



Scott County Health Department

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Director's Report to the Board of Health July 13, 2018

Director's Attended Meetings – June 2018

1. Scott County Decategorization (DECAT) Fiscal Committee.
2. DECAT Board
3. Quad City Health Initiative (QCHI) Board
4. Linda Frederiksen, MEDIC EMS
5. Ken Beck, Carol Earnhardt, Scott County Supervisors
6. Tony Knobbe, Scott County Supervisor
7. Live Lead Free QC Coalition
8. United Way Site Visit: Marriage and Family Counseling
9. Local Public Health Assessment Subcommittee
10. Mahesh Sharma, County Administrator
11. Senior Officials Workshop: All Hazards Preparedness
12. QCHI Promotion Committee
13. Quad City Emergency Preparedness Committee

I would like to recognize the following employees for their years of service with the Department:

Cindi Levetzow, Resource Assistant	10 years	July 30 th
Trish Beckman, Medical Assistant	13 years	July 18 th
Stuart Scott, Community Health Intervention Specialist	28 years	July 9 th

Monitor Health Status

Communicable Disease Program

Twenty-three communicable diseases were reported during June. They included six E. coli infections, five cases of hepatitis C, five cases of salmonellosis, three cases of hepatitis B, two cases of Lyme Disease, and one case each of campylobacteriosis and cryptosporidiosis.

Rabies Risk Assessments

Seventeen individuals required rabies risk assessments after exposures to five dogs, ten cats, one bat, and one fox. Rabies post exposure prophylaxis was recommended for seven individuals.

Childhood Lead Poisoning Prevention Program

As of June, there were eleven children receiving individual case management. Of those, two had a blood lead level between 20-44 ug/dL and three had a blood level between 15-19 ug/dL. The remaining six children had a blood lead level less than 15ug/dL. Twenty-two children with an initial blood lead level between 10-14 ug/dL were receiving supportive services (visual inspections, education over the telephone, appointment reminders) for lead poisoning this month. These children receive public health nursing support until two consecutive blood lead levels equal to or below 5 ug/dL are obtained.

Eight children attending the immunization clinic accepted lead testing services during their visit. None of the children received lead poisoning screening previously. Six children were between the ages of one and two years. Two children were between the ages of three and five years.

*Diagnose/Investigate Health Problems and Hazards*Sexually Transmitted Disease Program

Eighty-nine clients received sexually transmitted disease (STD) clinic services during June. Thirteen clients tested positive for chlamydia and three tested positive for gonorrhea at the Health Department's clinic. In total, seventy-seven cases of chlamydia, nineteen cases of gonorrhea, and two syphilis cases were reported in Scott County during the month.

*Evaluate Effectiveness, Accessibility and Quality*First Med Pharmacy Review

In May, two hundred and thirty-five inmates received one thousand one hundred and seventeen prescriptions. The use of generic medication was at ninety-seven percent.

After Action Report Regarding Recent Norovirus Outbreaks

Staff participated in an after action report meeting with our Iowa Department of Public Health (IDPH) regional epidemiologist to discuss the outbreak investigation involving a local Mexican restaurant. The main challenge discussed was how aggressively to pursue stool specimens from Illinois individuals. There are times when individuals live a distance from Scott County. IDPH recommended trying to get samples from Iowa residents first. If that was not successful, then IDPH would contact the other state health department for assistance in getting samples from their residents.

IDPH Audit of Swimming Pool, Tanning and Tattoo Contract Activities

IDPH audited the inspection programs that we deliver under a contract with them including Swimming Pool, Tanning and Tattoo Programs. Documentation was required for the years 2015-2017. Staff provided the following documents and anticipate audit results later this summer:

- List of inspectors working in the Swimming Pool, Tanning, and Tattoo Programs;
- Blood-borne pathogen training for tattoo inspectors;
- Certified pool operator certificates for pool inspectors;
- Iowa Environmental Health Association Professional Education Registry certificates showing that all program inspectors received twelve hours of continuing education each year;
- Swimming Pool, Tanning, and Tattoo Inspection Procedures;
- All IDPH reportable swimming pool incidents during the audited years;
- All inspection reports and corrective action plans for the Hampton Inn pool & spa and Splash Landing pool & wading pool (Sample selected by IDPH); and
- All inspection reports for Tooth & Nail Tattoo and Victoria Ann's Tattoo (Sample selected by IDPH).

Social Media Messaging Changes Piloted

Staff have been participating in a QI project to improve the reach of SCHD's social media messages, particularly Facebook. After doing some research into best practices, the project team is trying to take on a more personal voice in the messaging and shorten messages to billboard/title-length bites of information in hopes of improving reading-ease for social media users. Staff contributing posts saw the changes reflected in the social media workbook used to schedule posts when adding messages for July. The changes include an auto-character count to help staff shorten their messages, and a "wildcard" category allowing for more staff creativity to draft a post on their choice of topic.

Administrative Onsite Reviews Conducted

Staff completed an Administrative Onsite Review of Community Health Care, Inc. (CHC) for our subcontracts with them for the Childhood Lead Poisoning Prevention Program and the I-Smile™ Silver Program. The review findings were very positive resulting in no requirements and merely one recommendation to review agency policies annually.

Staff also completed an Administrative Onsite Review of Genesis Cancer Center for our subcontracts with them for the Care For Yourself and WISEWOMAN Programs. There were no requirements following the audit. It was recommended to have minutes taken at each staff meeting to document what information was shared and make the minutes available to all staff, particularly those unable to attend the meeting.

Develop Policies and Plans

Community Health Assessment Process Continues

Scott County Health Department (SCHD) staff and Janet Hill, Chief Operating Officer for the Rock Island County Health Department, facilitated the Local Public Health System (LPHS) Assessment, a component of the 2018 Community Health Assessment. The assessment is one of four suggested as part of the Mobilizing for Action through Planning and Partnerships (MAPP) Framework that the Community Health Assessment Steering Committee is utilizing for

this iteration. This assessment gathered members of the local public health system, from law enforcement to social service providers, to determine how well the system does at providing the Ten Essential Public Health Services within the community.

The LPHS assessment process had multiple components. First, staff held an introductory meeting for assessment participants on the local public health system and Ten Essential Public Health Services. Then, a series of questions that comprise the National Public Health Performance Standards assessment was emailed to participants via SurveyMonkey. Finally, a second in-person meeting was held to analyze the survey results and have in-person discussion to determine the final scores regarding the level of activity of our local public health system in meeting the Ten Essential Public Health Services. The results are currently being compiled into an assessment report and will be submitted along with the Community Themes and Strengths Assessment Report, Forces of Change Assessment Report, and Community Health Status Assessment (completed by a professional research company) report. The overall report will be finalized in August and September.

Enforce Laws and Regulations

Transient Non-Community Water Supply Inspections Completed

Per the department’s contract with the Iowa Department of Natural Resources (IDNR), staff conducted a site visit of each of the twenty-six transient non-community water supplies (TNC) in Scott County. The site visit includes checking for deficiencies, verifying corrective actions have taken place for previous deficiencies, checking for compliance with drinking water program requirements, and identifying changes in TNC owners and operators. The site visit reports and associated billing was submitted to IDNR.

Founded Food Service Complaints

Facility	Reason	Status
La Finca, West 2 nd Street, Davenport	Animal tooth found in taco	Resolved
Pilot Oil Truckstop, Walcott	Refrigeration unit not cooling and food not removed	Resolved

Food Service Program Closures

Facility	Reason	Status
State Street Area in Bettendorf (Subway, QC Mart, Riverside Grill, Sports Fans, Trattoria Tiramisu, Purgatory Pub, Hardees, Waterfront Convention Center, Isle of Capri, Fumbles, Harley Corin’s)	Water main break	Resolved
East Kimberly/Middle Road/East Locust Street Area in Bettendorf	Water main break	Resolved

(Schnucks, McDonalds, Waterfront Deli, Grinders, Subway)		
Mexican Restaurant	Norovirus cleaning	Resolved

Temporary Events

Event	Number of Inspections	Status
Freight House Farmer's Market	10 mobiles and 24 farmer's markets	Satisfactory , except for one, see narrative
Juneteenth	4	Satisfactory

Farmer's Market Inspection Finds Home Processed Beef Jerky

A vendor at the Freight House Farmer's Market was selling beef jerky that was made in his home kitchen. This is not an approved facility for beef jerky. Processing beef jerky is considered a specialized process; in order to continue to make it he needs an approved kitchen, a hazard analysis critical control point (HACCP) plan, and a variance. A HACCP plan follows a product from beginning to end showing what will be done to keep the food safe. The Iowa Department of Inspections and Appeals (DIA) reviews and approves HACCP plans and variances.

Nuisance Complaints Investigated

Staff investigated a nuisance complaint about a residential swimming pool in northwest Davenport. It had dark murky water and the complainant was concerned about the appearance and condition of the pool. The owner of the pool has put it into service by adding chlorine and recirculating the water through the filter and the pump. Staff found no evidence of mosquito activity in the pool water.

Staff investigated a complaint about hundreds of flies on berries that had dropped from a tree on private property. The complainant was concerned about the flies and the staining of others' property from the fallen berries. Staff spoke to an Iowa State University entomologist. The flies that congregate and feed on the sugar in the berries are not of public health significance. Staff referred the complainant to the Davenport Public Works Department as they have the capacity to address some tree issues. Staff also advised the complainant that the issue was likely more of a civil matter.

Staff received an email message from an individual about a possible bed bug at a Davenport hotel. The complainant sent a photo of the bug, which was clearly not a bed bug, but a beetle of no public health significance.

Staff investigated a complaint about a vacant house in disrepair in Blue Grass. The house was moved to the location with the owner intending to remodel it. It has been there for some time, and the city of Blue Grass has issued notices to the owner to repair the house numerous times. Staff met with the Blue Grass building commissioner advising him that in its current condition it is an attractive nuisance, as it open and accessible to anyone. The Blue Grass City Council has since authorized the building commissioner to hire a contractor to board up the house to

prevent unauthorized access. He reported that the Blue Grass City Council's position is that the owner has run out of time to repair the house and it will likely be demolished.

Research for new insights and innovative solutions

Work to Revise Pertussis Letters is Underway

Staff is working to revise the current pertussis letters and pertussis fact sheet that are sent out to parents, providers, schools and daycares. At times, there is confusion regarding what actions must take place after an exposure. The goal of the revisions is to provide the information in a clear and simplified manner to help prevent confusion. Dr. Katz and IDPH will review and approve the letters prior to them being used in the community.

Stop the Bleed Program Presented to Leadership of Non-Public Schools

Staff met with all non-public school leadership to present information about the Stop the Bleed Program and the need for bystanders to become trained, equipped, and empowered to help in an emergency before professional help arrives. The training is focused on using direct pressure, wound packing, and tourniquet application. With mass casualty events occurring across the country, the ability to stop bleeding in order to prevent life loss is critical.

Since 2015, Stop the Bleed has been delivered to more than 100,000 people in every state and in multiple countries worldwide. More than 10,000 individuals have completed instructor training. The department's non-public school nurses consultant is a certified instructor and upon presenting the program overview to non-public school administrators, every school has requested this training. Scott County Kids has purchased a tourniquet for each school and staff will provide the tourniquets and training before the start of the 2018-2019 school year.

Focus Group on Environmental Health

Prior to the start of the National Environmental Health Association (NEHA) Annual Education conference, staff participated in two focus groups for UNCOVER EH (Understanding the Needs, Challenges, Opportunities, Vision and Emerging Roles in Environmental Health). This is a joint initiative between NEHA, CDC, and Baylor University. The focus groups assessed current and emerging challenges impacting environmental health professionals and programs at state, tribal, local, and territorial health departments. SCHD staff participated in the water quality and healthy homes focus groups while other focus groups included food safety, vector control, wastewater management and emerging issues. The focus groups were used to generate feedback about environmental health issues or challenges that will require new or modified programs, resources or tools in the future.

Scott County Health Benefits Team Evaluates Wellness Activities

Scott County's Health Benefits Team (HBT) launched an employee wellness survey in June 2018. Out of the one hundred and ninety Scott County staff that responded, forty-three percent strongly agreed or agreed that they are likely to make a lifestyle change based off a workplace wellness program and eighty-one percent strongly agreed or agreed that Scott County supports

improving employee wellness. Overall, one hundred and thirty-five staff expressed interest in fitness education/services, one hundred and thirty staff expressed interest in nutrition education/services, and one hundred and ten staff expressed interest in stress management and motivation education/services. The HBT reviewed a comprehensive report comparing responses to the initial July 2014 survey. Staff is working along with the HBT to address specific interests and concerns identified throughout the employee wellness survey.

Recruitment of New Medical Director for Bennett Ambulance

Dr. Vermeer and staff met with Dave Bergthold and Brent Arp from Bennett Ambulance at the Tipton Mercy Clinic to discuss the role of EMS medical director with Dr. Keri Mounce of the Tipton clinic. Dr. Charles Carroll, Bennett Ambulance Medical Director, is retiring and a replacement is necessary per Iowa Code. After reviewing roles and responsibilities of a medical director and discussing expectations from both the service and medical director perspectives, Dr. Mounce agreed to take on the role of medical director of Bennett Ambulance Service. She has agreed to work with Dr. Vermeer during the transition into her new position.

City of Davenport Mayor's Youth Summit

Staff attended the city of Davenport Mayor's Youth Summit, which was created as a response to the recent increase in juvenile crime. Staff participated in small group discussion with other community partners and citizens (including Rock Island Mayor Mike Thoms and Davenport Alderman-at-Large J. J. Condon) focused on possible root causes of these crimes, and potential ways to begin to address the concerns.

Some of the topics discussed included: a need to address youth crime concerns using a systems perspective, meaning that youth are members of larger systems (like peer groups, families, schools, communities, etc.) and varying interventions will need to occur within all of these different systems. Youth are affected by a multitude of other contributing factors, like socioeconomic status, opportunity gaps (in employment, school participation, etc.), whether they have access to positive role models, and peer influence. Mayor Klipsch stated that he plans to host several of these discussion events with the goal of including input from many different perspectives, especially community members that are directly impacted.

HIV/STD/Viral Hepatitis Community Needs Survey Developed

An HIV/STD/viral hepatitis community needs survey was developed to gather input from priority populations. Questions include individuals' perception of risk for HIV/STD/viral hepatitis; awareness of available services; barriers to accessing services; preferred media and information outlets; social centers; and qualitative data on the experience from those who have used SCHD's clinical services. The survey was first used at the Juneteenth event.

Integration of Employee Health Database with OnBase

Staff met with Scott County Information and Technology Department staff to discuss integrating the Employee Health Database with OnBase, Scott County's electronic content management system. The integration would allow information sharing between the two

systems to make the review and scanning of records more efficient. Employee health records must be kept for thirty years after the employee is no longer employed with the county. Having these records maintained electronically would be very positive for all involved.

Assurance

Link People to Needed Personal Health Service

HIV and Hepatitis C Outreach Efforts Continue at Routine Locations and Special Events

Outreach HIV/hepatitis C (HCV) counseling, testing and referral continued at King's Harvest Shelter and Meal Site, Humility of Mary Shelter, Center for Behavioral Health, CADS, Scott County Juvenile Detention Center and by appointments generated from referral cards and health promotion advertisements. Walk-in STD/HIV/HCV testing and care services available at SCHD were promoted at the Quad Cities Unity Pride Street Fest on June 1st and 2nd, Vera French Employee Health Fair on June 13th, Juneteenth Festival on June 16th, and the Quad Cities Minority Expo's "Save Our Streets" event on June 23rd.

Presumptive Eligibility Services Link Individuals to Care

Staff completed a presumptive eligibility (PE) Medicaid application with an adolescent walk-in from Pregnancy Resources. The adolescent's pregnancy was recently confirmed and she was without health insurance to access needed obstetric care. In addition to the help securing health insurance, staff provided her with information about local health care providers and transportation resources.

Staff completed a presumptive eligibility Medicaid application for a father, mother and two children. The father scheduled an appointment after hearing about PE services at the SCHD Immunization Clinic. The family had emigrated during the past couple of years and were all in need of immediate insurance coverage. The parents were denied coverage but both children were approved. Ongoing coverage was pending a document review. Information on area health, dental, and vision providers were also provided to the family.

Assure a Competent Public and Personal Health Workforce

Webinar on Childhood Lead Poisoning Prevention Grant

Staff attended an IDPH webinar to discuss the Childhood Lead Poisoning Prevention grant application with prospective applicants, and outline the differences between the FY18 and FY19 application and contract. Instead of reporting and reimbursement on a fee for service basis (number of home nursing visits, initial inspections, clearance tests, etc.), reporting and reimbursement will be based on performance measures.

The following are some examples of the measures:

- Increase percentage of children receiving at least one blood lead test between the ages of twelve and thirty-five months from the current baseline average for the county;

- Increase percentage of children receiving at least one blood lead test before the age of six from the current baseline average for the county;
- Ensure that at least ninety-five percent of children with capillary blood lead levels greater than or equal to 20 µg/dL receive confirmatory venous blood lead tests within the scheduled time frame; and
- Ensure that at least seventy-five percent of children with blood lead levels of 10-14 µg/dL receive follow-up testing at an interval of twelve weeks.

Foodborne Illness Webinar

Staff viewed the webinar, *Keeping Toddlers and Babies Safe from Foodborne Illness*. Young children are disproportionately affected by serious foodborne illness. The webinar discussed the science behind five important tips for keeping babies and toddlers safe from foodborne illness. The Partnership for Food Safety Education also highlighted new resources to share with parents and caregivers.

Webinar on Handling Vaccine Hesitancy

Staff viewed the webinar, *Overcoming Vaccine Hesitancy: Practical Tips for Talking to Parents and Patients*. This webinar discussed techniques for addressing vaccine hesitancy. Techniques presented include:

1. Understanding the range of parental attitudes on immunization and identifying key issues early;
2. Increasing clinicians' confidence and comfort level in broaching the topic of immunizations with parents, answering their questions, and responding to their concerns;
3. Utilizing presented communication techniques to address common objections of vaccine-hesitant parents;
4. Exploring the reasons to encourage parents and patients to adhere to the recommended immunization schedule; and
5. Applying learning and model practices from real-world experiences.

Webinar on Iowa's Immunization Registry

Staff viewed the webinar, *Immunization Registry Information System (IRIS)*. This webinar reviewed Iowa's enrollment forms, patient search tips, and patient reports that are available in the IRIS Program.

Increasing HPV Immunization Rates Webinar

Staff attended the webinar *Implementing Model Practices in Your Community: Increasing HPV Immunization Rates*. The Florida Department of Health in Broward County discussed its model practice that uses an annual back-to-school point of dispensing locations to bundle vaccinations. Denver Public Health also discussed their efforts to increase HPV immunization rates through school-located vaccination clinics, a convenient and alternative venue for increasing access to vaccinations.

Leadership Course on Coaching for Performance

Staff attended the Scott County sponsored leadership class, *Coaching for Performance*, presented by Heather Woody, a Master Certified Coach. Ms. Woody discussed ways to influence the performance of team members in an efficient and highly respectful way. The presenter was very energetic and gave multiple examples on how she worked with individuals with different personalities. She stated that coaching, when done right, is about developing a trusting and respectful relationship so that feedback and support to the employee can be provided consistently and continuously. She said coaching is not about micromanaging and monitoring employees, rather it focuses on helping employees grow their skills and achieve their goals.

Webinar on Using Data to Tell a Story

Staff attended the webinar *Low or No-Cost Tools to Shape Your Data Into a Compelling Story*. Tim Callahan, Director of the Evaluation and Support Program in the Environmental Health Section of the Georgia Department of Public Health, provided an introduction to free, available, and relatively easy to use applications for data analysis and visualization. Environmental health professionals can use these tools to build valuable dashboards and informatics tools with real-time data. In Georgia, these tools were integral to a twenty-five percent increase in the Environmental Health Section's operational budget, which increased inspection staffing across Georgia and advanced the department's accreditation efforts.

Food Standardization Underway

Food inspectors must be standardized every three years. DIA standardizes one SCHED staff member who standardizes the other staff. SCHED's standardization officer standardized one inspector in June. They inspected Bickford Cottage; Hy-Vee Devils Glen sushi area; McDonalds on 53rd and 18th Street; and Waterfront Deli. Some paperwork that is part of the standardization process still needs to be completed, such as a HACCP plan.

Training on Lead Analyzer

Staff that are new to the Childhood Lead Poisoning Prevention Program learned how to use the lead analyzer and the computer program that accompanies it. Staff created a file with short videos to illustrate how to create the lead reports from the analyzer.

Training Related to LGBTQ Developed by IDPH

Staff viewed IDPH and Safe Iowa Schools Academy *Title V LGBTQ* course. The course addressed the following topics when working with lesbian, gay, bi-sexual, transgender, and queer/questioning (LGBTQ) clients: terminology; gender defined; coming out a lesbian, gay, bisexual or transgender; transitioning; heterosexual privilege; cisgender privilege; resources; and implementation. During the presentation, Title V providers were encouraged to:

- Use person-first language and proper terminology;
- Affirm others' personal identity;
- Acknowledge when a mistake has been made and move forward;
- Speak up when injustice occurs;

- Give space for people to speak on their own behalf;
- Own and recognize privilege and use it to provide LGBTQ support;
- Create mutually beneficial partnerships and referral plans with other community agencies;
- Keep easily accessible resource lists and know which community resources are culturally competent; and
- Provide a safe space, including gender-neutral restrooms.

Listening Visit Training

Staff attended Listening Visit Training at IDPH. Listening visits improve the ability of women identified as having elevated depressive symptoms through screening to access some type of mental health support. Listening Visits will be provided as part of the department's Maternal Health Program.

IDPH Presents on Nutrition and Physical Activity Programs for Child Care Providers

Erin Olson, IDPH Community Health Consultant, presented the NAP SACC (Nutrition and Physical Activity Self-Assessment for Child Care) and 5-2-1-0 programs to staff. NAP SACC helps child care providers assess their current ability to provide physical activity, health, and nutrition focused services to the children in their care. It offers providers the opportunity to: compare their current services with best practice recommendations; set goals and create action plans; access tips and materials (including training videos that qualify for training credits); and to retake the self-assessments to monitor improvement.

The 5-2-1-0 program (which stands for 5 servings of fruits and vegetables, 2 hours or less of recreational screen time, 1 hour or more of physical activity, and 0 sugary drinks) promotes health by focusing on the importance of establishing good habits in childhood. Existing programs that promote health and healthy living are encouraged to partner with and utilize the 5-2-1-0 outreach materials. It is anticipated that IDPH will celebrate October 2018 as 5-2-1-0 month, with specially planned activities like community walks, accessing local healthy foods, reducing recreational screen time, and increasing water consumption; culminating in a 5-2-1-0 summit on October 30th.

Public Health Improvement Training

Staff attended the National Public Health Improvement Training (PHIT) in Atlanta, Georgia. PHIT gathers together public health professionals from around the country to discuss and learn on the topics of quality improvement, performance management, national voluntary accreditation, health assessment and improvement planning. Sessions of particular noteworthiness included:

Moving Beyond the Indicators - Using Performance Management to Drive Decision-Making -

This breakout session was facilitated by the Vermont Department of Health. As an agency that utilizes data-driven decision-making, they struggled initially to translate that effort to external partners and decision-makers. They now utilize the term "results-based accountability" to convey the importance of performance measures and monitoring the

agency's progress in meeting stated objectives. The agency also utilizes a public-facing dashboard to inform the public on the performance of the department. This dashboard is considered a vital tool to educate community partners and decision-makers on important health topics; additionally, it helps the agency decide what it will take to turn the curve for a health outcome. It also encourages the agency to be relentless in the monitoring and follow-through phases.

Partnering on the Social Determinants of Health - This breakout session was hosted by the National Association for County and City Health Officials (NACCHO). The facilitator emphasized the importance of the social determinants of health and working upstream in public health work. It is often said that the two determinants of public health are housing and jobs. Because public health does not work in a vacuum, community partnerships are vital to the work in which public health engages. In order to form and maintain strong coalitions and partnerships, measurement of these relationships may play an important role. An Assessing Community Readiness tool has been developed to score community partnerships based on reasoning, results, roles, risks & rewards, and resources. The tool results in a numerical score for how the partnership is doing and provides members of the partnership with concrete areas of opportunity as well as areas of success. This tool could be replicated in many ways, including using it to assess SCHED's partnerships.

Jenga: Constructing a Successful Strategic Planning Retreat - This breakout session was facilitated by staff from Maricopa County Department of Public Health. The presenters shared the agenda and materials from the one day strategic planning retreat with senior leadership that resulted in a revised vision, mission, set of guiding principles, and new five-year strategic goal with identified critical moves to build momentum in the first year of implementation. The timeline, purpose, and planning process for the strategic planning retreat, as well as model key activities with the group, challenges encountered, lessons learned, and important insights were shared.

Building a Performance Management System to Strengthen QI - This breakout was presented by staff from Macomb County Health Department. They shared definitions and examples of key performance management terms, taught participants how to use performance data to develop QI activities, and ways to establish a system that works for individual organizations.

Inform, Educate, and Empower People About Health Issues

Medication Administration Skills Training for Child Care Providers

Staff provided Medication Administration Skills Competency training to five child care providers onsite at a child care center. The training provides information on the safe administration of medications to children in care, including a skills demonstration for eight types of medication. All five staff successfully completed the skills demonstration evaluation. In addition, staff completed medication administration skills re-evaluation with one child care provider who

attended training in 2016. For Iowa's Quality Rating System (QRS), skills assessments should be completed every two years. This provider successfully completed the re-evaluation.

Oral Health Education at The Nest

Staff provided oral health education to a group of pregnant and postnatal women a part of The Nest Program through Genesis Visiting Nurse Association. The presentation included information on the importance of good oral hygiene for mom and the impact it has on the baby. Additional education was provided regarding how to care for infant and children's teeth.

Oral Health Education Incorporated into Diabetes Education Class

Staff presented at the Genesis Family Medical Center Diabetes Education Class about oral health and its relation to diabetes, as well as overall health. There were eight class participants plus one medical assistant, one physician resident, and one health coach nurse in attendance.

Mobilize Community Partnerships

NACCHO Injury and Violence Prevention Workgroup

Staff attended NACCHO's Injury and Violence Prevention workgroup meeting on June 26, 2018. This was the final workgroup meeting for the 2018 session. Participants gave updates on injury prevention projects going on at each of the associated health departments. The updates primarily focused on the opioid usage issues that are increasing nationally. This group will reconvene in the fall to continue its efforts.

CARS Group Discussed Roadway Safety Issues

Staff attended the June Crash Awareness and Roadway Safety (CARS) meeting. Ongoing safety and traffic issues associated with the I-74 project and the upcoming events that could cause issues in our area, such as the BIX and RAGBRAI, were discussed. Safety and preparedness planning efforts are underway. The group also discussed the current roadway fatality statistics in the state. As of June 18, 2018, there have been ninety-six driving related deaths in the state of Iowa. These numbers are very similar to last year.

Davenport Community School District Poverty Taskforce

Staff attended the Davenport Community School District (DCSD) Poverty Taskforce Meeting. Those in attendance from local community agencies provided programming updates to the group. Tammy Conrad from Children's Villages, a preschool system in Davenport, advised that they are actively recruiting four year olds for available preschool slots, with half-day services being free. Per Ms. Conrad, studies show preschool attendance helps to close the school success gap between socioeconomic groups during the first few years of school.

Rusty Boruff from 180 Zone advised that the 180 app is now available for Scott County residents and helps provide information on a variety of beneficial community resources. The app will be updated on a monthly basis. They have established an internet hotspot at their main office for people to be able to download the app. Sarah Ott, from the city of Davenport, encouraged taskforce members to participate in the June 2018 Mayor's Youth Summit, an

event that will bring community members and partners together to discuss possible causes for, and ways to address, the recent increase in juvenile crime. Additionally, taskforce members shared success stories and celebrations that have occurred over the past year, either through the taskforce or at their own agencies, and began discussing taskforce goals for the next year.

Head Start Health Services Advisory Committee

The Community Action of Eastern Iowa (CAEI) Head Start Health Services Advisory Committee Meeting was held on June 20th. SCHD staff provided a brief overview of Iowa's QRS to the Committee. The Head Start and Early Head Start sites in Scott County are pursuing QRS ratings and a summary of the assessment tool findings and improvements made were shared with the group. Meeting attendees received information about the mental health and disability services delivered during the 2017-18 program year.

The remainder of the meeting consisted of a conference call with Dr. Steven Levy and Sara Miller, MPH, from the University of Iowa, to review their silver diamine fluoride (SDF) study. The University of Iowa was one of four schools that received funding to study the efficacy of using SDF to manage severe cavities in children. The results will inform the Food and Drug Administration regarding approving SDF for that purpose. CAEI Head Start has been included as a potential source of study participants. Institutional review board (IRB) approval, along with a data sharing agreement with IDPH, is still pending. As such, consent forms will not be distributed until possibly early August. The initial screening to determine study eligibility will be completed in September. The conference call was followed by an implementation discussion.

Discussion of Parent Pals and the Child and Adolescent Health Programs

Staff met with Jennifer Praet, Early Childhood Project Manager at Lutheran Services Iowa, to discuss Parent Pals and coordinated intake. Ms. Praet explained the variety of home visiting programs available to participants from prenatal to age five available through Parent Pals and its coordinated intake system. Staff shared information about the Child and Adolescent Health Program, including the ability to complete developmental screening and monitoring. Collaboration will continue between the programs.

Discussion of Dental Outreach Best Practices

Staff organized a conference call with Dental Connections, a non-profit company providing community focused dental services in a clinic, as well as on a mobile dental bus, in the Des Moines area. Evana Wash, Program Supervisor for Bethany for Children & Families Give Kids a Smile® Dental Program, attended. During the call, participants asked questions to identify possible improvements that could be made in Scott County to increase consents received, and the number of school-aged children receiving oral health services. Decreasing overall treatment needs and the number of children living with untreated decay were discussed.

Genesis Convenient Care Quality Improvement Connects to I-Smile™

Genesis Convenient Care recently conducted a quality improvement project and contacted the I-Smile™ Program to request toothbrushes to distribute to patients diagnosed with strep throat.

I-Smile™ was able to donate 1,500 toothbrushes that were divided between all of the Genesis Convenient Care locations. The intent of this project is to reduce the number of patients who reinfect themselves after receiving treatment, and limit reoccurrence in the clinic.

Quad Cities HEARTSafe Coalition Secures Fiscal Agent

Quad Cities HEARTSafe Coalition (QCHC) leadership met with representatives from the Genesis Health Services Foundation. During the meeting, information about the QCHC and Community Transformation Program efforts was shared. Genesis Health Services Foundation agreed to serve as the QCHC fiscal agent.

Exploration of Comprehensive Sidewalk Policy in Park View.

In partnership with Scott County Secondary Roads (SCSR) staff, staff met with North Scott Community School District (NSCSD) staff to discuss implementing a Comprehensive Sidewalk Policy in Park View. Neil Armstrong Elementary School is collaborating with SCSR to address student safety concerns during the elementary school's pick up and drop off times. The current project proposal includes increasing "stop" and "no parking" signs surrounding the elementary school property and increasing visibility of crosswalks.

When discussing crosswalk markings, it was mentioned that sidewalks are lacking around the elementary school area. SCSR proposed collaborating to approach the Park View Home Owners' Association to conduct a sidewalk assessment and walk audit. NSCSD staff will reach out to the Park View Home Owners' Association to schedule a meeting.

Meetings Attended by Staff

American Academy of Sanitarians Annual Business Meeting
 Andrea Meirick, The Project of the Quad Cities
 Bethany Teen Pregnancy Prevention Advisory Committee
 BIX Meeting (2)
 CAEI Head Start Health Advisory Committee
 CARS
 City of Davenport Mayor's Youth Summit
 Clinical Review/Provider Panel
 Community Health Assessment Steering Committee
 Community Health Care, Inc. Providers Outreach Meeting
 Davenport Community School District Poverty Taskforce
 David Ong, Scott County Conservation
 DIA Local Contracts Conference Call
 Dona Bark, Megan Chadwick, Susan Herman, Dan Ludgate, Kevin Ross-Miller, and Renae Stohlmeyer, Genesis Cancer Center
 Erin Olson, IDPH
 Food Rescue Partnership
 Food Rescue Partnership Board
 Forces of Change Assessment Subcommittee

Iowa Public Health Association Advocacy Committee
Iowa Region 9 Transit Summit - Muscatine County and Rural Scott County
I-Smile™ Silver Quarterly Meeting
Janet Hill, Rock Island County Health Department
Jennifer Praet, Parent Pals
Joe Stutting and Tim Green, NCSD and Jon Burgstrum and Angela Kersten, SCSR
Jon Burgstrum and Angela Kersten, SCSR
Katie McBurney, Sylvia Navin, and Stephanie Trusty, IDPH
Lifelong Smiles Coalition
Live Lead Free QC Coalition
Local Public Health System Assessment Subcommittee
Michele Cullen, Genesis Visiting Nurses Association
Missy Gowey, Genesis Health Services Foundation
NACCHO Injury and Violence Prevention Workgroup
NACCHO Performance Improvement Workgroup
NEHA Food Safety Committee
Nicole Johnson and Jessica Valle, Community Health Care, Inc.
Quad Cities Earth Coalition
Quad Cities Emergency Planning Committee
Quad Cities, Iowa-Illinois Metropolitan Planning Area Transportation Technical Committee
Quad City Breastfeeding Coalition
Quad City Elderly Consortium
Quad City Health Initiative Workplace Wellness Workgroup
Quad City Youth Conference Full Committee
Quad City Youth Conference-Public Relations (sub-group)
Quad City Youth Conference-Vendor Committee (sub-group)
Racial and Ethnic Approaches to Community Health (REACH) Conference Call
RAGBRAI Planning Meeting
Region 5A Healthcare Coalition
Senior Star at Elmore Place Wellness Committee
Stephanie Burnett, Scott County Sheriff's Office
Tobacco-Free QC Community Education Workgroup

- Attached are reports from our database on education the Department provided to the community, education the Department provided to service providers, media inquiries and press releases/conferences. (Attachment 1)



Education provided between June 1, 2018 and June 30, 2018

<i>Education To:</i>	<i>Presentation Date</i>	<i>Total Audience</i>	<i>Requesting Organization</i>	<i>Description</i>
<i>Community</i>				
	6/4/2018	11	Genesis VNA	Oral health presentation to Stork's Nest Program
	6/12/2018	5	Safer Foundation	Tobacco Presentation
	6/20/2018	25	Genesis	Oral health education to medical residents at Genesis Family Medical Center
<i>Service Providers</i>				
	6/5/2018	5	Safer Foundation	STD
	6/5/2018	5	Children's Choice	Child care center, Children's Choice, wanting onsite Medication Administration training for their staff.



Media Inquiries between June 1, 2018 and June 30, 2018

Attachment 1

<i>Request Date</i>	<i>Nature of Request</i>	<i>Request From</i>	<i>Newspaper</i>	<i>Radio</i>	<i>Television</i>
6/14/2018	Heat	Television			KWQC-TV6
6/25/2018	Ticks	Television			WHBF-TV4
6/26/2018	Other Narcan Days	Television			
6/27/2018	Other Narcan	Television			
6/27/2018	Tobacco	Staff Member			
6/28/2018	Medical Examiner	Newspaper	Rock Island Dispatch		
6/28/2018	bathing beaches	Television			KWQC-TV6
6/29/2018	Tobacco	Television			WQAD-TV8