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ACTIVITY: Services to Poor

PROGRAM: Community Services Administration (17A)

ORGANIZATION: Community Services

PROGRAM MISSION: To provide administration of the department, including administration of the Scott County Management Plan for MH/DD Services, the Veteran Services program, the General Relief program, the Substance Abuse programs, and other social services and institutions.

PROGRAM OBJECTIVES:

1. To maintain administrative costs at 2% or less off department budget.

PERFORMANCE INDICATORS	2003-04 ACTUAL	2004-05 PROJECTED	2005-06 REQUESTED	2005-06 ADOPTED
DEMAND				
Authorized personnel (FTE's)	13.00	12.50	12.50	12.50
Liaison activities requested	234	230	230	230
3. Appeals/reviews requested	1	4	4	4
4. Number of authorized agencies	5	5	5	5
5. Total departmental budget	\$6,780,586	\$7,537,784	\$7,776,506	\$7,776,506
WORKLOAD				
Percent of time spent on administration	45%	45%	45%	45%
Percent of time spent on program management	25%	25%	25%	25%
Percent of time spent on special projects	15%	15%	15%	15%
Percent of time spent on authorized agencies	15%	15%	15%	15%
PRODUCTIVITY				
Administration cost as a percent of departmental budget	1.30%	2.00%	2.00%	2.00%
EFFECTIVENESS	2001	4000/		100
Program performance budget objectives accomplished	88%	100%	100%	100

ANALYSIS:

FY06 appropriations for the total department are approved to increase 3.6% over current budgeted levels. Non-salary costs are approved to increase 3.4% over current budgeted levels for the total department. Revenues are approved to increase 9.9% over current budgeted amounts for the total department.

For this program, non-salary costs are approved to decrease 14.5% from current budgeted amounts. This is due to a reduction in travel for the director. It is expected that with a new director in the position, the amount of travel to Des Moines for statewide policy issues will decrease slightly in the upcoming year.

This costs of administration in this program are attributed to both the special services MH/DD fund and to the general fund based on the ratio of expenditures for the department.

PPB indicators are presented with requested levels generally consistent with the FY05

projected levels and the FY04 actuals.

Funding is approved at the requested level of \$109,139.

FINANCIAL & AUTHORIZED POSITIONS SUMMARY PROGRAM: Community Services Admin (17A)	2003-04 ACTUAL	2004-05	2004-05	2005-06 REQUESTED	2005-06 ADOPTED
AUTHORIZED POSITIONS:	ACTUAL	BODGET	PROJECTED	REQUESTED	ADOFTED
725-A Community Services Director	1.00	1.00	1.00	1.00	1.00
TOTAL POSITIONS	1.00	1.00	1.00	1.00	1.00
REVENUE SUMMARY:					
Miscellaneous	\$52	\$0	\$0	\$0	\$0
TOTAL REVENUES	\$52	\$0	\$0	\$0	\$0
APPROPRIATION SUMMARY:					
Personal Services	\$79,809	\$100,796	\$101,104	\$104,564	\$104,564
Expenses	3,902	4,950	4,275	4,275	4,275
Supplies	183	400	300	300	300
TOTAL APPROPRIATIONS	\$83,894	\$106,146	\$105,679	\$109,139	\$109,139

ACTIVITY: Services to Poor

PROGRAM: General Assist/Other Social Services (17B)

ORGANIZATION: Community Services

PROGRAM MISSION: To provide financial assistance in meeting basic needs to Scott County residents.

PROGRAM OBJECTIVES:

- 1. To provide 100 community referrals.
- 2. To conduct 6,500 or more client interviews.

PERFORMANCE INDICATORS	2003-04 ACTUAL	2004-05 PROJECTED	2005-06 REQUESTED	2005-06 ADOPTED
DEMAND				
Applications for assistance	7,822	7,800	7,800	7,800
2. Population below 100% of poverty	17,914	17,914	17,914	17,914
WORKLOAD				
Applications approved	4,133	3,800	3,800	3,800
2. Referrals issued	535	100	100	100
Interviews conducted	6,894	7,000	7,000	7,000
4. Clients in work program	146	135	135	135
Total client hours worked	17,706	16,250	16,250	16,250
PRODUCTIVITY				
Average assistance granted	\$124.88	\$135.65	\$135.65	\$135.65
EFFECTIVENESS				
Percent of applications approved	53%	50%	50%	50%

ANALYSIS:

For this program, non-salary costs are approved to increase 8.1% over current budgeted amounts. This is in the expense area and is related to continued increased costs of rental assistance. Rental assistance is the primary assistance provided through this program and applications have continued to increase. It appears that during FY05 the expenditures required for this assistance will exceed the budget level. The department has requested funding for FY06 at the projected FY05 expenditure level.

Expenditure levels for other types of assistance are being requested at the FY05 budget level or reduced slightly. Burial is the most expensive type of assistance and expenditures are unpredictable. Previously, the Board had provided an inflationary cost increase to funeral homes. At the last budget cycle, the Board did not provide an inflationary increase due to the increase required for purchasing grave liners for the new county

graves. The level of payment provided by Scott County for burial continues to be one of the highest in the state. This budget request does not include re-institution of the inflationary cost increase. The Board should consider as a budget issue the provision of an inflationary cost adjustment and consideration of a other specific cost limitations.

The Board should consider as a budget issue the General Relief funding levels and certain changes in eligibility.

Funding is approved at the requested level of \$728,403.

FINANCIAL & AUTHORIZED POSITIONS SUMMARY	2003-04	2004-05	2004-05	2005-06	2005-06
PROGRAM: General Assist/Other Services (17B)	ACTUAL	BUDGET	PROJECTED	REQUESTED	ADOPTED
AUTHORIZED POSITIONS:					
430-A Case Aide Supervisor	1.00	1.00	1.00	1.00	1.00
298-A Veteran's Affairs Director/Case Aide	0.10	0.10	0.10	0.10	0.10
271-C Office Manager	0.90	0.90	0.90	0.90	0.90
252-C Case Aide	3.00	2.50	2.50	2.50	2.50
162-C Clerk III/Secretary	0.90	0.90	0.90	0.90	0.90
141-C Clerk II/Receptionist	1.40	1.40	1.40	1.40	1.40
TOTAL POSITIONS	7.30	6.80	6.80	6.80	6.80
REVENUE SUMMARY: Fees and Charges Miscellaneous	\$3,124 61,221	\$3,000 50,000	\$3,000 70,000	\$3,000 50,000	\$3,000 50,000
TOTAL REVENUES	\$64,345	\$53,000	\$73,000	\$53,000	\$53,000
APPROPRIATION SUMMARY:					
Personal Services	\$178,092	\$219,736	\$193,639	\$204,968	\$204,968
Equipment	749	1,500	1,500	2,500	2,500
Expenses	522,534	479,135	517,435	517,435	517,435
Supplies	2,046	3,625	3,375	3,500	3,500
TOTAL APPROPRIATIONS	\$703,421	\$703,996	\$715,949	\$728,403	\$728,403

SERVICE AREA: Physical Health & Social Services	PROGRAM: Veteran Services (17D)
ACTIVITY: Services to Military Veterans	ORGANIZATION: Community Servi

PROGRAM MISSION: To provide financial assistance in meeting basic needs to Scott County war time veterans and their families and provide technical assistance in applying for federal veterans benefits.

ices

PROGRAM OBJECTIVES:

- 1. To provide 200 or more welfare interviews.
- 2. To provide 1,000 or more veteran service interviews.

PERFORMANCE INDICATORS	2003-04 ACTUAL	2004-05 PROJECTED	2005-06 REQUESTED	2005-06 ADOPTED
DEMAND				
Eligible population	16,818	16,818	16,818	16,818
Requests for veteran services	1,026	1,000	1,000	1,000
Estimated population below poverty	2,008	2,008	2,008	2,008
Applications for welfare assistance	279	200	200	200
WORKLOAD				
Welfare assistance interviews	280	200	200	200
Number of welfare cases assisted	138	100	100	100
3. Veterans services interviews	611	600	600	600
PRODUCTIVITY 1. Cost/per case assisted	\$620.18	\$1,142.60	\$1,160.23	\$1,160.23
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EFFECTIVENESS				
Percent of welfare requests assisted	50%	50%	50%	50%
Total amount approved for compensations and pensions	\$685,499	\$350,000	\$350,000	\$350,000

ANALYSIS:

For this program, non-salary costs are approved to decrease 15.3% from current budgeted amounts. This is primarily attributable to FY06 requested levels for rental assistance and burials being reduced from the current budgeted levels. The rental assistance has been reduced due to the success the Veterans Director has had in moving persons from county assistance to receipt of federal benefits. This success has reduced the caseload for welfare services and reduced the assistance levels. The burial assistance is an extremely unpredictable expenditure. However, the department is requesting a slight reduction due to the most recent experiences.

The PPB indicators show that the number of applications for welfare assistance (D.4) are down during the current year and are expected to stay at that lower level in FY06. The requests for veterans services (D.2) are expected to continue at the high level

experienced in FY04. The amount approved for compensation and pensions ((E.3) reached a very high level for FY04. The level for FY05 projected and FY06 requested is reduced from that level, but continues at a high level based on first quarter FY05 experience.

Funding is approved at the requested level of \$116,023.

FINANCIAL & AUTHORIZED POSITIONS SUMMARY PROGRAM: Veteran Services (17D)	2003-04 ACTUAL	2004-05 BUDGET	2004-05 PROJECTED	2005-06 REQUESTED	2005-06 ADOPTED
AUTHORIZED POSITIONS:					
298-A Veteran's Affairs Director/Case Aide	0.90	0.90	0.90	0.90	0.90
TOTAL POSITIONS	0.90	0.90	0.90	0.90	0.90
REVENUE SUMMARY:					
Miscellaneous	\$6,050	\$2,500	\$1,500	\$1,500	\$1,500
TOTAL REVENUES	\$6,050	\$2,500	\$1,500	\$1,500	\$1,500
APPROPRIATION SUMMARY:					
Personal Services	\$50,677	\$51,781	\$52,235	\$53,998	\$53,998
Equipment	-	250	250	250	250
Expenses	36,952	71,225	60,875	60,875	60,875
Supplies	34	1,750	900	900	900
TOTAL APPROPRIATIONS	\$87,663	\$125,006	\$114,260	\$116,023	\$116,023

ACTIVITY: Physical Health Services

th Services ORGANIZATION: Health Department

PROGRAM: Health Administration (20R)

PROGRAM MISSION: Evaluate effectiveness, accessibility of present and population-based health services.

PROGRAM OBJECTIVES:

- 1. 80% of program budget indicator objectives will be accomplished.
- 2. 100% of program evaluations will be completed.
- 3. 100% of customer surveys will be completed.

PERFORMANCE INDICATORS	2003-04	2004-05	2005-06	2005-06
DEMAND	ACTUAL	BUDGET	PROJECTED	ADOPTED
	N/A	14	14	1.1
Number of program budget indicator objectives		• •	• •	14
Number of program evaluations Number of program evaluations	N/A	3	3	3
Number of customer surveys	N/A	3	3	3
4. Department Budget	\$3,837,811	\$4,030,883	\$4,863,256	\$4,863,256
WORKLOAD				
Number of program budget indicator objectives completed	N/A	14	14	14
Number of program evaluations completed	N/A	3	3	3
Number of customer surveys completed	N/A	3	3	3
PRODUCTIVITY				
Cost/program budget indicator objective	N/A	\$4,126.00	\$4,126.00	\$4,126.00
Cost/program evaluation	N/A	\$2,387.17	\$2,387.17	\$2,387.17
Cost/customer survey	N/A	\$835.22	\$835.22	\$835.22
EFFECTIVENESS				
Percent of program budget indicator objectives completed	N/A	80%	80%	80%
Percent of program evaluations completed	N/A	100%	100%	100%
Percent of customer surveys completed	N/A	100%	100%	100%

ANALYSIS:

Total FY06 appropriations for the total department are approved to increase 20.6% over current budgeted levels. Net of the transfer of the Public Health Nursing and Home Care Program (previously an authorized agency through VNA), increased medical examiner program costs, and the increased jail health program costs with two additional nurses as recommended by CJAAC total net appropriations would be increasing 4.4% over current budgeted levels for the total department. Revenues are approved to increase 22.4% over current budgeted amounts for the total department but that includes state and local dollars that previously were a part of other county cost centers.

For this program, as with the other four health department programs new cost centers have been developed which makes it difficult to state that non-salary costs in various line items have increased or decreased.

Organizational change requests for the department are as follows: based on CJAAC recommendations for the jail to move toward 24/7 nursing coverage in the jail another two nursing positions are requested.

The primary reasons for revenue changes from current budget levels are: 1) state public health nursing and homemaker-home health aide dollars along with county dollars now flow through the health department budget. This amounts to approximately \$479,311. Traditionally these dollars have always gone through Genesis VNA and it is our intent to go out on an RFP for the FY06 appropriation.

The primary reasons for appropriation changes from current budget levels are: 1) the inclusion of the above mentioned public health nursing and homecare state and county dollars; 2) Increased medical examiner fee reimbursement and autopsy fees.

Several PPB Indicators are highlighted as follows: all new indicators have been

developed for health department programs. The purpose of the health administration indicators is to better reflect the accomplishment of health department objectives, program evaluations and customer surveys.

FINANCIAL & AUTHORIZED POSITIONS SUMMARY	2003-04	2004-05	2004-05	2005-06	2005-06
PROGRAM: Administration (20R)	ACTUAL	BUDGET	PROJECTED	REQUESTED	ADOPTED
AUTHORIZED POSITIONS:					
571-A Deputy Director	-	1.00	1.00	1.00	1.00
571-A Deputy Director	-	1.00	1.00	1.00	1.00
298-A Administrative Office Manager	-	1.00	1.00	1.00	1.00
162-A Resource Specialist	-	2.00	2.00	2.00	2.00
141-A Resource Assistant	-	2.60	2.60	2.60	2.60
TOTAL POSITIONS	-	7.60	7.60	7.60	7.60
APPROPRIATION SUMMARY:					
Personal Services	-	\$459,952	\$479,456	\$488,741	\$488,741
Equipment	-	2,725	2,725	-	-
Expenses	-	55,120	55,120	22,015	22,015
Supplies	-	2,726	2,726	9,226	9,226
TOTAL APPROPRIATIONS	\$0	\$520,523	\$540,027	\$519,982	\$519,982

SERVICE AREA: Physical Health & Social Services PROGRAM: Clinical Services (20S)
ACTIVITY: Physical Health Services ORGANIZATION: Health Department

PROGRAM MISSION: Monitor, diagnose and investigate health problems.

PROGRAM OBJECTIVES:

- 1. Initiate communicable disease investigation on 100% of reported diseases according to Iowa Department of Public Health guidelines.
- 2. Provide needed clinical services to 90% of clients presenting at Health department clinics.
- 3. 100% of eligible county employees will receive an annual health screening.

PERFORMANCE INDICATORS	2003-04 ACTUAL	2004-05 BUDGET	2005-06 PROJECTED	2005-06 ADOPTED
DEMAND				
Number of communicable diseases reported	N/A	14,400	14,400	14,400
Number of clients requesting clinic services	N/A	7,826	7,826	7,826
Number of county employees eligible for an annual health screening	N/A	547	547	547
WORKLOAD				
Number of communicable diseases requiring investigation	N/A	200	200	200
Number of clients seen in clinics	N/A	7,826	7,207	7,207
Number of eligible county employees screened	N/A	547	547	547
PRODUCTIVITY				
Cost/communicable disease investigation	N/A	\$12.34	\$12.34	\$12.34
2. Cost/clinic seen	N/A	\$37.57	\$37.57	\$37.57
Cost/eligible employee screened	N/A	\$5.04	\$5.04	\$5.04
EFFECTIVENESS				
Percent of communicable disease investigations initiated	N/A	100%	100%	100%
Percent of client needs provided	N/A	90%	90%	90%
Percent of eligible county employees receiving a health screening	N/A	100%	100%	100%

ANALYSIS:

Revenues for this program are approved to increase 30.2% over the current budgeted amount That increase is due to the \$50,000 grant that the health department receives from Scott County Empowerment for coordinating healthcare services to area day cares through utilization of a nurse consultant.

For this program, non-salary costs are approved to remain at the same level as FY05.

Several PPB Indicators are highlighted as follows: all new indicators have been developed for the clinical services program with an emphasis on investigating communicable diseases in a timely manner, tracking the number of individuals requesting clinic services and tracking the number of county receiving health screenings.

Quality assurance of these indicators will be measured through the clinical service program objectives. This departmental program supports the County's Target Issues and

Management Agenda as follows: 1) following objectives as set out through homeland security/bio-emergency action plans; 2) HIPAA Compliance and; 3) the west nile virus action plan.

FINANCIAL & AUTHORIZED POSITIONS SUMMARY	2003-04	2004-05	2004-05	2005-06	2005-06
PROGRAM: Clinical Services (20S)	ACTUAL	BUDGET	PROJECTED	REQUESTED	ADOPTED
AUTHORIZED POSITIONS:					
417-A Clinical Services Coordinator	-	1.00	1.00	1.00	1.00
366-A Public Health Nurse	-	6.00	6.00	6.00	6.00
355-A Community Health Intervention Specialist	-	1.00	1.00	1.00	1.00
209-A Medical Assistant	-	1.00	1.00	1.00	1.00
177-A Lab Technician	-	0.75	0.75	0.75	0.75
A Interpreters	-	0.35	0.35	0.35	0.35
Z Health Services Professional	-	0.90	0.90	0.90	0.90
TOTAL POSITIONS	-	11.00	11.00	11.00	11.00
REVENUE SUMMARY: Licenses and Permits Fees and Charges Miscellaneous	- - -	\$149,330 10,000 -	\$197,330 10,000	\$194,500 11,000 2,000	\$194,500 11,000 2,000
TOTAL REVENUES	\$0	\$159,330	\$207,330	\$207,500	\$207,500
APPROPRIATION SUMMARY:					
Personal Services	-	\$632,434	\$610,176	\$647,643	\$647,643
Equipment	-	2,725	2,725	-	-
Expenses	-	103,219	103,219	104,495	104,495
Supplies	-	26,826	26,826	26,773	26,773
TOTAL APPROPRIATIONS	\$0	\$765,204	\$742,946	\$778,911	\$778,911

ACTIVITY: Physical Health Services

PROGRAM: Community Relations & Planning (20T)

ORGANIZATION: Health Department

PROGRAM MISSION: Inform, educate, and empower people about health issues

PROGRAM OBJECTIVES:

- 1. 100% education presentations to service providers will be provided.
- 2. 98% educational presentations for the community to be provided.
- 3. 95% of initial response to a media request will be within 24 hours.

PERFORMANCE INDICATORS	2003-04 ACTUAL	2004-05 BUDGET	2005-06 PROJECTED	2005-06 ADOPTED
DEMAND	ACTUAL	BODGET	PROJECTED	ADOFTED
Number of education presentations for service providers	N/A	65	65	65
Number of education presentations for the community	N/A	140	140	140
Number of media requests	N/A	159	159	159
WORKLOAD				
Number of education presentations for service providers completed	N/A	65	65	65
Number of education presentations for the community completed	N/A	140	140	140
Number of media requests responses	N/A	159	159	159
PRODUCTIVITY				
Cost/presentation to service providers	N/A	\$189.29	\$189.29	\$189.29
2 Cost/presentations to the community	N/A	\$112.73	\$112.73	\$112.73
Cost/media request response	N/A	\$16.28	\$16.28	\$16.28
EFFECTIVENESS				
Percent of education presentations to service providers	N/A	100%	100%	100%
Percent of education presentations to the community	N/A	98%	98%	98%
Percent of media requests responded to within 24 hours	N/A	95%	95%	95%

ANALYSIS:

The community relations, information and planning program supports the rest of the department with planning and grant writing activities along with providing information to the media and public. Revenues for this program are approved to increase 30% over the current budgeted amount.

The increase is due to increases in several grants. For this program, non-salary costs are approved to increase 17% over current budgeted amounts.

The primary reasons for revenue changes from current budget levels are: 1) state public health nursing and homemaker-home health aide dollars along with county dollars now flow through the health department budget. This amounts to approximately \$479,311. Traditionally these dollars have always gone through Genesis VNA and it is our intent to go out on an RFP for the FY06 appropriation and; 2) an increase in the breast and cervical grant.

The primary reasons for appropriation changes from current budget levels are: both of the above named grants are almost in their entirety subcontracted back out into the community as a reimbursable allotment.

Several PPB Indicators are highlighted as follows: all new indicators have been developed for this program with an emphasis on tracking education provided to service providers, the public and interaction with the

Budget issues identified for further Board review during the budget process are as follows: following closely, the RFP that is developed for state and county public health nursing and homecare dollars.

This departmental budget supports the County's Target Issues and Management Agenda as follows: 1) following objectives as set out through homeland security/bioemergency action plans and; 2) the west nile virus action plan.

FINANCIAL & AUTHORIZED POSITIONS SUMMARY	2003-04	2004-05	2004-05	2005-06	2005-06
PROGRAM: Community Relations & Planning (20T)	ACTUAL	BUDGET	PROJECTED	REQUESTED	ADOPTED
AUTHORIZED POSITIONS:					
417-A Community Health Coordinator	-	1.00	1.00	1.00	1.00
366-A Quality Assurance	-	1.00	1.00	1.00	1.00
355-A Community Health Consultant	-	3.00	3.00	3.00	3.00
TOTAL POSITIONS	-	5.00	5.00	5.00	5.00
REVENUE SUMMARY:					
Intergovernmental	-	\$1,011,560	\$1,345,292	\$1,378,263	\$1,378,263
Miscellaneous	-	50,640	-	-	-
TOTAL REVENUES	\$0	\$1,062,200	\$1,345,292	\$1,378,263	\$1,378,263
APPROPRIATION SUMMARY:					
Personal Services	-	\$287,470	\$257,153	\$302,886	\$302,886
Equipment	-	2,725	2,725	-	-
Expenses	-	945,961	945,961	1,443,746	1,443,746
Supplies	-	1,570	1,570	4,978	4,978
TOTAL APPROPRIATIONS	\$0	\$1,237,726	\$1,207,409	\$1,751,610	\$1,751,610

SERVICE AREA: Physical Health & Social Services PROGRAM: Environmental Health (20U)
ACTIVITY: Physical Health Services ORGANIZATION: Health Department

PROGRAM MISSION: Enforce laws and regulations that protect and ensure safety

PROGRAM OBJECTIVES:

- 1. 100% of required environmental health inspections will be completed annually
- 2. 85% of facilities/homes will be in compliance on re-inspection with lowa Codes
- 3. 100% of existing and newly identified homes of children with blood lead levels of 15 ug/dl or above will be entered into the GIS Program

PERFORMANCE INDICATORS	2003-04 ACTUAL	2004-05 BUDGET	2005-06 PROJECTED	2005-06 ADOPTED
DEMAND	AGIGAL	DODGE	1 KOOLO 1LD	ADOI 12D
Number of environmental inspections required	N/A	4,223	4,223	4,223
Number of environmental health re-inspections required	N/A	314	314	314
Number of identified lead homes	N/A	64	64	64
WORKLOAD	N1/A	4.000	4.000	4.000
Number of environmental health inspections conducted Number of environmental health re-inspections conducted	N/A N/A	4,223 314	4,223 314	4,223 314
Number of identified lead homes entered into GIS	N/A N/A	64	64	64
o. Trainber of ractioned load notices charged into old	14/74	04	04	04
PRODUCTIVITY				
Cost/environmental health inspection conducted	N/A	\$116.75	\$116.75	\$116.75
Cost/environmental health re-inspection conducted	N/A	\$116.75	\$116.75	\$116.75
Cost/data entry of lead homes	N/A	\$25.93	\$25.93	\$25.93
EFFECTIVENESS				
Percent of environmental health inspections completed	N/A	100%	100%	100%
Percent of re-inspections that are in compliance with lowa Codes	N/A	85%	85%	85%
Percent of homes entered into GIS	N/A	100%	100%	100%

ANALYSIS:

Revenues for this program are approved to increase 9.5% over current budgeted amounts primarily because of projected increases in 1) the state grants to counties for well testing and closures and; 2) increased dollars from programmatic license fees.

For this program, non-salary costs are approved to decrease 13% from current budgeted amounts primarily due to the transfer of certain dollars into other programmatic cost centers within the department.

Several PPB Indicators are highlighted as follows: all new indicators have been developed for this program with an emphasis on quality assurance as related to the tracking of environmental hazards and regulatory compliance with lowa Codes and also the entering of all pertinent environmental into GIS.

This departmental budget supports the County's Target Issues and Management Agenda as follows: 1) following environmental objectives as outlined through the homeland security/bio-emergency action plans and; 2) environmental activities as related to west nile virus

FINANCIAL & AUTHORIZED POSITIONS SUMMARY	2003-04	2004-05	2004-05	2005-06	2005-06
PROGRAM: Environmental Health (20U)	ACTUAL	BUDGET	PROJECTED	REQUESTED	ADOPTED
AUTHORIZED POSITIONS:					
417-A Environmental Health Coordinator	-	1.00	1.00	1.00	1.00
355-A Environmental Health Specialist	-	7.00	7.00	7.00	7.00
Z Environmental Health Intern	-	0.25	0.25	0.25	0.25
TOTAL POSITIONS	-	8.25	8.25	8.25	8.25
REVENUE SUMMARY:					
Intergovernmental	-	\$18,000	\$21,248	\$23,248	\$23,248
Licenses and Permits	-	228,540	228,540	244,000	244,000
Fees and Charges	-	24,850	24,850	25,000	25,000
Miscellaneous	-	-	-	5,000	5,000
TOTAL REVENUES	\$0	\$271,390	\$274,638	\$297,248	\$297,248
APPROPRIATION SUMMARY:					
Personal Services	-	\$536,607	\$535,970	\$547,439	\$547,439
Equipment	-	2,725	2,725	25,000	25,000
Expenses	-	132,188	131,963	114,992	114,992
Supplies	-	14,816	14,816	17,527	17,527
TOTAL APPROPRIATIONS	\$0	\$686,336	\$685,474	\$704,958	\$704,958

ACTIVITY: Services to Poor ORGANIZATION: Human Services

PROGRAM MISSION: The lowa Department of Human Services is a public expression of lowa's desire for a stronger community. Working cooperatively with others, the Department of Human Services meets the unique needs of individuals who are experiencing personal, economic, social or health problems. The primary responsibility of the Department is to help and empower individuals and families to become increasingly self-sufficient and productive and strive to improve the well being of all the people of the State of Iowa.

PROGRAM: Administrative Support (21A)

PROGRAM OBJECTIVES:

- 1. To process FIP/Medical applications within 30 days at 97.5%.
- 2. To process Food Stamp applications within 30 days at 98.7%.
- 3. To process Service applications within 30 days at 97.2%.

PERFORMANCE INDICATORS	2003-04	2004-05	2005-06	2005-06
I EN ONMANGE INDIGATORS	ACTUAL	PROJECTED	REQUESTED	ADOPTED
DEMAND				
Authorized personnel (FTE's)	N/A	100	100	100
2. Authorized SW 3s	N/A	16	16	16
3. Authorized SW 2s	N/A	20	20	20
4. Authorized IM2's	N/A	39	39	39
WORKLOAD				
Child/Adult assessment completed per month	N/A	170	170	170
Service intake and ongoing cases served	N/A	2,080	2,080	2,080
Income maintenance, intake and ongoing cases	N/A	14,430	14,430	14,430
PRODUCTIVITY 1. Child/Adult assessment completed per month/per worker	N/A	10.65	10.65	10.65
Service intake ongoing cases served per month/per worker	N/A N/A	10.65	10.05	10.03
Income maintenance, intake and ongoing per month/per worker	N/A	370	370	370
3. Income maintenance, intake and origoning per monthiper worker	IVA	370	370	370
EFFECTIVENESS				
Percent of FIP applications processed within 30 days	N/A	97.5%	97.5%	97.5%
2. Percent of food stamp applications processed within 30 days	N/A	98.7%	98.7%	98.7%
Percent of applications for service handled within 30 days	N/A	97.20%	97.20%	97.20%

ANALYSIS:

Total FY06 appropriations for this program are requested to increase 4% over current budgeted levels. Revenues to this program are the portion of the costs eligible for federal reimbursement and have a formulaic relationship to the expenditures.

The primary reasons for appropriation changes from the current budget levels are the request of \$1,200 in expenses to allow the Department to rent storage space for the belongings of children who are in foster care or residential care, when no family is able to store these belongings.

The department has developed new indicators with this budget request. Although the information provided is generally the same, it is believed that these indicators will be easier to follow as changes occur and give a better picture of the workload of the department. Demand indicators relate to the FTE's for the department and how those FTEs are distributed among types of positions. The

Workload indicators relate to the three different types of work done by the department. The Productivity indicators relate to the per worker caseload for each of the different type of services and the Effectiveness indicators relate to the percentage of applications of the various types which are completed within 30 days.

The department is requesting an increase of 4% over the current budget level. The primary factor in this increase is the request to rent storage space. Funding is approved at the requested level of \$69,163, contingent on Facility and Support Services recommendation on the space rental request.

FINANCIAL & AUTHORIZED POSITIONS SUMMARY	2003-04	2004-05	2004-05	2005-06	2005-06
PROGRAM: Administrative Support (21A)	ACTUAL	BUDGET	PROJECTED	REQUESTED	ADOPTED
REVENUE SUMMARY:					
Intergovernmental	\$21,873	\$20,075	\$30,000	\$30,584	\$30,584
Miscellaneous	5,000	-	-	-	-
TOTAL REVENUES	\$26,873	\$20,075	\$30,000	\$30,584	\$30,584
APPROPRIATION SUMMARY:					
Equipment	\$2,353	\$3,776	\$3,776	\$4,035	\$4,035
Expenses	19,673	22,028	20,655	23,743	23,743
Supplies	44,087	40,704	39,719	41,385	41,385
TOTAL APPROPRIATIONS	\$66,113	\$66,508	\$64,150	\$69,163	\$69,163

PROGRAM: Outreach to Older Persons (39A)
ORGANIZATION: Center for Active Seniors, Inc.

PROGRAM MISSION: To assist Scott County senior citizens in maintaining independent living by: A) completing comprehensive assessments to determine individual needs; B) referrals to local, state and federal programs and services; C) providing assistance with completion of forms/applications for programs and benefits; and D implementation and monitoring of programs and services for client.

PROGRAM OBJECTIVES:

- 1. To make 11,259 collateral contacts.
- 2. To service 215 people per FTE.
- 3. To keep costs per contact under \$23.89.

PERFORMANCE INDICATORS	2003-04 ACTUAL	2004-05 PROJECTED	2005-06 REQUESTED	2005-06 ADOPTED
DEMAND				
Referrals to program	936	936	983	983
WORKLOAD				
Contacts - individual client	8,324	8,400	8,740	8,740
Group Presentations	87	87	130	130
3. Collateral contacts	10,723	10,723	11,259	11,259
Unduplicated number of persons served on individual basis	1,538	1,600	1,615	1,615
5. Unduplicated number of persons served in Central City	336	300	350	350
PRODUCTIVITY				
Cost per contact	\$23.77	\$24.68	\$23.89	\$23.89
EFFECTIVENESS				
Number of persons served per FTE (individual)	206	213	215	215
Contacts per individual person served	12.4	12.0	12.4	12.4
Staff costs as a percent of program costs	79%	80%	76%	76%
Number of clients served in Case Management Program	195	195	195	195

ANALYSIS:

FY06 appropriations for the total agency are expected to increase 4.1% over current budgeted levels. Personal services are expected to increase 1.7% over current budgeted levels for the total agency. Primary increases are in the expense items which are expected to increase 15.2% for the total agency. This can be generally attributed to requested increases in health insurance, utilities, and program supplies. Revenues are expected to increase 5.9% over current budgeted amounts for the total agency.

The agency is in the midst of a capital campaign with building expansion to begin in the later part of the current fiscal year. Most of the construction will occur in FY06. The agency indicates that they have a capital goal of \$3 million and currently have raised \$1.6 million. The agency has presented this budget with some of the increased costs of operating with the expansion included.

Total appropriations for the Outreach budget is expected to increase 1.2% and decrease 0.3% in revenues. The primary reasons for revenue changes from current budget levels are decreases in the United Way and CDBG funding levels which had been projected.

The primary reasons for appropriation changes from current budget levels are increases in the expense areas for health insurance, utilities and program supplies.

Several PPB Indicators are highlighted as follows: (W.2) group presentations is being increased in the FY06 requested by 49% over the current FY05 projected level. The agency is also increasing the individual contacts (W.1) by 4% over the current year's projected levels.

The agency has requested an increase of 5% in the Scott County contribution. Funding is approved at an inflationary increase of 3% which results in an approved funding level of \$103,235.

FINANCIAL & AUTHORIZED POSITIONS SUMMARY	2003-04	2004-05	2004-05	2005-06	2005-06
PROGRAM: Outreach to Older Persons (39A)	ACTUAL	BUDGET	PROJECTED	REQUEST	ADOPTED
AUTHORIZED POSITIONS:					
President/CEO	0.36	0.36	0.36	0.36	
Vice President/Resource Development	0.36	0.36	0.36	0.36	
Budget Manager	0.36	0.36	0.36	0.36	
Accounting Coordinator	0.36	0.36	0.36	0.36	
Administrative Coordinator	0.36	0.36	0.36	0.36	
Receptionist	0.36	0.36	0.36	0.36	
Janitor	0.61	0.61	0.61	0.61	
Social Services Coordinator	1.00	1.00	1.00	1.00	
Caseworkers	7.50	7.50	7.50	7.50	
TOTAL POSITIONS	11.27	11.27	11.27	11.27	
REVENUE SUMMARY:					
Pledge Revenue	\$0	\$15,500	\$15,500	\$15,944	
Elder Care	12,179	12,544	12,544	12,544	
Title III B	37,168	36,205	36,205	36,205	
Title III D	701	-	, -	1,030	
Transfers	26,547	-	-	-	
Title V	5,461	6,077	6,077	0	
LTCIS	18,348	15,000	15,000	18,798	
United Way	52,096	67,375	67,375	53,659	
Contributions	1,931	12,500	12,500	7,416	
Activities	22,742	32,050	32,050	37,080	
Membership	4,013	3,750	3,750	7,692	
Miscellaneous	1,725	3,500	3,500	1,854	
Interest	109	1,500	1,500	187	
CDBG	82,355	82,355	70,300	72,409	
Rent Revenue	7,366	9,000	9,000	11,700	
Project Income	913	1,000	1,000	1,082	
Supplemental Grants	180	20,000	20,000	46,753	
GRB Community Foundation	5,298	5,000	5,000	_	
Scott County Regional Authority	-	20,000	20,000	20,000	
Riverboat Development Authority	_	5,000	5,000	_	
Bingo	_	25,000	25,000	27,899	
SUB-TOTAL REVENUES	\$279,132	\$373,356	\$361,301	\$372,252	
	, ,	7010,000	******	, ,	
Scott County Contribution	97,309	100,229	100,229	105,240	103,235
Contingency	9,000	-	-	-	-
TOTAL COUNTY CONTRIBUTION	\$106,309	\$100,229	\$100,229	\$105,240	\$103,235
TOTAL REVENUES	\$385,441	\$473,585	\$461,530	\$477,492	
APPROPRIATION SERVICES					
Personal Services	\$356,107	\$376,790	\$376,790	\$360,983	
Equipment	352	300	300	204	
Expenses	82,619	78,977	78,977	95,535	
Supplies	6,881	9,050	9,050	13,856	
Occupancy	6,585	6,800	6,800	7,201	
TOTAL APPROPRIATIONS	\$452,544	\$471,917	\$471,917	\$477,779	

PROGRAM: Transportation for Older Persons (39B) ORGANIZATION: Center for Active Seniors, Inc.

PROGRAM MISSION: To enhance quality of life for the elderly and disabled by providing safe, dependable and cost effective transportation services. We will be responsive to client's needs and strive to maintain strong business relationships with our client groups. We will preserve financial stability by establishing equitable agreements and applying efficient cost-control practices.

PROGRAM OBJECTIVES:

- 1. To maintain rural ridership at 5,000.
- 2. To keep cost per ride below \$1.05.
- 3. To provide 33,500 rides.

PERFORMANCE INDICATORS	2003-04 ACTUAL	2004-05 PROJECTED	2005-06 REQUESTED	2005-06 ADOPTED
DEMAND	ACTUAL	PROJECTED	REQUESTED	ADOPTED
Requests	32,022	35,500	33,600	33,600
WORKLOAD				
Passengers transported/rural	3,714	3,000	5,000	5,000
Passengers transported/all areas	31,816	35,000	33,500	33,500
3. Enhanced services	5,508	5,000	5,600	5,600
PRODUCTIVITY				
Cost client transported/all areas	\$1.07	\$1.10	\$1.05	\$1.05
EFFECTIVENESS 1. Percent change in clients transported/all areas	N/A	9.37%	-4.28%	-4.28%

ANALYSIS:

This program provides pass through funding for Great River Bend Transportation Services. The funding is provided to the City of Davenport, the City of Bettendorf and directly to Great River Bend. The funding that goes to Davenport and Bettendorf is for inclusion and coordination with their elderly and handicapped transportation services. The funding to the cities is included in their contracts with Great River Bend. Additionally, it should be remembered that several years ago the Board provided a slight increase above inflation to go directly to Great River Bend for after-hours and cross-boundary transportation.

Currently the City of Davenport is looking at the overall manner in which they provide non-fixed route transportation and has begun discussions with Great River Bend. Scott County staff has been included in the initial discussions because of the County's funding involvement.

The agency has presented FY06 requested indicators showing a slight decrease from the current year's projected for all area transport (D.1, W.1). The passengers transported in the rural areas (W.1) is requested for FY06 at a 66.6% increase over the current years projected level. This requested level is a 34.6% increase over the FY04 actual level.

The agency is requesting a 3% inflationary increase for this program. Funding is approved at the requested level of \$40,310.

NANCIAL & AUTHORIZED POSITIONS SUMMARY ROGRAM: Transportation/Older Persons (39B)	2003-04 ACTUAL	2004-05 BUDGET	2004-05 PROJECTED	2005-06 REQUEST	2005-06 ADOPTE
EVENUE SUMMARY:	ACTUAL	BODGET	PROJECTED	REQUEST	ADOFIE
cott County Contribution	\$39,807	\$39,136	\$39,136	\$40,310	\$40,310
TOTAL REVENUES	\$39,807	\$39,136	\$39,136	\$40,310	\$40,310
PPROPRIATION SUMMARY:	. ,	, ,	. ,		, ,
xpenses	\$38,573	\$39,808	\$39,136	\$40,310	
TOTAL APPROPRIATIONS	\$38,573	\$39,808	\$39,136	\$40,310	

PROGRAM: Day Care for Older Persons (39C)
ORGANIZATION: Center for Active Seniors, Inc.

PROGRAM MISSION: To provide supportive services to frail elderly Scott County residents who are at risk of institutionalization. To assist them and caregivers in maintaining an independent lifestyle as long as possible, by providing a range of services in a Day Care setting from 7:00 a.m. to 5: 00 p.m., Monday through Friday.

PROGRAM OBJECTIVES:

- 1. To maintain admissions at 55.
- 2. To maintain hours at 60,000.
- 3. To keep costs at or below \$7.63 per hour.

PERFORMANCE INDICATORS	2003-04 ACTUAL	2004-05 PROJECTED	2005-06 REQUESTED	2005-06 ADOPTED
DEMAND				
1. Admissions	60	52	55	55
Program capacity	40	40	45	45
WORKLOAD				
Clients - unduplicated	135	130	135	135
2. Client hours	59,486	55,000	60,000	60,000
Number of volunteers - unduplicated	21	22	24	24
PRODUCTIVITY				
Cost per client hour	\$6.98	\$7.96	\$7.63	\$7.63
EFFECTIVENESS				
County contribution as a percent of program costs	6%	3%	3%	3%
Volunteer hours in day center	3,683	3,800	3,800	3,800

ANALYSIS:

Appropriations are requested at a 4.6% increase. This is primarily attributable to an 8.5% increase in personal services and a 12.2% increase in expenses. Revenues are requested with a 6% increase which is primarily attributable to an increase in income from the Veterans Administration

This program is projected to be the first affected by the building expansion planned for next year. The plan provides for a new semi-attached building for the day care program. This will be constructed for this program and will hav many homelike amenities. Once the day care program is able to move into the new building, it will be somewhat self-contained

This program continues to serve persons with heavy supervision needs. The program is projecting that with the move into the new space, they will be able to increase the capacity by five (D.1). This increase in capacity will then affect a slight increase in admissions and client hours (D.1) and (W.2).

Because of the increased program costs and the contractual provisions that have capped the Scott County contribution to this program, the percent of the county contribution to overall costs is down to 3% in the current years projected levels and in the FY06 requested budget.

Based on contractual provisions capping the contribution to this program, the agency has requested continued funding at the current level. Funding is approved at the requested level of \$14,286.

FINANCIAL & AUTHORIZED POSITIONS SUMMARY	2003-04	2004-05	2004-05	2005-06	2005-06
PROGRAM: Day Care/Older Persons (39C)	ACTUAL	BUDGET	PROJECTED	REQUEST	ADOPTE
AUTHORIZED POSITIONS:					
President/CEO	0.36	0.36	0.36	0.36	
Vice President/Resource Development	0.36	0.36	0.36	0.36	
Budget Manager	0.36	0.36	0.36	0.36	
Accounting Coordinator	0.36	0.36	0.36	0.36	
Administrative Coordinator	0.36	0.36	0.36	0.36	
Receptionist	0.36	0.36	0.36	0.36	
Janitor	0.61	0.61	0.61	0.61	
Adult Day Center Coordinator	1.00	1.00	1.00	1.00	
Adult Day Center Assistant Coordinator	1.00	1.00	1.00	1.00	
Adult Day Center Nursing Assistant	1.50	1.50	1.50	1.50	
Adult Day Center Facilitators	2.50	2.50	2.50	2.50	
Adult Day Center Aides	0.80	0.80	0.80	0.80	
TOTAL POSITIONS	9.57	9.57	9.57	9.57	
REVENUE SUMMARY:					
Medicaid Waiver	\$101,175	\$80,000	\$80,000	\$104,030	
Pledge Revenue	-	15,500	15,500	1,592	
Elder Care	21,995	23,000	23,000	23,685	
Title III D	, , , , , , , , , , , , , , , , , ,	-	,	2,060	
Transfers	26,514	-	_	_,,,,,,	
Title V	7,861	16,500	16,500	_	
Veteran's Administration	93,270	55,000	55,000	95,275	
United Way	14,572	13,575	13,575	14,711	
Contributions	4,001	13,500	13,500	7,416	
Activities	27,633	34,200	34,200	37,080	
Membership	27,000	3,750	3,750	7,692	
Miscellaneous	459	2,500	2,500	1,854	
Interest	109	1,450	1,450	185	
Rent Revenue	7,366	9,650	9,650	11,700	
Project Income	84,523	125,000	125,000	140,070	
Supplemental Grants	3,590	28,000	28,000	140,070	
Knouse Grant	0,590	540	540	_	
ADC Meals	6,866	340	340	_	
GRB Community Foundation	5,298	-	-	-	
Scott County Regional Authority	5,290	-	-	- 2,812	
Transportation/ADC	4,182	-	-	2,012	
Bingo	4,102	2,500	2,500	-	
SUB-TOTAL REVENUES	\$409,414	\$424,665	\$424,665	\$450,162	
Ocati Ocarita Ocatribution	44.000	44.000			44.000
Scott County Contribution Contingency	14,286 9,000	14,286	14,286 -	14,286 -	14,286 -
TOTAL COUNTY CONTRIBUTION	\$23,286	\$14,286	\$14,286	\$14,286	\$14,286
TOTAL REVENUES	\$432,700	\$438,951	\$438,951	\$464,448	
APPROPRIATION SUMMARY:					
Personal Services	\$288,186	\$299,145	\$299,145	\$324,658	
Equipment	571	250	250	512	
Expenses	106,547	81,463	81,463	91,415	
Supplies	12,652	49,855	49,855	33,941	
Occupancy	6,829	6,845	6,845	7,201	
	\$414,785	\$437,558	\$437,558	\$457,727	

ACTIVITY: Services to Other Adults

PROGRAM MISSION: To allow seniors of Scott County to stay in their homes with comfort, dignity and safety as long as possible and to stay out

of institutions by providing services such as transportation, delivered meals, minor home repairs, friendly visits and phone calls, help with mail and paperwork and holiday baskets of food or gifts. The dollar value of volunteer services was based on the U.S. Bureau of Labor new hourly rate of \$17.14 per Dovia News.

PROGRAM OBJECTIVES:

- 1. To provide 40,800 hours of volunteer service.
- 2. To keep the cost per volunteer hour at \$3.07or less.
- 3. To generate at least \$699,312 worth of volunteer hours.

PERFORMANCE INDICATORS	2003-04 ACTUAL	2004-05 PROJECTED	2005-06 REQUESTED	2005-06 ADOPTED
DEMAND				
Eligible population	24,678	24,678	24,678	24,678
WORKLOAD				
1. Hours of service	40,700	34,644	40,800	40,800
2. Number of volunteers - unduplicated	658	993	750	750
PRODUCTIVITY				
Cost per volunteer hour	\$2.86	\$3.29	\$3.07	\$3.07
Cost as percent of dollar value of volunteer service	40.04%	20.50%	17.86%	17.86%
EFFECTIVENESS				
Dollar value of volunteer services	\$569,800	\$569,823	\$699,312	\$699,312
Hours served per volunteer	62	60	55	55

ANALYSIS:

Total appropriations are requested for FY06 at a 6.9% increase over FY05 budget. The increased appropriations are primarily attributable to increases in the areas of expenses and supplies. And, as with the other program budgets, these increases show in health insurance, program supplies and utilities. Again the agency has included some increased expenses in this budget based on the assumption that the expansion will be completed during the FY06 year and increased operating expenses will result.

Revenues are shown in requested with a 9.1% increase over FY05. This shows a decrease in United Way funding and an increase in other

The agency has increased the dollar value of volunteer services (E.1) to \$17.14 per hour. This figure is from the US Bureau of Labor. This increase in the per hour value results in an increase of 23% in the total value of services (E.1). The hours of service is also

increased (W.1) showing a 17.7% increase in the requested over the current year's projected level. This requested level for FY06 is equivalent to the actual FY04 experience.

Under contractual provisions, this program is allowed an inflationary increase in the request. The agency is requesting a 3% inflationary increase in the Scott County contribution. Funding is approved at the requested level of \$36.578.

FINANCIAL & AUTHORIZED POSITIONS SUMMARY	2003-04	2004-05	2004-05	2005-06	2005-06
PROGRAM: Volunteer Serv/Older Persons (39D)	ACTUAL	BUDGET I	PROJECTED	REQUEST	ADOPTE
AUTHORIZED POSITIONS:					
President/CEO	0.14	0.14	0.14	0.14	
Vice President/Resource Development	0.14	0.14	0.14	0.14	
Budget Manager	0.11	0.14	0.14	0.11	
Accounting Coordinator	0.14	0.14	0.14	0.14	
Administrative Coordinator	0.14	0.14	0.14	0.14	
Receptionist	0.14	0.14	0.14	0.14	
Janitor	0.22	0.22	0.22	0.22	
Volunteer/Chore Coordinator	0.76	-	-	0.76	
Listen-To-Me-Read Coordinator	0.50	0.50	-	0.50	
TOTAL POSITIONS	2.29	1.56	1.06	2.29	
REVENUE SUMMARY:					
Pledge Revenue	\$0	\$5,500	\$5,500	\$15,804	
Fransfers	10,311	ψ 3 ,000	ψ5,000	ψ.ο,οο -	
Jnited Way	-	12,500	12,500	_	
Contributions	2,798	5,500	5,500	2,884	
Activities	2,798 8,844	13,950	13,950	14,420	
Membership	1,561	2,500	2,500	2,991	
/iscellaneous	1,301	1,200	1,200	721	
nterest	42	575	575	72	
Rent Revenue	2,864	4,000	4,000	4,550	
Project Income	355	285	285	433	
Supplemental Grants	70	2,966	2,966	15,747	
Lee Foundation	12,000	12,500	12,500	-	
GRB Community Foundation	5,560	-	-	-	
Friendly Thrift	-	150	150		
Scott County Regional Authority	6,345	3,500	3,500	9,194	
Bingo	-	15,850	15,850	21,522	
SUB-TOTAL REVENUES	\$50,928	\$80,976	\$80,976	\$88,338	
Scott County Contribution	34,479	35,513	35,513	36,578	36,578
Contingency	3,500	-	-	-	
TOTAL COUNTY CONTRIBUTION	\$37,979	\$35,513	\$35,513	\$36,578	\$36,578
TOTAL REVENUES	\$88,907	\$116,489	\$116,489	\$124,916	
APPROPRIATION SUMMARY:					
Personal Services	\$81,028	\$82,001	\$82,001	\$78,436	
Equipment	137	200	200	182	
Expenses	29,024	28,298	28,298	35,218	
Supplies	3,671	3,950	3,950	8,279	
Decupancy	2,561	2,400	2,400	2,801	
TOTAL APPROPRIATIONS	\$116,421	\$116,849	\$116,849	\$124,916	

aid in helping seniors live as independently as possible.

ACTIVITY: Services to Other Adults

PROGRAM MISSION: To provide social, recreational, and informational activities to the Scott County in order to stimulate and strengthen group activities for older people. These group activities are designed to provide part of the information and social stimulation necessary to

PROGRAM OBJECTIVES:

- 1. To provide 2,200 activity sessions.
- 2. To maintain an average of 21 participants per session.
- 3. To keep costs per session at or below \$54.83.

PERFORMANCE INDICATORS	2003-04 ACTUAL	2004-05 PROJECTED	2005-06 REQUESTED	2005-06 ADOPTED
DEMAND				
Paid Members	1,455	1,500	1,500	1,500
WORKLOAD				
1. Sessions	2,011	2,150	3,500	3,500
PRODUCTIVITY				
Cost per session	\$92.78	\$81.75	\$54.83	\$54.83
EFFECTIVENESS				
Participants per session	29	22	21	21
Staff costs as a percent of program costs	68.00%	71.50%	71.00%	71.00%

ANALYSIS:

Appropriations for this program are requested for FY06 at a 9.2% increase over the FY05 budgeted level. Personal services are requested at a 7.1% increase, expenses at a 17.5% increase, and supplies at a 15.2% increase. As with the other programs, increases can be primarily attributed to the health insurance, program supplies and utilities items.

Revenues are requested for FY06 with a 19.1% increase. Increases are primarily attributable to United Way funding increases and increases in supplemental grants. Bingo income to this program has been substantially reduced.

The indicators for this program include activities which are provided to the day care center in the FY06 requested. This results in an 62.7% increase in the number of sessions (W.1). Additionally, increased sessions requested for FY06 will result in a decrease in the cost per session (P.1). In FY04 and in the

current year projected, costs have seen a dramatic increase. Inclusion of the sessions of activities provided to the day center will bring this cost down 32.9% from the current year's projected level.

Per contractual provisions, no increase is allowed for this program. The agency has requested continued funding at the capped level. Funding is recommended at the requested level of \$18,297.

2005-06	2005-06
REQUEST	ADOPTED
0.14	
0.14	
0.14	
0.14	
0.14	
0.14	
0.25	
1.00	
1.40	
0.55	
1.00	
0.25	
0.23	
5.29	
\$10,950	
7,738	
1,130	
13,835	
2,884	
•	
14,420	
2,991	
721	
72	
13,727	
4,550	
65,435	
29,733	
0	
-	
-	
9,194	
8,045	
\$184,295	
18,297	18,297
-	-
\$18,297	\$18,297
\$202,592	
\$134,591	
646	
35,271	
18,578	
2,801	
\$191,887	

PROGRAM: Outpatient Services (38A)

ORGANIZATION: Center for Alcohol & Drug Services, Inc.

PROGRAM MISSION: To provide substance abuse prevention, assessment and treatment for individuals and families by offering counseling and consultant/education services.

PROGRAM OBJECTIVES:

- 1. To maintain a minimum of 2,250 referrals for assessment.
- 2. To continue to have at least 4,200 requests for prevention services.
- 3. To maintain group hours to at least 35,000 hours.
- To maintain a length of stay in treatment of at least 60 days.

PERFORMANCE INDICATORS	2003-04 ACTUAL	2004-05 PROJECTED	2005-06 REQUESTED	2005-06 ADOPTED
DEMAND				
Referrals for assessment	2,827	2,250	2,250	2,250
Requests for prevention services	4,738	4,200	4,200	4,200
WORKLOAD				
Clients screened	1,658	1,650	1,650	1,650
2. Admissions	733	685	700	700
3. Hours per individual	4,146	4,000	4,000	4,000
4. Hours per group	34,739	35,000	35,000	35,000
Prevention direct service hours	6,673	6,450	6,450	6,450
PRODUCTIVITY				
Cost per outpatient service	\$119.30	\$114.05	\$115.47	\$115.47
Cost per prevention service	\$101.99	\$99.75	\$101.13	\$101.13
Cost per prevention direct service hours	\$72.42	\$52.37	\$65.85	\$65.85
EFFECTIVENESS				
Length of stay in treatment (days)	83	60	60	60
Patient revenue as a percent of cost	27%	29.2%	25.9%	25.9%
3. % of students reintegrated into public school	94%	85%	85%	85%
4. % of students with increased GPA	67%	75%	75%	75%

ANALYSIS:

Total appropriations to this program are requested with a 1.9% increase. This is seen primarily in the expense area with a 14.1% increase in that area. The increase in expenses is primarily attributable to the consultants/subcontractors item where the increase relates to fees involved in the Circle of Hope Program on the Illinois side of the river.

Revenues are requested with a 2.7% increase from the FY05 budget level. The agency indicates that generally grants and revenue sources are expected to stay reasonably stable in the upcoming year.

This will be the 25th anniversary year for the agency. The agency has also received a three year CARF accreditation.

Indicators are generally requested at a level which is reasonably consistent with the FY05 projected levels and the FY04 actual experience. The patient revenue (E.2) is projected for FY05 at a 2.2% increase and

requested for FY06 at a 1.1% decrease from the FY04 actual. The length of stay in treatment (E.1) is projected to be decreased 24% from the FY04 actual and requested at the projected level.

The Scott County involvement in this program is through a prevention and aftercare grant provided through the state of lowa. The grant requires a three to one match. Scott County is eligible to receive \$10,000 through this grant source, with a \$30,000 match provided through local funding.

The grant amount requested is \$10,000 with Scott County contribution of \$30,000 for the required match. This is equivalent to the current budgeted levels.

Funding is recommended at the requested levels. Funding of \$30,000 in Scott County contribution is recommended. Funding of \$10,000 in Iowa Department of Public Health Substance Abuse funds to pass through to the agency is recommended contingent upon the

the continued availability of this grant. A total funding level of \$40,000 is approved.

FINANCIAL & AUTHORIZED POSITIONS SUMMARY	2003-04	2004-05	2004-05	2005-06	2005-06
PROGRAM: Outpatient Services (38A)	ACTUAL	BUDGET	PROJECTED	REQUEST	ADOPTE
AUTHORIZED POSITIONS:					
Executive Director	0.39	0.39	0.39	0.39	
Treatment Supervisor	0.37	0.37	0.37	0.37	
Clinical Director	1.00	1.00	1.00	1.00	
Finance Manager	0.39	0.39	0.39	0.39	
Business/Office Manager	0.39	0.39	0.39	0.39	
Admin Systems Manager	0.40	0.40	0.80	0.80	
Accounting Specialist	0.78	0.78	0.78	0.78	
Client Accts Receivable Specialist	1.95	1.95	1.95	1.95	
Administrative Assistant	0.39	0.39	0.39	0.39	
Clerical	3.00	3.00	3.00	3.00	
Maintenance	0.78	0.78	0.78	0.78	
QA/UR Program Manager	1.00	1.00	1.00	1.00	
Prevention Coordinator	1.00	1.00	1.00	1.00	
Prevention Specialist	12.00	12.00	12.00	12.00	
Counselors	16.00	17.00	16.00	16.00	
Techs/CCW	2.00	2.00	2.00	2.00	
Program Managers	1.50	1.50	1.50	1.50	
TOTAL POSITIONS	43.34	44.34	43.74	43.74	
REVENUE SUMMARY:	4001.	^	*	***	
I.D.S.A. Treatment	\$804,552	\$726,697	\$805,074	\$805,074	
I.D.S.A. Prevention	329,215	315,638	315,638	315,638	
United Way	37,412	37,343	37,412	37,412	
Client Fees	82,870	82,644	78,256	78,256	
Insurance Payments	275,558	288,028	251,376	251,376	
Interest	24,998	19,366	23,314	23,314	
Seventh Judicial District	94,383	96,300	96,300	96,300	
Contributions	1,823	1,250	1,250	1,250	
Scott County Jail	3,375	3,900	3,900	3,900	
Local Schools	69,290	69,000	69,000	69,000	
U S Fed Probation	64,815	60,000	60,000	60,000	
Contractual Fees/Payment	257,356	251,559	264,125	264,125	
SUB-TOTAL REVENUES	\$2,045,647	\$1,951,725	\$2,005,645	\$2,005,645	
Scott County Contribution	30,000	30,000	30,000	30,000	30,000
IDPH Substance Abuse Funds	10,000	10,000	10,000	10,000	10,000
TOTAL COUNTY CONTRIBUTION	\$40,000	\$40,000	\$40,000	\$40,000	\$40,000
TOTAL REVENUES	\$2,085,647	\$1,991,725	\$2,045,645	\$2,045,645	
APPROPRIATION SUMMARY:					
Personal Services	\$1,526,463	\$1,501,856	\$1,499,958	\$1,499,958	
Equipment	30,655	8,073	9,594	9,594	
Expenses	442,217	297,117	339,089	339,089	
Supplies	90,562	42,324	41,108	41,108	
Occupancy	81,349	88,055	85,033	85,033	
TOTAL APPROPRIATIONS	\$2,171,246	\$1,937,425	\$1,974,782	\$1,974,782	

ORGANIZATION: Center for Alcohol & Drug Services, Inc.

PROGRAM MISSION: To provide substance abuse treatment for individuals by offering residential care.

PROGRAM OBJECTIVES:

- 1. To maintain a length of stay of at least 17 days in the START program and 44 days in the halfway house.
- 2. To effectively move clients through the continuum of care.
- 3. To maintain the length of stay of 3.7 days or less for acute care.

PERFORMANCE INDICATORS	2003-04 ACTUAL	2004-05 PROJECTED	2005-06 REQUESTED	2005-06 ADOPTED
DEMAND				
1. Referrals acute	1,002	1,000	1,000	1,000
2. Referrals intermediate	402	400	400	400
Referrals halfway house	194	190	190	190
WORKLOAD				
Days of acute level care	3,914	3,700	3,700	3,700
Days of intermediate level care	8,055	7,650	7,650	7,650
3. Days of halfway care	9,007	8,360	8,360	8,360
PRODUCTIVITY				
Cost per day acute	\$109.99	\$128.99	\$139.42	\$139.42
Cost per day intermediate Cost per day halfway	\$125.10 \$36.18	\$132.11 \$40.45	\$118.86 \$34.18	\$118.86 \$34.18
EFFECTIVENESS				
Length of stay (days) acute	3.7	3.7	3.7	3.7
Length of stay (days) intermediate	17.5	17.0	17.0	17.0
Length of stay (days) halfway	43.6	44.0	44.0	44.0
4. Patient revenue as percent of program cost	12.9%	12.4%	14.6%	14.6%
After residential treatment clients participating in continuum of care	52.0%	56.0%	50.0%	50.0%

ANALYSIS:

Appropriations are requested at a 5.3% decrease from the FY05 budget level. The decrease is primarily attributable to decreases in the personal services area. Although the agenc is looking to add positions to this program, the program did not experience the cost increases that were budgeted for FY05.

Revenues to this program are requested at a similar 5.2% decrease. These changes are primarily through a decrease in the IDSA treatment revenue. The increase which had been included at budget time did not result in the level of increase projected.

This program provides residential services at the acute, intermediate and halfway house levels of care. Generally, the indicators are requested at a level which continues the FY05 projected levels. The requested levels are also reasonably consistent with the FY04 actuals.

Scott County funding is directed to the acute program which provides detox services at the

Country Oaks facility. Persons who are committed under a 125 substance abuse commitment are also held for evaluation at the detox unit.

The agency is requesting a 3% inflationary increase in Scott County funding. Funding is approved at the requested level of \$261,219.

FINANCIAL & AUTHORIZED POSITIONS SUMMARY	2003-04	2004-05	2004-05	2005-06	2005-06
PROGRAM: Residential Services (38B)	ACTUAL	BUDGET	PROJECTED	REQUEST	ADOPTE
AUTHORIZED POSITIONS:					
Executive Director	0.39	0.39	0.39	0.39	
Treatment Supervisor	0.25	0.25	0.25	0.25	
Finance Manager	0.39	0.39	0.39	0.39	
Business/Office Manager	0.39	0.39	0.39	0.39	
Admin Systems Manager	0.40	0.40	0.80	0.80	
Accounting Specialist	0.78	0.78	0.78	0.78	
Client Accts Receivable Specialist	0.75	0.75	0.75	0.75	
Administrative Assistant	0.39	0.39	0.39	0.39	
Clerical	2.00	1.75	2.00	2.00	
Maintenance	0.78	0.78	0.78	0.78	
QA/UR Program Manager	0.50	0.50	0.50	0.50	
Counselors	7.00	7.00	7.00	7.00	
Techs/CCW	11.00	11.00	12.00	12.00	
Program Managers	1.00	1.00	1.00	1.00	
Health Care Coordinator	1.00	1.00	1.00	1.00	
RN/LPN	7.00	4.00	7.00	7.00	
TOTAL POSITIONS	34.02	30.77	35.42	35.42	
REVENUE SUMMARY:					
.D.S.A. Treatment	\$703,514	\$782,569	\$730,737	\$730,737	
Jnited Way	19,121	18,204	19,121	19,121	
Client Fees	39,184	46,334	40,108	40,108	
nsurance Payments	188,758	201,340	200,789	200,789	
nterest	20,307	17,658	16,925	16,925	
Contributions	480	750	750	750	
County Commitments	55,221	39,000	39,000	39,000	
Scott County Jail	102,250	126,100	114,100	114,100	
Contractual Fees	24,582	14,826	20,512	20,512	
SUB-TOTAL REVENUES	\$1,153,417	\$1,246,781	\$1,182,04 2	\$1,182,042	
	246,224	253,611	253,611	261,219	261,219
Scott County Contribution	•	•			201,218
TOTAL REVENUES	\$1,399,641	\$1,500,392	\$1,435,653	\$1,443,261	
APPROPRIATION SUMMARY:					
Personal Services	\$1,114,586	\$1,210,866	\$1,128,503	\$1,128,503	
Equipment	11,113	8,593	9,365	9,365	
Expenses	379,521	276,495	255,118	255,118	
Supplies	175,815	164,099	177,875	177,875	
Occupancy	83,004	82,555	79,589	79,589	
	\$1,764,039	\$1,742,608	\$1,650,450	\$1,650,450	

ACTIVITY: Services to Other Adults

PROGRAM: Health Services-Community Services (40B)

ORGANIZATION: Community Health Care, Inc.

PROGRAM MISSION: To provide comprehensive primary health care for community service clients by offering medical, lab, x-ray, pharmacy, dental and mental health services.

PROGRAM OBJECTIVES:

- 1. To meet 100% of Community Service requests.
- 2. To continue to work with the Community Services' staff to ensure that all third party revenue is maximized.
- 3. To maintain Community Services cost per medical encounter under \$133.50 (excludes pharmacy cost).

PERFORMANCE INDICATORS	2003-04 ACTUAL	2004-05 PROJECTED	2005-06 REQUESTED	2005-06 ADOPTED
DEMAND	-			-
Estimated number of Scott County citizens below poverty level	16,329	16,738	16,738	16,738
Number of Community Services encounters	812	875	850	850
(Projected and actual only count FQHC encounters no pharmacy)				
WORKLOAD				
Cost of Community Services medical services	\$64,379	\$65,000	\$58,000	\$58,000
Cost of Community Services dental services	\$4,011	\$5,000	\$4,000	\$4,000
Cost of Community Services pharmacy services	\$316,551	\$301,000	\$347,000	\$347,000
Cost of Community Services lab services	\$28,434	\$25,000	\$22,000	\$22,000
Cost of Community Services x-ray services	\$6,676	\$5,000	\$6,000	\$6,000
PRODUCTIVITY				
Cost per Community Services encounter(excludes pharmacy cost)	\$127.46	\$114.29	\$105.88	\$105.88
EFFECTIVENESS				
Percent of Community Services encounter requests seen	100%	100%	100%	100%
FQHC approved Iowa Medicaid encounter rate	\$136.64	\$136.64	\$136.64	\$136.64

ANALYSIS:

Total FY06 appropriations for the total agency are recommended to increase 8.6% over current budgeted levels. Non-salary costs are recommended to increase 6.3% over current budgeted levels for the total agency. Revenues are recommended to increase 5% over current projected budget amounts for the total agency. There is no revenue generated for the Community Service Health program as Scott County is the sole contributor. For this program, non-salary costs are recommended to increase 24% over FY'04 actual budgeted expenses.

There are no organizational change requests for this agency.

The primary reason for appropriation changes from current budget levels are: the increased cost of and need for pharmaceuticals for Community Service patients.

Several PPB Indicators are highlighted as follows: (W.3) continues to increase reflecting

the increasing cost and need for pharmaceuticals.

Budget issues identified for further Board review during the budget process are as follows: the continuing escalation of pharmacy costs for meeting the medical needs of community service clients. For this program, county funding is recommended to increase 5% over current budgeted amounts.

A funding level of \$262,478 is approved.

FINANCIAL & AUTHORIZED POSITIONS SUMMARY	2003-04	2004-05	2004-05	2005-06	2005-06
PROGRAM: Health Serv-Comm Services (40B)	ACTUAL		PROJECTED	REQUEST	ADOPTED
AUTHORIZED POSITIONS:					
Physician	0.39	0.32	0.48	0.48	
Physician Assistant	0.12	0.08	0.12	0.12	
Nurse Practitioner	0.06	0.08	0.06	0.06	
Nutrionist	0.03	0.03	0.03	0.03	
Health Educator	0.03	0.03	0.03	0.03	
Social Worker	0.04	0.04	0.04	0.04	
X-Ray Technician	0.06	0.06	0.06	0.06	
Lab Technician & Phlebotomist	0.23	0.25	0.23	0.23	
Nursing Coordinator	- 0.21	0.06 0.28	- 0.21	- 0.21	
Registered Nurse LPN/Medical Assistant	0.74	0.28	0.21	0.21	
Dentist Dentist	0.10	0.03	0.00	0.00	
Dental Hygienist	0.07	0.07	0.10	0.10	
Dental Assistants	0.20	0.18	0.20	0.20	
Dental Receptionist	0.15	0.09	0.15	0.15	
Pharmacist	0.08	0.07	0.08	0.08	
Pharmacy Technician	0.05	0.06	0.05	0.05	
Information Services Coordinator	0.03	0.03	0.03	0.03	
Medical Records Clerk	0.20	0.25	0.20	0.20	
Security Guard	0.01	0.02	0.01	0.01	
Business Office Coordinator	0.03	0.03	0.03	0.03	
Income Verification	0.09	0.06	0.09	0.09	
Provider Enrollment	0.03	0.03	0.03	0.03	
Patient Account Representative	0.12	0.12	0.12	0.12	
Patient Service Representative	0.59	0.56	0.59	0.59	
Executive Director	0.03	0.03	0.03	0.03	
Director of Clinic/Finance/Program/HR	0.12	0.12	0.12	0.12	
Administrative Assistant	0.11	0.09	0.11	0.11	
Quality Director & Specialist	0.06	0.03	0.06	0.06	
Clinical Information Coordinator	0.03	0.03	0.03	0.03	
Collab. Coord. & Chronic Care	0.05	0.02	0.05	0.05	
Appointment Scheduler	0.15	-	0.15	0.15	
Outreach Worker (Homeless)/Outreach Educator	0.24	0.27	0.24	0.24	
Telephone Operator	0.06	0.06	0.06	0.06	
Coding Specialist	0.17	0.20	0.17	0.17	
Translator	0.08 0.15	0.06	0.08	0.08	
Medical Secretary Buildings & Grounds Coordinator	0.15	0.12 0.03	0.15 0.03	0.15 0.03	
Computer Support Technician	0.03	0.03	0.03	0.03	
Case Managers/Grant Writer	0.09	0.03	0.09	0.09	
Accounting Specialist	0.09	0.03	0.09	0.09	
Medical Clinic Manager	0.03	0.03	0.03	0.03	
Dental Clinic Manager	0.03	0.00	0.00	0.03	
Purchasing Specialist	0.03	0.03	0.03	0.03	
Director of Development	-	0.02	-	-	
Accountant	0.03	0.03	0.03	0.03	
Development Assistant	0.03	0.03	0.03	0.03	
· ·					
TOTAL POSITIONS	5.24	5.03	5.42	5.42	
REVENUE SUMMARY:					
Scott County Contribution	\$238,075	\$249,979	\$249,979	\$262,478	\$262,478
TOTAL REVENUE	\$238,075	\$249,979	\$249,979	\$262,478	\$262,478
APPROPRIATION SUMMARY:					
Personal Services	\$103,501	\$100,000	\$84,820	\$90,000	
Expenses	88,976	70,000	108,738	110,000	
Supplies	227,575	231,000	236,593	237,000	
TOTAL APPROPRIATIONS	\$420,052	\$401,000	\$430,151	\$437,000	

SERVICE AREA:	Physical Health & Social Services
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ACTIVITY: Physical Health Services

PROGRAM: Health Services - Other (40C)
ORGANIZATION: Community Health Care, Inc.

PROGRAM MISSION: To provide comprehensive primary health care services for the Quad City population in need by offering medical, laboratory, x-ray, pharmacy, dental, mental health, health education, nutrition counseling, HIV testing and counseling, as well as homeless health care on a sliding fee scale basis.

PROGRAM OBJECTIVES:

- 1. To continue increasing provider productivity by better utilizing the team concept to create better patient flow.
- 2. To maintain the cost per encounter at \$145 or less.
- 3. To increase the number of users seen in the clinic programs.

PERFORMANCE INDICATORS	2003-04 ACTUAL	2004-05 PROJECTED	2005-06 REQUESTED	2005-06 ADOPTED
DEMAND	ACTUAL	PROJECTED	REQUESTED	ADOFTED
Number of patients under 200% of poverty.	20,003	20,000	20,100	20,100
Quad City population	306.868	306.868	306,868	306,868
Total number of users at clinic this program	28,869	26,000	26,500	26,500
, -				
WORKLOAD				
Number of encounters for clinic this program	93,998	96,000	98,000	98,000
2. Number of encounters for people under 200% of poverty	65,128	66,000	66,500	66,500
Total dental encounters	13,118	13,200	13,250	13,250
Total medical encounters	80,880	82,800	84,750	84,750
PRODUCTIVITY				
Cost per encounter in clinic	\$146.03	\$140.97	\$142.13	\$142.13
EFFECTIVENESS				
Gross charges/total costs	104%	115%	115%	115%
FQHC Approved Iowa Medicaid Encounter Rate	\$136.64	\$136.64	\$136.64	\$136.64
Sliding fee discounts/federal grant	120%	110%	110%	110%

ANALYSIS:

Total FY06 appropriations for the total agency are recommended to increase 8.6% over current budgeted levels. Non-salary costs are recommended to increase 6.3% over current budgeted levels for the total agency. Revenues are recommended to increase 9.5% over current budgeted amounts for the total agency.

There are no organizational change requests for this agency.

The primary reasons for revenue changes from current budget levels are: continued growth with the new Rock Island clinic and the addition of new providers.

The primary reasons for appropriation changes from current budget levels are: Continued growth through out the organization and need to stay competitive with employee wages.

Several PPB Indicators are highlighted as follows: Total medical encounters (W.4) for this program have increased 4.8%.

This program budget supports the County's Target Issues and Management Agenda as follows: This portion of the budget represents Scott County's participation in general medical programs provided by Community Health Care, Inc. The program provides assistance with deficits incurred for sliding fee scale patients. Funding is approved to remain at \$52,946.

FINANCIAL & AUTHORIZED POSITIONS SUMMARY	2003-04	2004-05	2004-05	2005-06	2005-06
PROGRAM: Health Serv-Other (40C)	ACTUAL	BUDGET	PROJECTED	REQUEST	ADOPTED
AUTHORIZED POSITIONS:				·	
Physician	12.81	11.70	15.72	15.72	
Physician Assistant	3.98	2.68	3.98	3.98	
Nurse Practitioner	1.84	2.43	1.84	1.84	
Nutrionist	0.97	0.97	0.97	0.97	
Health Educator	0.97	0.97	0.97	0.97	
Social Worker X-Ray Technician	1.36 1.84	1.43 1.95	1.36 1.84	1.36 1.84	
Lab Technician	7.40	8.37	7.40	7.40	
Nursing Coordinator	-	1.95	-	-	
Registered Nurse	6.89	8.95	6.89	6.89	
LPN/Medical Assistant	24.26	27.05	27.17	27.17	
Dentist	3.40	3.43	3.40	3.40	
Dental Hygienist	2.29	2.34	2.29	2.29	
Dental Assistants	6.70	5.84	6.70	6.70	
Dental Receptionist	4.85	2.92	4.85	4.85	
Pharmacist	2.72	2.14	2.72	2.72	
Pharmacy Technician	1.55	1.95	1.55	1.55	
Information Services Coordinator	0.97	0.97	0.97	0.97	
Medical Records Clerk	6.70	8.27	6.70	6.70	
Security Guard	0.19	0.58	0.19	0.19	
Business Office Coordinator Income Verification	0.97 2.91	0.97 1.95	0.97	0.97 2.91	
			2.91		
Provider Enrollment Patient Account Representative	0.97 3.88	0.97 3.89	0.97 3.88	0.97 3.88	
Patient Service Representative	3.66 19.41	18.49	3.66 19.41	19.41	
Executive Director	0.97	0.97	0.97	0.97	
Director of Clinic/Finance/Program/HR	3.88	3.89	3.88	3.88	
Administrative Assistant	3.49	2.92	3.49	3.49	
Quality Director & Specialist	1.94	0.97	1.94	1.94	
Clinical Information Coordinator	0.97	0.97	0.97	0.97	
Collab. Coord. & Chronic Care	1.75	0.78	1.75	1.75	
Appointment Scheduler	4.85	-	4.85	4.85	
Outreach Worker (Homeless)/Outreach Educator	7.76	8.75	7.76	7.76	
Telephone Operator	1.94	1.95	1.94	1.94	
Coding Specialist	5.63	6.45	5.63	5.63	
Translator	2.53	1.75	2.53	2.53	
Medical Secretary	4.85	3.89	4.85	4.85	
Case Managers/Grant Writer	2.91	-	2.91	2.91	
Buildings & Grounds Coordinator Computer Support Technician/Director of Development	0.97	0.97 1.75	0.97 -	0.97	
Accounting Specialist	0.97	0.97	0.97	0.97	
Medical Clinic Manager	1.94	1.95	1.94	1.94	
Dental Clinic Manager	0.97	0.97	0.97	0.97	
Purchasing Specialist	0.97	0.97	0.97	0.97	
Accountant	0.97	0.97	0.97	0.97	
Development Assistant	0.97	0.97	0.97	0.97	
TOTAL POSITIONS	171.06	165.97	176.88	176.88	
REVENUE SUMMARY:					
Iowa State Dept Health/Child Health	\$167,945	\$140,736	\$140,316	\$140,000	
HHS-UHI	3,351,604	2,762,896	3,244,340	3,152,816	
Patient Fees	8,547,743	9,400,000	9,476,624	10,200,000	
	, ,				
Other	2,366,470	985,405	1,037,197	1,079,240	
SUB-TOTAL REVENUES	\$14,433,762	\$13,289,037	\$13,898,477	\$14,572,056	
Scott County Contribution	52,946	52,946	52,946	52,946	52,946
TOTAL REVENUE	\$14,486,708	\$13,341,983	\$13,951,423	\$14,625,002	
APPROPRIATION SUMMARY:					
Personal Services	\$8,000,154	\$8,314,008	\$8,875,724	\$9,139,362	
Expenses		2,203,272	2,304,011	2,370,000	
Supplies	2,457,739 2,455,769	2,203,272 1,910,582	1,948,832	2,008,000	
Occupancy	402,433	392,087	404,289	411,000	
TOTAL APPROPRIATIONS	\$13,316,095	\$12,819,949	\$13,532,856	\$13,928,362	

