



Scott County Health Department

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Agenda #3A

Director's Report to the Board of Health March 9, 2018

Director's Attended Meetings – January-February 2018

January

1. Mahesh Sharma, County Administrator (3)
2. Michael Reisner and Alex Cohen, Augustana College
3. Community Health Assessment Committee
4. Class Presentation, Augustana College
5. Live Lead Free QC Coalition (LLFQC)
6. Iowa Counties Workforce Development Committee
7. Quad Cities Health Initiative Promotion Committee
8. Region 6 Iowa Department of Public Health Administrators' meeting
9. Quad Cities Emergency Preparedness Committee
10. Waterman Iowa Nonprofit Resource Center w/ LLFQC
11. Midwest Public Health Training Center Digital Exchange Planning Committee
12. Iowa Workgroup MPHTC Digital Exchange Planning Committee

February

1. Scott County Decategorization (DECAT) Fiscal Committee
2. DECAT Board
3. One Eighty Zone Staff, with Michael Reisner and Alex Cohen (Augustana)
4. Iowa Digital Exchange Plan Group (Subcommittee of Midwest Public Health Training Center) (3)
5. Live Lead Free QC Coalition (LLFQC)
6. Marketing Class Presentation at Augustana College
7. Quad Cities Association of Realtors, with Michael Reisner
8. Midwest Public Health Training Center Steering Committee
9. Quad Cities Emergency Planning Committee
10. Quad City Health Initiative Promotion Committee
11. Mahesh Sharma, County Administrator

I would like to recognize the following employees for their years of service with the Department:

February

Heath Johnson, Disease Intervention Specialist	1 year	February 20
Mayra Aldridge, Medical Lab Technician	9 years	February 2

Lashon Moore, Clinical Services Specialist	15 years	February 24
Amy Thoreson, Deputy Director	19 years	February 22
Denny Coon, Public Health Services Coordinator	25 years	February 8

March

Larry Linnenbrink, Seasonal Health Worker	2 years	March 21
Nichole McCorkle, Per Diem Nurse	3 years	March 26
Lorna Bimm, Public Health Nurse	10 years	March 24
Brandon George, Public Health Nurse	11 years	March 9
Sherry Holzauer, Public Health Nurse	13 years	March 7

Monitor Health Status

Planning Continues for 2018 Community Health Assessment

Staff and I continue to meet with the Quad Cities Community Health Assessment Steering Committee to make initial plans for the 2018 Community Health Assessment. The committee has agreed to adopt the MAPP (Mobilizing for Action through Planning and Partnerships) framework and will combine the following qualitative MAPP assessments with the quantitative assessment the committee receives through a contract with Professional Research Consultants (PRC):

- Community Themes and Strengths Assessment
- Forces of Change Assessment
- Local Public Health System Assessment

Each partner agency on the Steering Committee has dedicated a staff person to membership of the Core Group, the group tasked with planning these three assessments. The team will be meeting bi-weekly to plan the implementation of the qualitative assessments. Together with the quantitative PRC assessment, the completed assessments make up the larger Community Health Assessment and will provide information to the newly formed Stakeholder Committee to analyze and prioritize needs. This framework will allow for the inclusion of additional data, from community assets to themes to limiting factors that will improve the prioritization process and health improvement planning.

Communicable Disease Program

A total of twenty-five communicable diseases were reported during January. They included nine cases of shigellosis, seven cases of pertussis, four cases of hepatitis C, three cases of salmonellosis, one E. coli infection, and one case of mumps.

In February, twenty-seven communicable diseases were investigated. The diseases investigated included nine cases of salmonellosis, five cases of pertussis, four E. coli infections, three cases of shigellosis, two case of hepatitis C, and one case each of campylobacteriosis, hepatitis A, hepatitis B, and mumps.

Rabies Risk Assessments

In January, twelve individuals required rabies risk assessments after exposures to eight dogs, two cats, and two bats. Three individuals were recommended for rabies post exposure prophylaxis. Eight individuals required the rabies risk assessment in February and six individuals were recommended for rabies post exposure prophylaxis. The animals involved included five dogs and three cats.

Childhood Lead Poisoning Prevention Program

As of February, there were twelve children receiving individual case management. Of those, one had a blood lead level between 20-44 ug/dl and four had a blood level between 15-19 ug/dL. The remaining seven children had a blood lead level less than 15ug/dL. There are additional children on the department's caseload that have lead levels of 10-14 ug/dL. Three cases met criteria for closure during the month of February.

There were 30 children with an initial blood lead level between 10-14 ug/dL receiving supportive services for lead poisoning this month. Twenty children continue to have a blood lead level between 10-14 ug/dL. Ten children had a blood lead level less than 10 ug/dL. These children receive public health nursing support until two, consecutive blood lead level levels equal to or below 5 ug/dL are obtained.

In January, staff investigated two new lead poisoning cases for environmental hazards. One case involved an extremely large, old home with many hazards. It is likely this property will take years to achieve clearance. The other was an older duplex which had minimal hazards, and will likely be resolved well within the six month timeline.

Diagnose/Investigate Health Problems and Hazards

Sexually Transmitted Disease Program

Seventy-four clients received sexually transmitted disease (STD) clinic services during January. Nine clients tested positive for chlamydia and four clients tested positive for gonorrhea at the Health Department's clinic. There were a total of eighty-five cases of chlamydia, twenty cases of gonorrhea, and one syphilis case reported in Scott County during January.

In February, ninety-two clients received STD services at the Health Department's clinic. Nine clients tested positive for chlamydia and two clients tested positive for gonorrhea. There were a total of seventy-nine chlamydia cases, sixteen gonorrhea cases, three syphilis cases, and two HIV cases reported in Scott County.

Evaluate Effectiveness, Accessibility and Quality

First Med Pharmacy Review

In December, two hundred and seven inmates received one thousand and fifty-three prescriptions. In January, two hundred and seven inmates received eight hundred and ninety-

seven prescriptions. The use of generic medication was at 98 percent for December and at 97 percent for January.

Americans with Disabilities Act Assessment Completed

Staff worked with Chris Still, Scott County Facility and Support Services and Bob Buck, Scott County Building Inspector on collecting information for an Americans with Disabilities Act (ADA) Checklist for Existing Facilities. This was a project needed for PHAB; we found out at the last minute that the report we were going to submit would not be sufficient. Staff learned a lot through completing the assessment and shared information with Scott County Facility and Support Services.

2017 Year-end Community-Based Screening Services Quality Assurance Report

The Iowa Community-Based Screening Services (CBSS) 2017 Final Report stated that the statewide chlamydia positivity rate was 10.0 percent and gonorrhea rate was 3.7 percent. This was compared to the 2016 rates of 10.5 percent for chlamydia and 3.1 percent for gonorrhea. This was the second year that the gonorrhea rate increased in the state. In 2017 there were 317 positive gonorrhea tests compared to 158 in 2016; this is a 101 percent increase. This increase is attributed to an increase in testing of extra genital site specimens as well an increase in disease across the state.

Scott County Kids Annual Fiscal and Programmatic Review

Our Child Care Nurse Consultant Program and Fiscal staff met with Scott County Kids representatives for the annual Scott County Kids Contract Review. A site visit document was submitted to staff from Scott County Kids and reviewed and discussed at the meeting. Files from one child care center and one day care home were reviewed. A financial audit was also completed. There were no discrepancies identified.

Develop Policies and Plans

Nutritional Environment Measure Survey - Vending Assessment at Bettendorf City Hall

Staff completed a Nutritional Environment Measures Survey – Vending (NEMS-V) assessment at Bettendorf City Hall on January 19, 2018. The snack machine currently has zero NEMS-V green slots and five NEMS-V yellow slots, making it 18 percent healthy. The beverage machine currently has zero NEMS-V green slots and nine NEMS-V yellow slots, making it 23 percent healthy. Bettendorf City Hall has set a goal to implement 50 percent NEMS-V healthy options in the snack and beverage machine. Staff will continue to provide technical assistance and materials to implement NEMS-V at Bettendorf City Hall.

Protocol for Pre-Exposure Prophylaxis Referrals Developed

The STD team reviewed and finalized a protocol for referrals to Pre-Exposure Prophylaxis (PrEP) for HIV prevention and to the University of Iowa TelePrEP Project (telemedicine delivery model for PrEP prescription). The team determined which informational materials will be provided to clients at which stage of clinic flow; clarified the expectations regarding the provision of PrEP

education/information to clients in STD clinic and outreach settings; and reviewed the procedure for sharing clients' relevant lab results with U of I TelePrEP project operators.

Health Equity Committee Gets Started

The newly formed Health Equity Committee met during the month of February. The team discussed committee responsibilities, the evolution of health equity at SCHD (formal and informal), and reviewed the 2018 Health Equity Action Plan. The committee has begun initial work to create "I Speak" signage to communicate to clients the availability of interpretation services in their native language. The committee is also looking to survey staff to determine when language barriers occur during their daily work, how they currently address the barriers, and what action the committee could take to reduce barriers. Updates will be provided as progress is made.

Enforce Laws and Regulations

Cockroach Complaint Results in Referral to City of Davenport Housing

Staff inspected two properties for cockroaches, with both being found to be justified. While conducting one of the inspections, some significant structural damage was noted, and information passed along to inspectors with the City of Davenport.

Staff Investigates Improper Lead Notification and Remediation Effort

Staff was contacted by a lawyer representing a potential buyer of a lead home who was looking into why there was a lead issue recorded on the property's deed. The lawyer was told the property was involved in a lead poisoning case, and the hazards had yet to be resolved. Shortly thereafter the owner contacted staff to ask what else needed to be done to close out the case. He was told a clearance test needed to be passed.

As there was a fire at the property within the last year, he stated the entire unit needed to gutted, and was ready for clearance testing. An appointment was set for the next day. In attempting to conduct the clearance test, staff found the unit to have recently been rented, although there was a mandate to keep it vacant. In response, the lease agreement was reviewed to verify compliance with the federal Lead Disclosure Law. The agreement showed that the owner stated there was no knowledge of lead or lead hazards with the building, and did not provide any of the lead reports to the tenants. The tenants were educated as to the hazards associated with lead. The owner was notified of the violation, told none of the work he said was accomplished was found to have been renovated, and that the issue was forwarded to the EPA. In response, the owner stated he would begin working on the property very soon.

A few weeks later, the owner contacted staff to say he had been working on remediating the property. Given the prior issues, the tenant was contacted to verify when and how work was being completed. The tenant stated no containment was being used, no signs were posted, and no pre-renovation notices were provided to them for signature. As they said workers were onsite, staff went to inspect.

Upon arrival to the property, staff found no signage to be posted, no containment to be in place, unapproved equipment being used, and two individuals actively scraping windows in the kitchen with dust and debris all over. They were told to immediately cease work, and begin cleaning up the area. Through conversation, it was determined they were never educated by the owner on lead-safe work practices, and did not provide the tenants with any documentation. The owner was contacted, updated on what was found, notified that the situation would be reported to the Iowa Department of Public Health (IDPH), and told he was not allowed to resume work until staff visually verified the worksite was properly prepared. A reinspection was scheduled for the next day at noon.

The next day IDPH was contacted to determine whether or not the owner was certified to conduct lead remediation work in Iowa. During the reinspection, it was determined the owner had taken the course, but had not completed the process of paperwork submission to IDPH. He was told no work was to take place until IDPH verified certification. The worksite was prepared much better, with only small deviations from standard practices. Proper paperwork was signed; however, there were a few signage issues around the property. By late afternoon the same day, IDPH was able to approve his certification, and the owner was notified that he could resume work.

Exploration of the Need for Lead Remediation Certification

In establishing contact with the new owners of a lead property that has been on the department's caseload for eighteen years, it was determined those doing the work are not certified to do so. The owner is a non-profit agency that only does work on properties for which they hold the deed and are always vacant. IDPH was contacted to verify the need for the owner to be certified. Since the owner will not be residing in the homes, they will need to have a certified individual in charge of all projects related to older homes. As the group's sole mission is to purchase and restore historic properties, this will apply to every home they purchase.

Complaints Regarding Republic Services Recycling Facility

In February, staff received complaints about the condition of the Republic Services recycling containers. They were totally full and people had dumped recyclables on the ground all over the area. Unfortunately, this seems to be a pattern with the company. Health Department staff stopped at the Republic Services office and spoke to someone about the situation. The information was also shared with the Scott County Waste Commission who contracts with Republic Services for the location.

Hotel Complaints Investigated

Staff investigated six complaints at hotels in Scott County including five about bed bugs. The remaining complaint was from a long-term resident of a Bettendorf motel about dirty carpet and mold in the bathroom. The bed bug complaints were either not verifiable or had already been adequately addressed by hotel management. The sixth complaint was from a long-term resident who had moved from the motel because he was behind on his rent. It should be noted

that long-term residents at this hotel are expected to do their own cleaning. Upon investigation, the bathtub was discolored and the carpet was dirty. The room was put out of service until it could be cleaned.

An ongoing complaint from another long-term resident at a Bettendorf motel has been addressed and resolved. This complaint was primarily about bed bugs and involved residents who had lived there for over a year. Motel management had heat treated the room for bed bugs and finally moved the residents to another room which was also treated for bed bugs prior to the move. At the last reinspection, the room had no evidence of bed bugs and the residents reported no bed bugs in the room to which they had moved.

Founded Food Service Complaints

Facility	Reason	Status	Month
Dynasty Buffet, Elmore Avenue, Davenport	Cockroaches	Ongoing monitoring	January
Lunardi's, East Kimberly Road, Davenport	Sewer Smell	Resolved	February

Food Service Program Closures

Facility	Reason	Status	Month
Bix Bistro, East Third Street, Davenport	Sprinkler went off in kitchen	Resolved	January
Creative Beginnings Preschool, Jersey Ridge Road, Davenport	Fire in oven	Courtesy inspection; referred to Iowa Department of Human Services (licensing agency)	January

Temporary Events

Event	Number of Inspections	Status	Month
Hand-in-Hand Chili Cook-off	21	Satisfactory	January
Cajun Fest	8	Satisfactory	February
Chef Battle	9	8 Satisfactory (Details Below)	February

Chef Battle Temporary Event

Staff inspected the Chef Battle temporary event at the Waterfront Convention Center. One of the chefs (not affiliated with a restaurant) was not allowed to provide food to the public. He was questioned prior to being issued a temporary license and told our staff that food would be prepared onsite. At the event, the chef indicated that he made the food at home, utilizing sous vide, and the product was found at room temperature. A home kitchen is not an approved kitchen. Sous vide which means “under vacuum” in French, refers to the process of vacuum-sealing food in a bag, then cooking it to a very precise temperature in a water bath. This

technique is not even permitted in a licensed food service establishment without an approved variance.

Swimming Pool/Spa Closures

Facility	Reason	Status	Month
Day's Inn – East	Chemical out of range	Reopened	February

Research for new insights and innovative solutions

Exploration of Social Network Strategy for HIV/HCV Testing

Heath reviewed literature related to Social Network Strategy (SNS) programs for HIV/HCV testing recruitment to supplement a recent training. In SNS, people with HIV, or individuals who do not have HIV but are at very high risk, are signed on to become recruiters. They receive training, support, and motivation. These recruiters focus their efforts on members of their own social, sexual, or drug-use networks. They identify those at greatest risk and bring them in for counseling, testing and referral. Benefits and challenges of different recruitment and incentive strategies were reviewed. The STD team reviewed the SNS materials to determine if clinic clients can be identified and enlisted as testing recruiters. Team members offered feedback about how it may impact clinic flow and other logistical considerations for program development. The Health Promotion Strategy Proposal is now in development.

NACCHO Performance Improvement Workgroup

Staff attended the annual National Association of County and City Health Officials (NACCHO) Performance Improvement Workgroup meeting in Washington, DC. The goal was to bring together the Performance Improvement Workgroup members, federal partners, and NACCHO staff to share insights on the needs, trends, and key efforts pertaining to local public health performance improvement; to provide input on NACCHO's current performance improvement work; and to provide direction to NACCHO's longer-term strategic priorities. Staff members from CDC and Health Resources and Services Administration (HRSA) were on hand to conduct a facilitated discussion where they sought the workgroup's input on what should be included or not included in Healthy People 2030.

Attendees also learned of proposed MAPP content revisions, including an integration of health equity and tailoring of messages by audience. The discussions were relevant to the work of our health department, including accreditation, strategic planning, community health assessment and health improvement plan work, quality improvement, and performance improvement. Staff was also able to network with the other members and learn more about PHAB site visits.

OnBase Electronic Content Management System Utilized for Immunization Cards

Staff met with Stephanie Macuga, Scott County Information Technology to learn how to scan insurance cards from immunization clients into OnBase, the county's Electronic Content Management System. Effective February 1, all immunization clients must present an insurance card so a determination can be made if they qualify for Vaccine for Children (VFC) vaccines. If

they have no insurance, they just need to state that and staff will document on the Vaccine Eligibility Form provided by IDPH. This is a new requirement for participation in Iowa's VFC Program. The VFC Program serves children enrolled in Medicaid; children who do not have insurance, or whose insurance does not cover immunizations; and children who are American Indian or Alaskan Native.

NACCHO Injury and Violence Prevention Workgroup

Staff attended the NACCHO Injury and Violence Prevention workgroup on January 17, 2018. This group is made up of representatives from both large and small health departments across the country. The goal of this group is to spread awareness of promising practices and initiatives in the areas of injury, violence, and opiate abuse prevention. The group has been assigned several innovative practices that are being utilized at specific health departments; these practices will be reviewed and assessed to determine whether other public health agencies could benefit from adopting them.

Assurance

Link People to Needed Personal Health Service

Oral Health Screenings and Referrals Conducted in Senior Living Complexes

Staff provided oral health screenings for residents at the Luther Knoll and Spruce Hills Village senior apartment complexes. Referrals to Community Health Care, Inc., University of Iowa Dental Clinic, as well as private practice dentists were made for those residents in need of additional oral health services.

hawk-i, I-Smile™ and *Care for Kids* Materials Provided for Kindergarten Roundups

Staff coordinated the distribution of approximately 2,500 *hawk-i*, I-Smile™, and *Care for Kids* program brochures to be provided to parents of incoming kindergartners in each of the four Scott County school districts, with the hopes of connecting with people that need to locate health care, health insurance and community resource information for their families.

Lead Testing of Children During Immunization Clinic

In February, nine children attending the department's immunization clinic were offered lead testing services during their visit and accepted the services. One child had a previous screen for lead poisoning; all other children had never been tested for lead poisoning. Four children were between the ages of 1-2 years. Five children were between the ages of 3-4 years. This is a new testing effort within the department and represents only one immunization clinic.

Presumptive Eligibility Assistance for Fillmore Elementary Family

Staff was contacted by the Fillmore Elementary school nurse to assist a family who was in need of insurance coverage. The family had recently moved back to Iowa and the child had an urgent need for medication to assist with behavior and intervention planning. The family was also dealing with homelessness, limited transportation access, food shortages, and low health literacy making it difficult to navigate doctor's offices and making appointments. Staff went to

the school to meet with the parent in order to eliminate transportation barriers. The parent had applied for SNAP and Medicaid through the Iowa Department of Human Services (DHS), but had been told that the determination would not be made for two-three weeks and the child needed services sooner than that. The Presumptive Eligibility paper application was completed and the child was approved for immediate coverage. The application was passed onto DHS for continuing Medicaid coverage. Due to the urgent nature of the issue and parent request, care coordination was provided to get the child set up with an appointment with a doctor that would prescribe the needed medication. Many offices had long wait times for new patient appointments and would require multiple appointments before any medication could be prescribed. Staff assisted the parent get an appointment within a week and a follow-up appointment a week later along with transportation.

Scott County Buildings Become Part of Condom Distribution Plan

New condom distribution sites were established in January with dispensers installed in the restrooms on the second and fourth floors of the Scott County Administrative Building and the main restrooms on the first floor of the Scott County Courthouse. In the first two months, they have proven to be popular distribution points for between 1,000 and 2,000 condoms each week. The dispensers include signs listing our STD clinic hours, location, and eligibility information.

Oral Health Services Continue at ManorCare and St. Mary Nursing Facilities

I-Smile™ Silver staff continues to work with ManorCare (Davenport) and St. Mary nursing facilities on direct care hygiene services. ManorCare has become more conscientious about the oral health of their residents, particularly the speech language pathologist and director of nursing. They have both called staff for help with specific resident needs, as well as requesting staff training for very specific resident needs. This is a huge step forward in recognizing the oral and systemic health link for the nursing home!

Assure a Competent Public and Personal Health Workforce

Iowa Bicycle Summit

Staff attended the Iowa Bicycle Summit in Des Moines on January 26, 2018. The Iowa Bicycle Summit is an annual conference providing education on the latest bicycle facilities, technology, and programming. Staff attended a variety of breakout sessions including: New Marketing for Trails and Bicycling; New Safety Efforts; Separated Bike Lane Planning and Design: Best Practices and Lessons Learned; and American Association of State Highway and Transportation Officials' "Green Book for Bikes"- What to Expect from North America's Most Detailed and Comprehensive Facility Design Guide. During the New Safety Efforts breakout session, attendees participated in a focus group to provide the Iowa Department of Transportation input on safety performance measures. The Iowa Bicycle Summit was well attended by city planners and engineers; our staff was introduced to a member of the Quad Cities Bicycle Club and plans on continue discussions on a possible collaboration.

Risk-Based Inspection Methods at Retail

Food Program staff attended the two-day Risk-Based Inspection Methods at Retail training in Ankeny, Iowa. The training was facilitated by the U.S. Food and Drug Administration regional food specialist, chief inspector from the Iowa Department of Inspections and Appeals, and the senior environmental specialist from the Iowa Department of Inspections and Appeals. The training uses case studies, role playing, and simulated inspection exercises to enhance the critical thinking skills and techniques used by food safety inspection staff to conduct risk-based, regulatory inspections. This is a required course for staff, and now all of our Food Program staff members have completed it.

Opioid Addiction and Marijuana Webinar

Staff attended the daylong webinar, “Opioids & Marijuana; Managing the Nationwide Emergency” sponsored by the Institute for Natural Resources. The presenter, Dr. Nikita Katz, discussed the biology of addiction and the challenges specific to opioid use. Among recommendations for preventing opioid addiction, the presenter discussed the importance of having realistic expectations for pain control and exploring non-opioid alternatives like non-steroidal anti-inflammatory drugs (NSAID) and referrals for physical therapy and occupational therapy. He discussed the role of nutrition in addictive tendencies, noting that deficiencies in calcium, magnesium and zinc play a significant role. This can be improved with adequate nutrition (leafy greens) or supplements as needed

Drinking Water and Lead Webinar

Staff attended the webinar, “Drinking Water and Lead Service Lines: Partnering to Protect Public Health”. The presenters focused on lead service line replacement within the broader context of tackling all sources of lead. Discussion focused on the health risk of lead service lines, the role of public health professionals in the replacement process, and the importance of effective partnerships between public health agencies and water utilities to develop and implement creative solutions.

Decision Making and Liability Webinar

The Network for Public Health Law sponsored the webinar, “Executive Decision Making and Liability for Public Health Officials”. The webinar detailed how public health officials have great discretion in carrying out their responsibilities to protect health. However, this discretion can be legally challenged by individuals, organizations, and government. Situations where use of discretion may be legally challenged and factors the law requires to show proof of an abuse of discretion were discussed. The recent prosecutions of health officials in Flint, Michigan (for a Legionella outbreak and the lead in drinking water) served as examples during the presentation.

Webinar on Health Care Access

Staff attended the webinar, “Increasing Health Care Access for Teens through Medicaid & CHIP”. Presenters shared efforts the Virginia Health Care Foundation (VHCF) has made to increase teen insurance coverage for Medicaid and CHIP. They used Project Connect to fund outreach workers to help people apply for coverage, promote coverage and go to events. The VHCF also entered into a long-term collaborative agreement with the Virginia Department of

Education to address confidentiality and set up outreach plans across the state's schools. Two of the biggest ways they connected with teens was through sports and driving. The standardized and required sports physical was updated to include information on how to access health insurance if the child did not have any. Health insurance coverage was a requirement for sports participation. Additionally, the VHCF created lesson plans linked to the state's education standards that could be utilized in health and driver's education classes as well as a short 30 minute on demand webinar outlining Virginia's Medicaid & CHIP program for teachers and coaches. VHCF had also created a website in conjunction with the Virginia Poverty Law Center that shows all the areas in the state someone can go to apply for coverage and the phone number to make an appointment.

Substance Abuse and Teens Webinar

Staff attended the webinar "Substance Use and Misuse among Teens: Healthcare Strategies for Screening and Intervention" as part of the Maternal and Child Public Health webinar series. Information on where to find current substance use statistics for adolescents, why adolescents are prone to substance abuse, and how primary health providers are integral to addressing this with teens was presented.

Webinar on Building Stronger Support for Prevention and Equity Purposes

The Healthy Teen Network hosted the webinar "Changing the Public Conversation on Health: How to Use Framing to 'Decode' Social Determinants and Health Equity". The webinar pointed out that people have competing values and public health needs to use messages that connect and motivate people; framing the message in a way that links to what they care about. Information on the work of the Frameworks Institute, an organization with the mission "to advance the nonprofit sector's communications capacity by identifying, translating, and modeling relevant scholarly research to frame the public discourse on social problems" was shared.

Partner Service Provider Course

Staff attended a five-day, Partner Service Provider course in Lincoln, Nebraska. This educational opportunity developed the necessary skills and techniques for interviewing STD and HIV patients in order to identify sex partners and social contacts for referral to medical evaluation. The course also provided an introduction to syphilis case management.

Influenza Educational Opportunities

Staff attended the online Centers for Disease Control's (CDC) Grand Rounds "Public Health Response to Severe Influenza". This session discussed the current impact of influenza, which is widespread across all states. This season is consistent with other H3N2 seasons. Early treatment with anti-viral medications can be helpful based on research and there is an adequate national supply, although some areas may have spot shortages. Influenza vaccine is still encouraged.

Staff attended the webinar, "Preparing Head Start/Child Care Communities for Seasonal and Pandemic Influenza". The webinar reviewed the importance of universal immunization for

caregivers who work child care settings, strategies that can be used to prevent or control the spread of influenza, and the importance of preparedness for a potential flu pandemic.

Webinar on Social and Emotional Learning

Staff attended the webinar, “Promoting Social and Emotional Learning in Preschool: Programs and Practices That Work”. The presenter shared that promoting social and emotional learning is importance for all children, but especially for those exposed to early adversity. Several different programs to use in classrooms were presented that support positive classroom management, high quality teacher-student interactions, academic enrichment, and parent involvement.

Social Network Strategy Training

Staff attended a two-day training on Social Network Strategy (SNS) programs for HIV testing recruitment. This kind of program enlists, coaches, and incentivizes HIV positive or high-risk negative persons as “recruiters” to identify members of their social, sexual or drug use networks and refer or escort them to HIV testing services.

I Love Conflict! Training

Staff attended a workshop on conflict sponsored by Scott County Human Resources. Participants learned that conflict can be beneficial when handled the right way. Disagreements are an opportunity for growth and learning. Good conflict allows individuals to develop on each other’s ideas. Participants examined their individual conflict styles and learned strategies and language on how to make conflict more productive. Discussion exercises offered a chance for participants to share their past experiences with conflict and determine what went well or how things could have been handled differently. The speaker stressed the importance of working together in order to reach the best solutions.

Presentation on Addressing Stereotypes

Staff attended a workshop on addressing stereotyping entitled, “Ouch! That Stereotype Hurts”. This session provided suggestions on how to communicate respectfully in a diverse world. Participants were given the opportunity to discuss the various methods provided and to determine which methods he/she could use to speak up against stereotyping. Participants explored common stereotypes and identified that everyone has probably experienced both the giving and receiving end of biases and stereotypes at different times. This session reinforced that just one person speaking up can inspire others to do the same.

Genesis Physician Leadership Team Receives Presentation on Venous Lead Testing

Staff spoke to the Genesis Physician Leadership Team regarding the importance of venous lead testing in the high-risk and/or non-compliant population. Research shows that the false positivity rate of capillary lead samples can be as high as 38 percent; and greater than 45 percent of those positive samples do not receive follow-up testing. The factors which increase the likelihood that follow-up testing will not take place were presented. The physicians were asked to seize opportunities to educate parents regarding lead poisoning and its deleterious

health effects. Physicians were also encouraged to test those children through venous sampling. A review of proper capillary sampling was also presented to those in attendance.

Inform, Educate, and Empower People About Health Issues

Childhood Behavioral Health Resource Fair

Staff attended the inaugural Childhood Behavioral Health Resource Fair sponsored by Scott County Kids. Parents, grandparents, child care providers, school staff, and other care providers of children were invited to attend. There was a fantastic showing of agencies that presented information on their services, the age range for services, the person that needs to reach out to start process for services, location of services, and the cost or insurances accepted.

Isle of Capri Annual Employee Health Fair

Staff provided health information at the Isle of Capri annual employee health fair. Participants were educated on lead sources, measures that a family can take to reduce a child's risk for lead poisoning, and food choices which will decrease the ability of lead to be absorbed. Staff also provided informational pamphlets about HIV/STD prevention, distributed condoms, and challenged attendees to test their knowledge of STDs by playing STD roulette.

In addition, staff from the child and adolescent health program attended, providing information about I-Smile™, *Care for Kids*, and **hawk-i**. Attendees of the fair included working individuals who generally earn more than the established Medicaid income guidelines, but still potentially qualify for **hawk-i** health insurance for their children. With **hawk-i**, employees' children are eligible for the low-cost insurance, even if they are offered employer based insurance, as long as they meet **hawk-i** income guidelines. The Isle of Capri Human Resources Manager expressed enthusiastic interest in **hawk-i** program information, taking program fact sheets to pass along to Isle employees.

HIV Prevention Message Shared at St. Ambrose University

Staff attended a joint meeting of the St. Ambrose University (SAU) Promoting Respect in Sexual Minorities (PRISM) student group and the cast members from the upcoming musical "Cabaret" at SAU. Information about biomedical interventions for HIV prevention (pre-exposure prophylaxis/PrEP; post exposure prophylaxis/PEP/NPEP; and treatment as prevention/TasP.) was shared. Students had an opportunity to ask questions and discuss their impressions/knowledge of biomedical interventions. Students also received referral cards for PrEP and the SCHD walk-in clinic.

Children's Dental Health Month Education Provided at QC Montessori School

Staff provided oral health education to five classrooms at the QC Montessori School. The school is comprised of one toddler room (2-3 years), two preschool-K classrooms (3-6 years), and one early elementary classroom (6-8 years). The Director, Liz Bouslough, had reached out in January as they wanted to plan a series of events and lessons for February's Children's Dental Health Month. In addition to the oral health education, each child was provided with a bag of oral health supplies, activities, and program informational brochures.

Health on the Hill Event in Washington, D.C.

Staff, along with staff and board members from NACCHO, participated in Health on the Hill. Our staff member met with staff members from Dave Loebsack, Senator Chuck Grassley, and Senator Joni Ernst's offices to educate them about our local health department, the top needs identified in our Community Health Needs Assessment, and to discuss the importance of federal and state funds for our community and the various programs and services that Scott County Health Department provides.

Augustana College Sexual Health Fair

Members of the STD Team attended a Sexual Health Fair hosted by Augustana College. Staff provided information about SCHD clinical services, STD/HIV/HCV prevention, PrEP for HIV prevention; distributed condoms; and tested attendees' knowledge of STDs with the STD roulette wheel.

Public Health Day on the Hill

Staff attended Public Health Day on the Hill and met with Representative Thede (Davenport), Gerd Clabaugh (IDPH Director), Dr. Pentella (Acting Director of State Hygienic Lab), Dan McMillan (University of Iowa College of Public Health), Dave Koch (Director of Johnson County Health Department), and Jeneane Moody (Executive Director, Iowa Public Health Association). Topics discussed were raw milk, food license fees, water quality, and proposed de-appropriations to IDPH.

Born Learning Resource Fair

Staff attended the first United Way Born Learning resource fair at Hayes Elementary School. Families were invited to attend to learn about the Born Learning Program and meet with other community agencies that provide services for children birth through age 5. Information about lead testing, immunizations, I-Smile™, and *Care for Kids* was shared with families.

Quad Cities HEARTSafe Coalition Launches Website

The Quad Cities HEARTSafe Coalition (QCHC) launched a [webpage](#) on the Scott County Health Department website in February 2018. The QCHC webpage provides a basic overview of cardiac arrest, hands-only CPR steps, information to schedule a free training, and stakeholder overview.

Mobilize Community Partnerships

Program Materials Provided to Local Health Care Providers

Staff provided toothbrushes and *hawk-i*, I-Smile™, and *Care for Kids* program materials to Genesis Family Medical Center in Davenport and UnityPoint Obstetrics and Gynecology Clinic in Bettendorf. Genesis Family Medical Center staff called to request the toothbrushes as they are providing them to patients who have positive strep throat diagnoses to help minimize re-infection and the spread of the illness. UnityPoint is providing toothbrushes to families for their children, especially infant sized toothbrushes for expectant mothers.

I-Smile™ Silver Overview Provided

Staff met with Genesis Accountable Care Organization Director, Tia Sellevold; Nurse Coordinator, Andrea Eggers, and two medical assistants to introduce the I-Smile™ Silver program and educate on the oral/systemic health link. There is a desire to refer their patients to I-Smile™ Silver for needed dental care. Staff also met with the Genesis Diabetes Nurse Coordinator to engage a referral partnership. Staff left Healthy Senior Smile brochures, as well as American Dental Association brochures on diabetes and oral health, with the nurse coordinator.

Food Rescue Partnership is a Regional Winner

The U.S. Environmental Protection Agency (EPA) announced the winners of the 2017 Food Recovery Challenge Regional Awards, and the Food Rescue Partnership (FRP) is proud to share that the coalition is one of the Region 7 awardees! Aside from being among the great company of other awardees implementing amazing initiatives towards food waste diversion and getting food to those in need, FRP has something that makes it unique among the others – it is the only bi-state winner and stretches through two EPA regions (5 and 7). Currently, EPA plans on hosting an awards ceremony for Iowa winners during the upcoming Midwest Food Recovery Summit in Des Moines in September 2018.

Outreach to School Districts

Staff has been completing outreach to Scott County school districts regarding *hawk-i* and the other CAH programs, focusing also on encouraging school nurses to become qualified entities (QEs) that are certified to provide presumptive eligibility Medicaid application services for students and families. So far, the Davenport Community School District (DCSD) has confirmed that they will be training six new nurses to be QEs. Outreach to school districts will continue into the spring, with an additional meeting already scheduled with North Scott Community School District (NSCSD) staff in early March 2018.

Maternal, Child, and Adolescent Health Staff Learn About Home Visiting Programs

Our Maternal, Child, and Adolescent Health (MCAH) staff met with Michele Cullen, Manager of the Genesis Visiting Nurse Association (VNA) Nurse Family Partnership, and Julie Gagne, Lutheran Services in Iowa (LSI) Family Intake Assessment Worker, to discuss the home visiting programs available to Scott County residents through their agencies. SCHD staff also provided an overview of MCAH programs and services. Additional discussion focused on possible ways to increase client referrals between agencies, including: scheduling times for SCHD MCAH staff to present program information to VNA and LSI staff; providing VNA and LSI program info to MCAH families during informing and care coordination services; and including MCAH program materials in packets given to families in the local hospital birthing centers.

Training for Quad Cities Harm Reduction Volunteers

Staff worked with Kathryn Edel of Johnson County Public Health and Kim Brown of Quad Cities Harm Reduction (QCHR) to schedule HIV/hepatitis C (HCV) counseling, testing and referral (CTR) training for QCHR volunteers. Completing the training will allow for QCHR volunteers to provide HIV and HCV testing to eligible clients they encounter during street outreach.

Participants learned background information on HIV and HCV in Iowa, the basics of providing HIV/HCV CTR services, quality assurance, reporting, and the procedures for conducting and interpreting rapid antibody tests for HIV/HCV. Volunteers will be observed by SCHD Outreach staff during their first use of the tests in the field per IDPH instructions.

Exploration of Service Enhancement in Des Moines and Clinton Counties

Staff met with Des Moines County Public Health staff in Burlington in person, and by phone with Joanne Hermiston of Women's Health Services in Clinton to discuss possible ways our department may enhance the delivery and promotion of HIV/hepatitis C testing services and the distribution of condoms in Clinton and Des Moines counties. The 2018 HIV/Viral Hepatitis Integrated Services Grant included a directive to expand testing and prevention services into the additional counties of Clinton, Des Moines, and Muscatine. Some clarification of SCHD's role in these counties is still needed from IDPH, so outreach activities will begin slowly.

Crash Awareness and Roadway Safety Group Focuses on Driving Fatalities

Staff attended the Crash Awareness and Roadway Safety (CARS) meeting focused on the number driving fatalities that have occurred this year in Iowa. To date (1/17/2018), six deaths occurred while belted, three deaths involved unbelted individuals, and seven deaths involved individuals that could not be placed into either category on scene. A quarter of these deaths involved some form of driver impairment (alcohol or drugs). Part of this meeting was spent addressing local initiatives being established to lower the fatality statistics being seen in Iowa.

Davenport Community School District Poverty Taskforce

Staff attended the February 2018 Davenport Community School District (DCSD) Poverty Taskforce Committee meeting. Discussion topics of note included:

- The City of Davenport is working on urban homesteading by building houses to be mortgaged to income eligible applicants in the Madison Elementary School area;
- The City of Davenport has allotted \$200,000 for "urban revitalization" projects in the next fiscal year (specific projects are still being determined at this time) and plans to partner with grassroots organizations (like the 180 Zone) to flip some of the salvageable houses that are on a list of properties to be demolished, and may use DCSD students that are learning skilled trades to complete some of the home repair work;
- DCSD is working to promote neighborhood togetherness in the Madison Elementary area by putting together community meetings and a neighborhood cleanup in April 2018 (this has been successful in the Jefferson Elementary school area);
- The JB Young Opportunity Center food pantry is doing well and has been able to provide food assistance to an additional 20 families from Madison school;
- DCSD continues to develop transportation services to increase school attendance, especially for those impacted by the barriers of poverty;
- DCSD school staff are working to implement "culturally relevant" pedagogy in the classroom, so that they are better able to address poverty related barriers for their students;

- DCSD is continuing to pilot their “Opportunity for All” program that allows for financial assistance to families who cannot afford some of the out-of-pocket costs required for their children to participate in educational and extra-curricular activities.

Incident Management Team Reconvenes

Staff attended the Incident Management Team (IMT) meeting on January 23, 2018. This was the first meeting where the full team has met in some time. The meeting focused on the direction of the IMT group. Originally, this group was established to create a local group that could step in and fill incident command system functions that were beyond the scope of a normal agency response. Over the years, this group has turned into a planning group and lost some of its ability to fill those command roles. The IMT decided that continuing the planning role is important, but the group should also focus on creating a cadre of deployable personnel.

Refugee Health Committee

Staff attended the February 2018 Refugee Health Committee meeting led by Amy Rowell, Director of World Relief. Local community agencies provided updates regarding health related issues, programs and services that may be important or helpful when working with refugee clients. Staff shared how the SCHED CAH programs could be of assistance in connecting to health care, health insurance and community resources in the local area.

World Relief reported that the number of refugees that they are serving has reduced significantly. They are hoping to assist a minimum of 165 refugees in their current fiscal year (September 2017-August 2018), but have only had 19 new clients so far. Due to the reduction in client numbers, World Relief staff are trying to develop other programs and services that they can offer to their current clients including: a food pantry that offers international foods that are more familiar to their client population; health education classes provided by staff from The Project that focus on topics like tuberculosis and hepatitis, as well as free testing services; and other educational opportunities like cooking and knitting classes that act as fun activities that offer a sense of community for refugees new to the area.

Quad Cities Emergency Planning Committee

Staff and I attended the January Quad Cities Emergency Planning Committee (QCEPC) meeting. This meeting detailed the preparedness activities going on in the area and the upcoming trainings that are being sponsored in the county. The group also discussed the importance of using the community training calendar to assure preparedness efforts are not being duplicated, or held on days that conflict with other trainings or exercises.

Exploration of Partnership with Iowa State University Extension Office

Staff met with Gayle Francione from Iowa State University (ISU) Extension Office regarding ISU Extension’s Buy-Eat-Live Healthy Program. This meeting was an opportunity to learn about the program and how it is administered. ISU Extension provides lessons on how to cook healthy and stay active for those families that meet WIC requirements. As an outcome of this meeting, staff will reach out to families of children on the department’s lead caseload who do not meet

IDPH requirements for a nutritional referral to determine if there is an interest in attending a class focused on nutritional and physical activity led by Ms. Francione.

Information Sharing with United Healthcare

Staff met with UnitedHealthcare (UHC) Community Plan Community Outreach Specialists Brianne Muhlenbruck and Linnea Berg. SCHED staff reviewed the available MCAH (*Care for Kids*, I-Smile™ and *hawk-i*) and I-Smile™ Silver programs. SCHED staff members received updated UHC services information, in particular related to the expansion of the Healthy First Steps program that is offered to pregnant women (especially those with high risk pregnancies). The program works to connect members to case management and existing community services, as well as collects birth data tied to the member's county of residence with the goal of identifying county level health needs and trends.

Meetings Attended by Staff-January

5A Preparedness Coalition
Be Healthy QC Coalition
Bi-State Regional Trails Committee
CARS
City of Bettendorf Wellness Committee
Clinical Review/Provider Panel
COAD
Community Health Assessment Steering Committee
Community Health Care, Inc. Provider Outreach
Community Organizations Active in Disaster Executive Committee
Emergency Support Functions (ESF)
Food Rescue Partnership
Food Rescue Partnership Board
Genesis Family Medical Center
IMT Team
Iowa HIV/HCV Community Planning Group Orientation
Iowa HIV/HCV/ Community Planning Group
Iowa Public Health Association Advocacy Committee
I-Smile™ Coordinator Regional Meeting
Julie Gagne, LSI and Michelle Cullen, Genesis VNA Nurse Family Partnership
Katie McBurney and Tracy Rodgers, IDPH
Lifelong Smiles Education and Outreach Committee
Live Lead Free QC Coalition (LLFQC)
Mark Orwig, Softactics
MCAH Region 6
Michael Kline, Princeton Park Board
Michelle Cullen, Genesis VNA Nurse Family Partnership
National Environmental Health Association (NEHA) Food Policy Statement Workgroup
NEHA Food Safety Workgroup

NEMS-V Assessment at Bettendorf City Hall
Priority Dispatch
Public Health Day on the Hill
Public Information Officer Network
QCEPC
Quad Cities Alliance for Immigrants and Refugees
Quad Cities HEARTSafe Coalition
Quad Cities HEARTSafe Coalition Leadership
Quad Cities Regional Disaster Readiness Conference Planning Committee (2)
Quad City Elderly Consortium
Quad City Youth Conference
Regional Public Health Administrators
River Action
Safeguard Iowa Partnership Exercise Design Committee
Sarah Watts, IDPH (2)
Scott County Emergency Medical Services Association/Scott County Fire Chiefs
Scott County Family Y Child Care and Family Services Advisory Board
Scott County Health Benefits Team Task Force
Senior Star at Elmore Place Wellness Committee
Southeast Iowa EMS Association
Tobacco-Free QC Community Education Workgroup
Tom Bowman and Nicole Johnson, Community Health Care, Inc.

Meetings Attended by Staff-February

5A Executive Committee
5A Preparedness Coalition
Bettendorf State of the City Address
Bettendorf Wellness Committee
Brienne Muhlenbruck and Linnea Berg, UnitedHealthcare Community Plan
CARS
Clinical Review/Provider Panel
COAD Volunteer Management Subcommittee
Community Health Assessment Steering Committee
Community Healthcare, Inc. Provider Outreach
Davenport Community School District Poverty Taskforce Committee
Early Childhood Behavioral Health
Emergency Response Guide
Food Rescue Partnership
Hyder Chowdhry, Legislative Assistant for Senator Joni Ernst
Injury and Violence Prevention Workgroup
I-Smile™ Silver Quarterly
Karen Summar, Health Policy Director for Senator Chuck Grassley
Katie Murray, Staff Assistant for Dave Loeb sack

Lifelong Smiles Coalition
LLFQC
NACCHO Performance Improvement Workgroup (2)
Priority Dispatch
Quad Cities Bicycle Club
Quad Cities Earth Coalition
Quad Cities HEARTSafe Coalition
Quad Cities Minority Health Conference Committee
Quad Cities Queer Committee
Quad Cities Regional Disaster Readiness Conference Planning Committee (2)
Quad Cities River Bandits
Quad City Dad's
Quad City Elderly Consortium
Quad City Montessori School
Refugee Health Committee (led by World Relief)
River Bend Foodbank
Sarah Watts, Iowa Department of Public Health
School Nurse Preparedness Planning
Scott County Kids School Health Committee
St. Ambrose University PRISM
Tobacco-Free QC Coalition
Tobacco-Free QC Community Education Workgroup

Attached are reports from our database on education the Department provided to the community, education the Department provided to service providers, media inquiries and press releases/conferences. (Attachment 1)



Education provided between January 1, 2018 and February 28, 2018

Education To:	Presentation Date	Total Audience	Requesting Organization	Description
Community				
	1/9/2018	17	Augustana College	Food Rescue Partnership overview to Augustana College GIS students
	1/9/2018	5	River Action	Quad Cities Area HEARTSafe Coalition overview and Hands-Only CPR training
	1/11/2018	8	Genesis Health Systems	presentation at the Genesis diabetes support group.
	1/17/2018	10	Safer Foundation	STD education
	1/23/2018	17	St. Ambrose University	Food Rescue Partnership presentation to St. Ambrose University Strategic Campaigns class

<i>Education To:</i>	<i>Presentation Date</i>	<i>Total Audience</i>	<i>Requesting Organization</i>	<i>Description</i>
	1/25/2018	9	United Way of the Quad Cities Area	Request to have a table display at United Way's Born Learning Resource night at Hayes Elementary School. They would like to see information about immunizations and services offered for children birth to age 5. This is the first event of its kind to support their Born Learning classes and is for families with young children.
	1/27/2018	75	Scott County Kids	1st Annual Childhood Behavioral Health Resource Fair
	2/1/2018	9	Juvenile Detention Center	STD education for JDC residents
	2/7/2018	8	Safer Foundation	Tobacco Presentation
	2/21/2018	69	QC Montessori School	Oral health education for prek and early childhood classrooms

<i>Education To:</i>	<i>Presentation Date</i>	<i>Total Audience</i>	<i>Requesting Organization</i>	<i>Description</i>
	2/23/2018	50	Isle of Capri Wellness Center	Isle of Capri Onsite-Site Occupational Health Nurse requested representatives from local health-related agencies and service providers attend a health fair for Isle of Capri employees.
	2/23/2018	6	Skip a Long	Skip a Long wanting to reschedule asthma training that was cancelled in December due to weather.
<i>Service Providers</i>				
	1/2/2018	1	FSS	hearing conservation
	1/3/2018	1	JDC	BBP
	1/3/2018	2	JDC	TB
	1/3/2018	1	JDC	TB

<i>Education To:</i>	<i>Presentation Date</i>	<i>Total Audience</i>	<i>Requesting Organization</i>	<i>Description</i>
	1/3/2018	2	JDC	BBP
	1/23/2018	2	Assumption HS	Medication Administration Training
	1/24/2018	4	JFK Elementary School	Medication Administration Training
	1/24/2018	15	Scott Community College	Quitline Iowa Ask, Advice and Refer and tobacco presentation to Dental students.
	1/25/2018	28	Genesis Family Medical Center	Overview of Health Department services and STD information.
	1/31/2018	20	Child Care Resource and Referral	3rd quarter training for CCR&R-will provide Medication Administration training for child care providers.



Media Inquiries between January 1, 2018 and February 28, 2018

<i>Request Date</i>	<i>Nature of Request</i>	<i>Request From</i>	<i>Newspaper</i>	<i>Radio</i>	<i>Television</i>
1/8/2018	Influenza	Television			KWQC-TV6
1/9/2018	Communicable Diseases	Television			WQAD-TV8
1/9/2018	Medical Examiner	Newspaper	Quad City Times		
1/9/2018	Medical Examiner	Television			WHBF-TV4
1/10/2018	Influenza	Newspaper	Quad City Times		
1/10/2018	Hepatitis	Television			WQAD-TV8
1/10/2018	Influenza	Newspaper	Rock Island Dispatch		
1/10/2018	Other	Television			WQAD-TV8
1/11/2018	Influenza	Television			KWQC-TV6
1/11/2018	Influenza	Newspaper	Rock Island Dispatch		
1/12/2018	Influenza	Radio		WVIK Augustana	
1/17/2018	Other	Newspaper	Other		
1/23/2018	Hotel-Motel	Television			KWQC-TV6
1/24/2018	Medical Examiner	Television			WQAD-TV8
1/26/2018	Influenza	Television			WHBF-TV4
1/30/2018	Medical Examiner	Television			WHBF-TV4
1/30/2018	Other	Television			WHBF-TV4

<i>Request Date</i>	<i>Nature of Request</i>	<i>Request From</i>	<i>Newspaper</i>	<i>Radio</i>	<i>Television</i>
2/22/2018	HIV-STDs	Television			KWQC-TV6
