019 PHAB Prepared Public Health Workforce meeting. This group convenes to share ideas related to workforce development in public health. James Bechtel, Public Health Systems Analyst from Johnson County Public Health (JCPH), presented the drafts of training-related forms that he has created for JCPH. These forms will be used for their staff to: request permission to attend trainings, evaluate trainings shortly after attendance, and discuss how the training has impacted their work thirty days after the training occurred. The goal of these forms will be to better justify the spending of the agency's training budget and to quantitatively demonstrate the impact of the training on public health workforce development in their agency.

Annual Community 101 Training

Staff attended the annual Community 101 training offered by Community Partnerships Protecting Children (CPPC). Featured speakers included: Lori Elam, Chief Executive Officer (CEO) of the Eastern Iowa Mental Health and Disability Services Region and Director of Scott County Community Services; Kelle Larned, Salvation Army Program and Operations Director, and Malia Dunn, Salvation Army Housing Manager Coordinator; Cecelia Bailey, QC Open Network Hub Director; and Michael Miller, River Bend Food Bank President and CEO.

IDPH Webinar Regarding Lead Program Performance Measures

Staff attended the webinar hosted by IDPH titled "Childhood Lead Poisoning Prevent Program Performance Measure Report Feedback." Participants provided input regarding barriers to meeting timelines for referral and delivery of interventional services for children with elevated blood lead levels. Improbable timelines for delivery of services were identified as the largest barrier. IDPH then presented updates made to the performance measure reports and date calculations.

5-2-1-0 Healthy Choices Count! Summit

Staff attended the 5-2-1-0 Healthy Choices Count! Summit hosted by the Healthiest State Initiative. Staff attended the sessions "Creating Sustainable Change though Policies, Systems and Environmental Adjustments"; "The Importance of Community Involvement and Multi-Sector Coalition Building"; "Get in the Game and Adopt your PLAY: Grow, Develop, Believe and Play"; "Going Beyond the Grant: Strategies for Sustainability".

United States Conference on AIDS.

Four staff members attended the 2019 United States Conference on AIDS (USCA) in September. A report of the sessions Attachment 2 to this report.

Immunization Program School and Child Care Audit Webinar

Staff watched the IDPH Immunization Program webinar entitled "School and Child Care Audits in IRIS." The webinar demonstrated how to enter audit information into IRIS.

Food Service Risk Factor Violation Trends Webinar

Food Program staff participated in the Food Service Risk Factor Violation Trends webinar presented by the Association of Food and Drug Officials (AFDO). EcoSure Health Department Intelligence has collected public health department inspection data for more than 1.75 million facilities encompassing eighty-two percent of the total jurisdictions in the United States and Canada and analyzed the data. Data shows that the two most common risk factor violations found during a foodborne illness outbreak (where the root cause was identified) were cold holding (27 percent) and poor personal hygiene related to handwashing (25 percent). However, during routine inspections, poor personal hygiene related to handwashing (14.4 percent) was the fourth most common violation observed while cold holding (12.9 percent) was sixth. The most common violation during a routine inspection is not a risk factor violation – physical facilities installed, maintained and clean (29.1 percent).

Iowa Trails Summit

Staff attended the sessions "How to Advocate for your Trail Project"; "Want a Trail: Development & Fundraising"; "Have a Trail: Marketing & Promotion"; and "Working with Volunteers Throughout All Phases of Your Trail" at the Iowa Trails Summit. Staff was also able to network with partners from across the state.

Statewide HIV/STD Program Technical Assistance Meeting

Staff attended the statewide HIV/STD program technical assistance meeting, held in Des Moines October 14-16.

Dr. Ashlesha Kaushik and Dr. Bradley Stoner presented a session on syphilis. Dr. Kaushik described the clinical features of congenital syphilis, shared statistics of case reports by state and the rising rates since 2014; described diagnostic testing; and discussed best practices for the treatment of congenital syphilis both in utero and after birth. Dr. Kaushik also outlined best practices for follow-up regarding cases of congenital syphilis and methods of prevention. Dr. Stoner followed with a review of the guidelines for handling syphilis cases; provided case definitions and the requirements for staging primary, secondary, early non-primary/non secondary, and syphilis of unknown duration; and outlined the symptoms, treatment, and the testing required to stage the infection. At the close of the session, participants divided into small groups to work through example case studies and determine whether they met case definitions and what additional testing and treatment would be necessary.

IDPH staff provided program updates, state statistics, and a description of the upcoming plans to draft an "Ending the Epidemic" (EtE) plan to stop new HIV infections and connect those living with HIV to care services. A committee composed of members from the HIV Community Planning Group will draft the plan, which will include strategies to reach communities disproportionately affected by HIV with prevention, testing, and care services. IDPH staff shared encouraging statistics that indicate new HIV infections have begun to decline in Iowa and the trend is expected to continue, indicating that the additional funding for and efforts in prevention and care services since 2016 are making an impact.

A session was held to provide an overview of HIV molecular surveillance activities currently conducted and developments coming in the near future. Molecular surveillance of HIV is the genomic testing of HIV virus to identify clusters. People living with HIV for whom transmission was part of a sexual or drug use network can be verified by this testing. Molecular surveillance comes with some ethical obstacles and has been met with resistance by both professionals in the field of HIV prevention and care, as well as people living with HIV. Individuals feel it is a violation of privacy and could lead to criminalization of their HIV status. Molecular surveillance important to identifying and containing clusters/outbreaks of new HIV infection. The challenge is to assure that reasonable protections against such criminalization and careful guarding of personal information are in place.

Staff attended a session, "Race: The Power of an Illusion", which used a documentary to discuss the genetic/biological fallacy of the notion of race, the way this construct has been advanced and promoted, and the generational effects that continue today. Providers must continue building awareness of the generational effects of racism and work to remove the barriers it creates to the equitable provision of healthcare.

Lead Safe Renovator Course

Two of the environmental staff working in the Childhood Lead Poisoning Prevention Program attended the eight-hour lead safe renovator class facilitated by Jamie Papian from Iowa Lead Safety. The course focuses on working safely with lead-based painted services. Having this knowledge helps enhance their knowledge regarding whether properties are being properly remediated to prevent further contamination from lead.

Instructor Skills Training Course

Staff attended an Instructor Skills Training course that provides individuals with an overview of the knowledge, skills, and abilities necessary to deliver effective training. The course stresses active listening, adaptability, adult learning concepts, engagement, learning assessments, observation, presentation, demonstration and facilitation. Participants are able to utilize these new skills, as they are required to deliver several mini-presentations during the course.

Food Program Staff Complete Required Training/Standardization

Staff attended the Iowa Department of Inspections and Appeals (DIA) New Inspector Training in Des Moines. The course was divided into classroom learning regarding the food code, DIA interpretations and report writing and field exercises focused on completing inspections. In addition, another inspector completed inspection standardization. Standardization is completed after training has been completed and experience in inspections gained. Standardization is not intended to provide basic training; it confirms a high level of knowledge, understanding, and application of food safety principles. Both the training and standardization are requirements of the department's contraction with DIA.

Inform, Educate, and Empower People About Health Issues

Oral Health Education and Direct Services

Staff provided oral health education to sixty preschool and kindergarten students at Washington Elementary. Staff provided dental screenings and fluoride varnish fifteen students following the education. During October, sixty-nine dental screenings were provided at WIC.

Caring for Children with Anaphylaxis, Allergies, and Seizures Training

Upon request, staff provided "Caring for Children with Anaphylaxis, Allergies and Seizures" training to thirteen childcare providers onsite at a center. Caring for children with special health needs can be concerning for childcare providers. This training provides information on care planning for allergies, anaphylaxis and seizures in the child population, and helps to build confidence in being prepared to respond when emergent care is needed.

Education Provided at Red Ribbon Week Town Hall Event

Staff participated in the Scott County Substance Abuse Prevention Coalition's Red Ribbon Week Town Hall event on October 24th, providing a resource table to share information about SCHD's programs. Attendees received information and had an opportunity to receive materials and ask questions about various department programs.

Safe Sleep Training Provided

Staff provided "Safe Sleep" training to seven child care providers onsite at a center. This training is specifically designed for Iowa childcare providers working with infants to increase their understanding of current SIDS research models and risk reduction recommendations. In addition, the training reviews the necessary components of a safe sleep policy and unresponsive infant drill in the childcare environment.

ServSafe Class Taught

Food Program staff taught ServSafe class to twenty-six participants and had an additional seven individuals who registered to take the exam only. Nineteen of the twenty-six class participants (73 percent) earned a passing score and three of the seven test only participants (43 percent) earned a passing score. ServSafe is a food and beverage industry safety training and certificated program administered by the National Restaurant Association.

Education Provided to Culinary Arts Students

Staff traveled to Clinton High School to provide food safety education to the Culinary Arts Program students. Hands on activities included the Glow Germ handwashing exercise and pictures of food service violations for the students to guess "what's wrong with this picture?". The Clinton High School Culinary Arts teacher had reached out to DIA, but never received a reply. She contacted the Clinton County Environmental Health office who in turn contacted our department for assistance.

Mobilize Community Partnerships

Expansion of Network of Presumptive Eligibility Providers

Staff provided information to one Bettendorf Community School District and two Davenport Community School District nurses regarding how to become certified to provide Iowa Medicaid Presumptive Eligibility application services. Having school nurses able to provide these services is an asset in serving uninsured students and their families.

Social Media Committee of the Quad Cities Public Information Officers Group

Staff facilitated the first meeting of the Social Media Committee of the Quad Cities Public Information Officers (PIOs) Group. The committee is a subset of the larger group and was convened to address social media needs during emergencies for public and private sector PIOs in the community. The first meeting involved discussion of previous uses, challenges, and successes in utilizing social media. Members define the purpose and goals of the committee and then draft action plans to help improve the collaborative use of social media in the future.

Meeting with I-Smile[™] Program Supervising Dentist

Staff met with Katharine Pins, DDS supervising dentist for the I-Smile[™] Program. A supervising dentist is a requirement of the program. Data regarding activities and outreach provided by the I-Smile[™] Program during the program year was shared. Discussion also involved future partnerships and expansion of oral health services across Scott County communities.

Scott County Oral Health Network

Staff hosted the fourth quarter Scott County Oral Health Network (SCOHN) meeting. The Member Spotlights for this quarter was HyLife Oral Care Services and Community Health Care Dental Clinic. Attendees learned how these two organizations work to promote and maintain good oral health for Scott County residents. The group discussed the successes of their previous project, the Iowa Mission of Mercy. There were members of the SCOHN who volunteered at the event, as well as many who helped to promote and recruit volunteers and advertise for patients. The next project will be creating oral health messaging to promote the importance of oral health throughout our community.

St. Ambrose Influenza Clinics

Staff worked with St. Ambrose University staff to hold two influenza clinics for their students. SCHD staff was responsible for monitoring the influenza vaccine temperatures and helping administer influenza vaccines during busy times. St. Ambrose faculty was responsible for overseeing their student nurses administer influenza vaccines. Physician assistant students met with each participant and to review his/her medical history prior to the influenza shot. The clinics were very successful with two hundred and thirty-six influenza shots given. The number of doses of influenza vaccine administered this year was increased by sixty-two. Feedback from student and participant surveys was very positive. There was some influenza vaccine left over from the clinics which St. Ambrose chose to donate to Genesis VNA for school influenza clinics. St. Ambrose pays for the vaccine for this project.

Oral Health Meeting Between Oral Health System Partners

Staff coordinated a meeting between Bethany for Children and Families' Give Kids a Smile Program, Community Health Care, Inc., and SCHD's I-Smile[™] Program. The meeting focused on improving communication between each of the agencies and addressing service locations and number of children receiving services through each agency.

Discussion of Department's Role in Disease Follow-Up

Staff met with Peter Lux, Director of Donor Services at the Mississippi Valley Blood Center, and Dr. Katz to discuss the department's role in following up on donors who test positive for HIV, syphilis, or HCV.

<u>Discussion of Collaboration with City of Davenport's Neighborhood Services Department</u> At the monthly Environmental Health staff meeting, Rich Oswald, Neighborhood Services Director for the City of Davenport spoke to staff about the changes that have been implemented in the city's rental inspection program and the building department. He also spoke about areas where our departments overlap and how we can work collaboratively on some issues.

Meetings Attended by Staff

American Academy of Sanitarians Board Meeting April Pepper, Iowa Department of Public Health Becky Nowachek, Iowa Department of Public Health Central High School Shades of Success City of Bettendorf Wellness Committee **Community Organizations Active in Disaster** Community Partnerships Protecting Children (CPPC) Dean Hughes, LiveStories Dental Wellness Plan Stakeholder Meeting Diane Koster and Terry Pool, Genesis Cancer Center **Emergency Medical Services Physician's Advisory Board** Iowa Department of Inspections and Appeals Food Contracts Iowa Public Health Association Advocacy Committee Iowa Society of Public Health Educators (SOPHE) Board I-Smile[™] Coordinator Meeting Katharine Pins, DDS Kevin Babb, PractiSynergy (2) Live Lead Free Quad Cities Midwest Technical Institute Professional Advisory Committee Meeting National Association of County and City Health Officials Performance Improvement Workgroup National Environmental Health Association Food Policy Committee North Scott Community School District Parkview Rental Registration Task Force Physical Activity Access (2) **Quad Cities Earth Coalition Quad Cities Emergency Planning Coalition Quad Cities Housing Cluster** Quad Cities Regional Disaster Conference Planning Committee **Quad Cities Youth Conference** Quad City Health Initiative Celebration Quad City Open Network – The Hub **Retail Food Association Collaborative** River Action **River Way Steering Committee** Scott County Health Benefits Team Scott County Oral Health Network Tobacco-Free QC Community Education Workgroup YMCA Silver Sneakers

Attachment 1: Reports from our database on education the department provided to the community, education the department provided to service providers, media inquiries and press releases/conferences

Attachment 2: USCA Staff Conference Report