Scott County Facility and Support Services Department Purchasing Division

600 West Fourth Street, Davenport, Iowa 52801-1030

Phone: (563) 326-8793 Fax (563) 328-3245

 $E-Mail: \ purchasing@scottcountyiowa.com$

REQUEST FOR QUOTATION

Scott County Requisition No. 18609

Bidders need to complete and submit this form.

Submi	ssion Date: 2/1/2010	1	No Later Than:2:00pm
Qty]	Description
	Scott County seeks quavehicle maintenance se		plier or suppliers to establish multi-year
	Please see attached bac Contact information is		scope and fleet information ded.
	Please respond by date a	nd time indic	icated if interested
	you have received this re from Scott County, it is y request. If you would like	quest from a your responsi e to receive a	ary to change or modify a request for purchase. If any other source other than direct fax or email sibility to check for updates and/or changes to the automatic updates please register your company following link. Scott County, Iowa: Action
	unty reserves the right to acc	cept the bid f	from the lowest responsible bidder. Released by:
	•		(Scott County Use Only)
	Name		Date: 1/22/2010
•	Title		Time: 12:45pm
	Company		PLEASE NOTE:
	Date		Bidders <u>must</u> provide an estimated delivery date in their bid response!
Company	Contact Information:	Phone: E-Mail:	

[&]quot;By virtue of statutory authority, a preference will be given to products and provisions grown and coal produced within the State of Iowa."

Facility & Support Services

600 West Fourth Street Davenport, lowa 52801 (563) 326-8738 (Voice)

(563) 328-3245 Fax



~ Our Promise: Professional People, Solving Problems, High Performance

January 22, 2010

BACKGROUND

Scott County, Iowa seeks a qualified supplier, or suppliers, with which to establish a multi year, cost effective agreement for vehicle maintenance services. Scott County requests firm, fixed pricing on standard maintenance services such as (but not limited to) vehicle washes, oil changes, filter changes, tire rotation, towing, etc. Other types of maintenance, including body work, will be handled on a case by case basis.

Qualified suppliers are invited to submit proposals, based on the information provided in this RFP.

Our goal is to identify a vendor, or vendors, whose capabilities fit our vehicle maintenance requirements and from whom we will purchase labor and materials to meet our specific needs. It is not the intent of this RFP to completely describe all aspects of all vehicle maintenance for all possible requirements.

Scott County intends to establish a multi year contract to be utilized on an as-needed basis. Bidders should specify the basis (list price, governmental pricing, discount levels, etc) upon which the quoted prices are based, and agree to provide all current and future products on that same price basis throughout the contract term.

It is anticipated that the initial contract term will be for 2 years. Scott County reserves the right to terminate the contract at any time during this period by providing the successful bidder with a 30 day written notice.

Bidders are expected to exercise their best professional independent judgment in analyzing the requirements of this RFP to ascertain whether additional clarification is necessary or desirable before responding. If there are any discrepancies in, or omissions to the RFP, or if there are any questions as to any information provided in the RFP, a request must be submitted via e-mail for clarification, interpretation or correction no later than 02/01/2010 at 2:00 p.m.

Contact information for administrative and technical issues regarding this RPF is:

Dave Donovan
Chair Vehicle Advisory Committee
563-326-8228
ddonovan@scottcountyiowa.com

Except for the designated contact(s) listed above, bidders are not permitted to communicate with County staff regarding this solicitation. If a bidder is found to be in violation of this provision, Scott County reserves the right to reject their bid.

Proposals are due on 02/12/10 by 2:00 p.m. and may be submitted to:

Scott County Purchasing 600 W 4th St Davenport, IA 52801

Bids may also by submitted via email to purchasing@scottcountyiowa.com or via fax at 563-328-3245. The vendor may contact purchasing to confirm that the bid has been received by calling 563-326-8793.

Proposals should be prepared simply and economically, providing a straightforward, concise description of the bidder's capability to satisfy the requirements of the RFP. Emphasis should be on completeness and clarity of content. Special bindings, color displays, etc. are not desired and promotional materials are especially discouraged. Submissions must be double sided.

All proposals must be full and complete at the time of bid opening and all pricing must be good for 90 days following the submission deadline or until a contract is signed, whichever comes first. The bidder warrants that the prices quoted are equal to or lower than those offered for equivalent quantities of products or services to similar institutional accounts. If a bidder offers a general price reduction that lowers the cost for any product or service below the cost provided in a resulting contract, the bidder shall offer the appropriate cost reductions to Scott County.

Proposals must be clearly marked as follows

"Fleet Vehicle Maintenance Proposal"

SCOPE OF WORK-VEHICLE MAINTENANCE

Scott County seeks proposals from vendors to perform maintenance and repair on its fleet of vehicles in accordance with all manufacturers' requirements. To eliminate excess downtime, additional mileage and manpower costs, vendor should be located in Scott County, IA. Currently there are approximately 100 vehicles owned and operated by Scott County that are offered as the base for this contract. Attached at the end of this document is a listing of the current county fleet. This fleet may grow, shrink, or change throughout the duration of this contract.

Also attached at the end of this document is a table of services bidders should add pricing to and submit as part of the bid. The first part of that document is labeled "bundled services". It is expected that bidders for these services shall be able to provide or subcontract, according to the terms outlined herein, ALL of the services in the bundled listing. The second part of the document, labeled "unbundled services" are services that a vendor providing pricing for the bundled services may also bid on. Please note however that Scott County may also solicit bids from other types of vendors (i.e. towing services, oil change facilities, car wash, etc) for the services listed as unbundled.

Vendors submitting proposals must be capable of affecting service and repairs on all types of vehicles. Vendors may utilize subcontractor(s) but will assume responsibility for subcontractor(s) work. It is the expectation of Scott County that technicians servicing our fleet of vehicles, with the exception of vehicle washes and simple PM tasks such as oil changes, are all ASE certified and that any technician working on police vehicles carries all proper certification. The vendor must coordinate all activities with the Scott County Office/Department that said vehicle is assigned to. Prior to repair or replacement of any equipment or parts, the vendor shall provide a written estimate stating what work is to be done, parts that will be required, time required, and the cost for completing the work. All costs must be approved by Scott County prior to commencement of said work.

Additionally, Scott County expects that the successful vendor will maintain a sufficient quantity of material and / or repair parts on hand or have ready access to material and parts in order to prevent unnecessary downtime to fleet vehicles.

All work shall be completed at the vendor's site. Vehicles shall be stored in a secure area at the vendor's site with precautions taken to protect the vehicles from vandalism, theft or other types of damage.

Products and services provided to Scott County under any purchase agreement resulting from this RFP shall be covered by the most favorable commercial warranties the supplier or the manufacturer gives to any customer for the same or substantially similar products, and the rights and remedies so provided are in addition to and do not limit any rights afforded to Scott County by any other article in the agreement and any subsequent agreement. Such warranties shall be effective upon the acceptance of the products and services by Scott County.

Specifically

>All parts, equipment, and other materials and workmanship furnished by the vendor shall be new and genuine original equipment / parts (unless otherwise agreed upon) and shall include the manufacturer's warranty for replacement.

>Vendor agrees to guarantee all work performed.

>Vendor further agrees to replace all components which fail or do not perform according to the manufacturer's specification during the warranty period.

>Vendor agrees to redo all work which falls or does not perform according to manufacturer's specifications during the warranty period at no cost to Scott County.

CAPABILITY

Scott County should be classified as a highest priority account, with both marked and unmarked law enforcement vehicles receiving priority attention to minimize law enforcement downtime.

Vendor is required to track maintenance, costs, and PM schedules on Scott County fleet vehicles and provide notification of upcoming PM work to driver. Repair, maintenance costs, and PM reports must be provided to Scott County for all fleet vehicles on a quarterly basis (October 1, January 1, April 1, and July 1).

Vendor is required to describe the process in which Scott County can initiate service requests, the length of time for processing and how the requests will be processed and managed. The vendor must have an established track record of highly reliable service and equipment with flexible and effective service options. The availability of different support options must be provided, including the following

- **>**Diagnostics
- ➤Warranty repair work
- >Local stocking of parts
- >Number of ASE certified technicians
- >Location of parts centers and delivery times
- >Hours of operation
- >Any other relevant information

Scott County is seeking to select a vendor (or vendors) who provide the broadest possible range of quality services and products at reasonable prices, ease of scheduling and acceptable turn around

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time. Please provide an overview of your service offerings and capabilities, describe your scheduling process and turn around times for maintenance servicing.

Additionally, Scott County is committed to the sustainable use of energy and other scarce resources. Sustainable practices support ecological, human, and economic growth and vitality. Sustainability presumes that resources are finite and should be used conservatively and wisely with a view to long-term priorities and consequences of the ways in which resources are used.

The vendor is responsible for proper disposal of all old fluids, batteries, tires and any components removed from Scott County fleet vehicles. All disposables and unserviceable parts must be recycled or demanufactured so that they are disposed of in an environmentally sound manner. Vendor shall provide information regarding how their company responds to environmental sustainability criteria.

Vendor shall provide information on the following items

>Does your company charge any additional fees, such as environmental, shop supply disposal, etc.? If so, please identify said fees and explain how they are calculated.

>List the services that your company will out-source.

>List the companies you will out-source to

➤ List all manufacturers your company is authorized to perform warranty work for.

>Describe your company's polices for cancellations and changes, reimbursement/ credit and return of damaged or unsatisfactory product

➤ List of references of companies or organizations that you have provided fleet maintenance for within the last 3-5 years.

>Does your company accept payment by credit card?

In addition to the foregoing information submitted by bidders, Scott County shall have the right to consider other verifiable information bearing on financial stability and strength, including other independent reports or publicly available data. The Vehicle Advisory Committee reserves the right to contact, interview, and evaluate the bidder's references, contact any bidder to clarify any response, and contact and interview any current users of a bidder's services.

Scott County reserves the right to accept or reject proposals on each item separately or as a whole, to waive any Informalities or irregularities therein, and to contract in the best interest of the County. Scott County also reserves the right to negotiate the modification of proposed terms and conditions with the bidder offering the best value to the County.

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